

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6010110	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/26/2023
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NAME OF PROVIDER OR SUPPLIER BERKELEY NURSING & REHAB CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 6909 WEST NORTH AVENUE OAK PARK, IL 60302
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S 000	Initial Comments Annual Licensure and Certification Survey	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210d)3) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.	S9999	<p>Attachment A Statement of Licensure Violations</p>	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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S9999	<p>Continued From page 1</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>These regulations were not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to implement effective pain management for one resident's (R139) with severe pain of one resident reviewed for pain in a sample of 12. This failure resulted in R139 becoming extremely anxious in anticipation of pain, crying and saying she wanted to die because the pain was so bad.</p> <p>Findings include:</p> <p>On 05/23/23 at 8:30 AM R139 was observed lying in bed, soft spoken, and V16 (LPN) at bedside. V16 asked how R139 was doing and R139 states her neck hurts. V16 states "oh your neck is still hurting." V16 then leaves the room without asking R139 her pain level. R139's chin is to her chest and the resident looks uncomfortable. Surveyor asked R139's pain level from 1-10. R139 states her pain level is 9/10. R139 states the nurse gave her extra strength acetaminophen medication. R139 states she is "waiting for it to work," and states she has been in pain since she</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>had a stent/surgery.</p> <p>On 05/23/23 10:30 AM R139 states pain is still 7/10. R139 states she only had the extra strength acetaminophen earlier and nothing else.</p> <p>On 05/24/23 09:54 AM R139 states her pain is 10/10. R139 states she doesn't remember seeing a nurse today.</p> <p>On 05/24/23 at 9:56 AM V2 (DON) standing in the hall at the medication cart states she is working the floor today. V2 states she saw the resident at about 8 am. R139 states R139 has a narcotic pain medication for high levels of pain. V2 states residents can have narcotics if they request it and for pain level of 5 or above.</p> <p>On 05/24/23 09:58 AM R139 is observed lying in bed with her chin to her chest and looking uncomfortable. R139 states she is in pain and the staff doesn't believe her when she tells them. R139 states "because I'm not screaming and hollering they don't believe me. I'm a person and this is my body. I wouldn't lie about that." R139's arms observed visibly shaking. R139 states she is not sure if shaking is because of pain or something else. R139 states she can get confused because of the pain. R139 states they tell her "You are okay". R139 states, "My head, neck and shoulders hurt. My neck on the right side is worse than the left side. I scream when they turn me over to the left side to change me." At 10:03 AM V2 comes into the room and says to R139 "do you want the strong stuff," for pain. R139 states "yes," to the offer of a stronger pain medication. V2 starts to leave the room. Surveyor asks do you ask what the pain level is? V1 says, yes, and comes back to ask pain level. R139 states pain is 10. R139 says, "I cried in my</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>sleep" because pain was so bad. V2 states, "I don't want you to cry," and she would get R139 some pain medication. At 10:05 AM V2 leaves the room, then Resident starts crying and says "Thank you." While crying R139 states "I want to die. R139 states, "I want to die because it hurts so bad. I love to be alive, but this pain is so stressful." R139 states she was in pain all night.</p> <p>On 5/24/23 at 10:08 AM V2 at medication cart and surveyor tells V2 that R139 was crying and said she wants to die because of the pain. V2 states she will let the doctor/social services know.</p> <p>R139's progress note by V2 dated 5/24/2023 at 10:50 AM documents the following: Resident complaining of generalized pain to body. Stated it was 10 out of 10. Resident only had Tylenol ordered. Given as ordered. Called V22 (Dr.) ordered to refer to palliative care for evaluation and management of pain.</p> <p>On 5/24/2023 at 11:08 Am R139 states her pain is 10/10.</p> <p>On 5/24/2023 at 11:10 AM V10 CNA states R139 gets real scared a lot when you are going to turn her. I tell her to take a deep breath.</p> <p>On 5/24/23 at 11:15 AM V21 (Therapy) states she is working with R139. V21 states V21 had complained of head and neck pain on Monday.</p> <p>On 05/24/23 11:30 AM V6 (CNA) states on Saturday R139 said her right leg and right side was hurting and then her stomach was hurting. She said whole right side of her head and neck was hurting on Saturday. V6 states she told V9 (nurse) on Saturday about R139's pain.</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>On 05/24/23 02:18 PM R139 states her pain is a little better and is 7/10. R139 states she would like pain relief.</p> <p>On 5/24/2023 at 2:57 PM with V6 (CNA), V10 (CNA) and V13 (PTA) to observe ADL care. Surveyor asked R139 her pain level. R139 states it is a 5/10. R139 is anxious while they cleaned the front of her. V13 states resident is "anticipating pain" and "gets apprehensive." R139 gets very anxious starts saying "oh" and breathing fast and rolling her eyes, shaking, and quivering more intensely. V10 states she has seen her do this before. R139 calms down and says be careful before they were going to turn her. When they turned R139 on her left side, R139 screamed "Ohhhh!" and kept saying "oh." No one asked R139 if she was in pain. Surveyor then asked staff has she ever screamed like that before when you turned her. V6 and V10 both said yes, all the time. V10 states she always does that. V10 said she considered that a moan. V6 and V13 were in agreement. Surveyor asks R139 if she was in pain and R139 said "yes, it hurts. My neck is hurting."</p> <p>On 5/25/2023 at 9:16 AM surveyor asks R139 how she is doing. R139 states, "I'm still hurting." Pain is still the same. When asked what number on scale of 1-10, R139 states 10.</p> <p>On 5/25/2023 at 9:18 AM surveyor informed V16 (LPN) that R139's pain was 10/10. V16 states she will go see her. V16 states she gave R139 pain medicine on Tuesday 5/23/2023 and when she rechecked R139's pain level she was still in pain. R139 states she then asked V14 (APN) to see her because R139 was still in pain after the Tylenol.</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>On 5/25/2023 at 9:33 AM V14 (APN) states she saw R139 on Tuesday and R139 said she is having neck pain and pain on the side of the Peripherally Inserted Central Catheter (PICC) line. V14 states she doesn't remember her pain level and she didn't chart it because she was not billing R139. V14 states she ordered PICC line be taken out. V14 (APN) states V16 (nurse) told her to see R139 today because of pain.</p> <p>On 5/25/2023 at 10:19 AM V14 (APN) states she saw resident and she has pain of 10/10 consisting of a headache, neck pain, and right chest pain that radiates to the left side. V14 states she is going to send R139 out to the hospital because R139 said her head pain is the worst she has ever had.</p> <p>On 5/25/2023 at 2:33 PM V22 (Primary Care Provider) states the nurse called him regarding R139's pain. V22 states the nurse stated that R139's pain was uncontrolled and nothing was working and they (facility) had tried everything. V22 states, had he known that R139 only had acetaminophen on board for pain, he would have tried to add something else like Naproxen, or Neurontin. V22 states kidney problems and R139's history is no reason not to treat R139's pain. V22 states when routine things are not helping pain then he would recommend palliative care for pain control. V22 states he ordered palliative care for the resident because the nurse said they had tried everything.</p> <p>On 5/26/2023 at 12:22 PM V2 (DON) states the nurse should ask about pain every shift minimally or if you have someone always complaining, then they should ask more often. V2 states the facility should ask pain level, what kind of pain, look at vital signs, facial expressions, if guarded,</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>moaning, screaming, or grimacing, fearful, don't want you to touch them; these are all signs of pain. V2 states they use different interventions to relieve pain. In general, we should write a note about what a resident said and what intervention provided and how the resident received the pain management intervention. If it was effective or ineffective. V2 states, if you don't document on the Medication Administration Record (MAR) the pain level, the reminder to reassess pain doesn't pop up. V2 states for uncontrolled pain they try to see what's working and try to alleviate pain and should call doctor and let the doctor know.</p> <p>R139's Therapy note by V21 (Occupational Therapist Aide) dated 5/19/2023 documents pain present on assessment. Pain limits patient's functional activity.</p> <p>R139's Therapy note by V23 (Occupational Therapist) dated 5/23/2023 documents R139 reports pain on neck.</p> <p>Review of R139's pain assessments, is empty of any documented pain level.</p> <p>Review of R139's care plan is absent of a care plan for pain.</p> <p>Review of R139's medication administration record is absent of any documentation that any pain medication was given.</p> <p>The facility's Pain management policy documents the following: Policy: Our mission is to facilitate resident independence, promote resident comfort and preserve resident dignity. The purpose of this policy is to accomplish that mission through an effective pain management program, providing our residents to means to receive necessary</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>comfort, exercise greater independence, and enhance dignity and life involvement. We will achieve these goals through:</p> <ul style="list-style-type: none"> " Promptly and accurately assessing and diagnosing pain " Monitoring treatment efficacy and side effects. " Preventing and minimizing anticipated pain when possible. <p>B. The licensed nurse will repeat the comprehensive pain assessment under any of the following circumstances:</p> <ul style="list-style-type: none"> * Resident is on routine pain medication and pain is not controlled, persistent, or worsening. <p>(B)</p>	S9999		
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