

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6011993	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 04/26/2023
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NAME OF PROVIDER OR SUPPLIER BELLA TERRA BLOOMINGDALE	STREET ADDRESS, CITY, STATE, ZIP CODE 165 SOUTH BLOOMINGDALE ROAD BLOOMINGDALE, IL 60108
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments Annual Licensure and Certification Survey	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.1210b) 300.1210c) 300.1210d)6) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>These requirements were Not Met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to safely transfer a resident in a mechanical lift, failed to safely reposition a resident in bed, and failed to safely position a resident in bed to prevent from sliding out of bed for two of 22 residents (R21, R6) reviewed for safety and supervision in the sample of 22. This failure resulted in R21 obtaining an extensive hematoma to her forehead.</p> <p>The findings include:</p> <p>1. R21's Order Summary report dated 4/25/23 shows R21 was admitted to the facility on</p>	S9999		
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10/22/19 with diagnoses including hemiplegia, cerebral infarction, diabetes mellitus 2, aphasia, gastrostomy status, dysphagia, major depressive disorder, and contracture.

R21's Care Plan initiated 9/13/22 shows R21 has an ADL (Activities of daily living) self-care performance deficit and impaired mobility related to stroke. Interventions initiated 9/13/22 shows R21 requires total assistance of two staff participation to reposition and turn in bed. R21 requires total assistance of two staff participation with transfers.

R21's MDS (Minimum Data Set) dated 2/9/23 shows R21 is not cognitively intact. R21 requires two-person physical assistance with bed mobility and transferring.

The facility's Post Fall Investigation/RCA (Root Cause Analysis) Investigation report dated 2/12/23 shows "Root Cause analysis: Upon investigation, resident was transferred with one assist resulting resident (R21) to fall. Resident is a full body lift with transfer with a minimum 2 assist. Patient was sent to the (local hospital) via 911. Interventions to address incident: I would like staff to make sure that they transfer me at least 2 persons assist using full body lift properly for my safety."

R21's cat scan final report from the local hospital dated 2/11/23 shows, "There is a large frontal scalp hematoma measuring 1.4 cm in depth and up to 10 cm across."

On 4/24/23 at 2:07 PM, V33 (Fall Prevention Nurse) said the agency CNA transferred the resident with one assist. R21 was a full body transfer (mechanical lift for transfer). V33 said

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S9999	<p>Continued From page 3</p> <p>R21 was transferred with one staff member when it should have been two staff members. V33 said R21 went to the local hospital with a hematoma on her face. V33 said both of R21's eyes were bruised.</p> <p>On 4/24/23 at 11:37 AM, V4 (Certified Nursing Assistant/CNA) repositioned R21 in bed multiple times during incontinence care. R21 was not able to assist V4 in her repositioning.</p> <p>The facility's Mechanical Lift Transfers policy revised 7/28/22 shows, "There will always be two staff to assist resident. One staff will control the lift as the other will guide the resident and support back and neck to transfer surface."</p> <p>2. On 4/24/23 at 12:51 PM, R6 stated, "Last Tuesday I fell out of bed. The CNA (V19-Cerified Nursing Assistant/CNA) went to change me, and she rolled me to the right- I have MS (Multiple Sclerosis) and I am weak on my right side. V19 said to me, 'Why didn't you tell me you peed and pooped?' and she walked out of the room to go get a diaper. My legs fell off the bed, and my knees hit the ground. My arm was all wrapped up in the rail. Then the CNA (V19) came back in the room and said, 'R6 what are you doing?' and she went to get help. (V19 and V17-CNA) came back in and they decided they couldn't get me up by themselves so V19 went to get more help. I told them I can't hold on anymore, so can you please put my head on the floor. Then I let go and (V17) put her hand under my head so I wouldn't hit my head. She told them that they laid me on the floor. (V19) went and got 4 other people and they turned me around and got the sling under me and lifted me into bed. I got a bruise on my foot, a cut on left foot and right knee. My left knee hurts</p>	S9999		

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when they touch it. My Left hip hurts really bad and they took X-rays, but they were negative."

R6's Incident Report dated 4/18/23 states, "Staff called nurse to room. Resident noted on her right side on the floor near her bed. Staff reported resident was holding onto rail and they lowered her to the floor. Resident stated before she knew anything she was sliding down to the floor. Resident stated she was holding on until the girls came in. Then they lowered her to the ground. Resident noted with a small skin abrasion to her right knee. Resident began to complain of pain to her right knee. " This same document states, "Skin tear to right (knee) cleansed dressing applied. X-ray ordered for both knees."

R6's X-ray Reports show that R6 had X-rays to right and left knee of 4/18/23 and X-rays to her left hip and right ribs on 4/19/23. All x-rays were negative of fractures.

On 4/25/23 at 1:51 PM, V19 (CNA) stated, "I had just finished changing someone else. I went in to check her and she didn't have a diaper on. I left to get her a diaper and when I came back her feet were falling off the bed. Her head and torso were still on the bed. Her original bed was not working- PM shift put her wrong bed -B, she is supposed to be in A. V17 (CNA) came and her and I decided we could not get her off the floor, so I ran to the back to get some help. (V17) stayed with R6.

When we came back with everyone her knees were on the floor and she was lying on the floor. I do a lot of things for her- she can't move her legs. She always moves her torso to the right, and then her legs slide to the left. One of her knees got hurt- had a scab and was bleeding a little bit.

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S9999	<p>Continued From page 5</p> <p>Complained of pain to her knee when she was on the floor. Wanted to go to activities afterwards."</p> <p>On 4/25/23 at 1:41 PM, V17 (CNA) stated, "I was in the process of doing a room transfer with another resident. When I was in the hallway, the other CNA yelled for me to come in here. R6's top half of her body was still in the bed; she was sliding to the right. Her knees are on the floor. R6 requested that we put her on the floor, so I put my arms under her head, and she let go of the rail. I didn't want her to hit her head. She had a skin tear on her right knee.</p> <p>We got the (mechanical lift) pad under her and put her back in the bed- with the help of a few other people.</p> <p>She was in a normal bed, not on the air mattress she is usually on. She was laying in B bed- she was in the incorrect bed."</p> <p>R6's Progress Notes dated 4/18/23 state, "Patient was hanging from her bed with the torso on the bed and knees on the floor. Staff had to Lower resident to the floor. Staff then had to assist her to the bed. Resident has a skin tear to the left knee by 1 cm. Area cleansed dressing applied. Resident has pain to her right knee..." and "At 11:15 AM, Aides noted resident with her knees on the floor. Resident was holding herself up by holding the bed rail. Staff could not lift her up. Staff lowered her to the floor. Resident suffered an abrasion/skin tear to the right knee. Treatment done to right knee. X-ray done to both knees due to pain."</p> <p>R6's Minimum Data Set Assessment dated 3/12/23 shows that R6 has no cognitive impairment and requires extensive assist of 2 staff for bed mobility.</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>R6's Care Plan dated 3/10/23 states, "R6 is extensive assistance of staff for repositioning and turning in bed." This Care Plan also states, "R6 is at risk for falls related to ... Disease Process (Multiple Sclerosis)." Neither of these care plans were updated with interventions following R6's fall out of bed on 4/18/23.</p> <p>(B)</p>	S9999		
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