

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6011431</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>05/05/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>WETHERELL PLACE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1026 NORTH MERCHANT STREET EFFINGHAM, IL 62401</b>
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Z 000	<b>COMMENTS</b>  Annual Licensure Survey  Facility Reported Incident of 2-8-23 and 3-27-23/IL159185	Z 000		
Z9999	<b>FINDINGS</b>  Statement of Licensure Violations:  350.620a) 350.1060a) 350.1060c)2) 350.1060d) 350.1210b) 350.1230b)5) 350.1230d)2)  Section 350.620 Resident Care Policies  a) The facility shall have written policies and procedures governing all services provided by the facility which shall be formulated with the involvement of the administrator. The policies shall be available to the staff, residents and the public. These written policies shall be followed in operating the facility and shall be reviewed at least annually.  Section 350.1060 Training and Habilitation Services  a) The facility shall provide training and habilitation services to facilitate the intellectual, sensor motor, and effective development of each resident in the facility.  c) There shall be written training and habilitation objectives for each resident that are:	Z9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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Z9999	<p>Continued From page 1</p> <p>2) Stated in specific behavioral terms that permit the progress of the individual to be assessed.</p> <p>d) There shall be evidence of training and habilitation services activities designed to meet the training and habilitation objectives set for every resident.</p> <p>Section 350.1210 Health Services</p> <p>b) The facility shall provide all services necessary to maintain each resident in good physical health.</p> <p>Section 350.1230 Nursing Services</p> <p>b) Residents shall be provided with nursing services, in accordance with their needs, which shall include, but are not limited to, the following: The DON shall participate in:</p> <p>5) Training in habits in personal hygiene and activities of daily living.</p> <p>d) Direct care personnel shall be trained in, but are not limited to, the following:</p> <p>2) Basic skills required to meet the health needs and problems of the residents.</p> <p>These requirements are not met as evidenced by:</p> <p>A. Based on observation, record review and interview, the facility failed to prevent choking incidents at day training by their failure to:</p> <ol style="list-style-type: none"> <li>1. Implement safe eating programs (R1 and R2),</li> <li>2. Ensure adequate supervision of clients at risk for choking during the lunch meal (R1 and R2),</li> <li>3. Ensure staff were trained to implement safe</li> </ol>	Z9999		
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Z9999	<p>Continued From page 2</p> <p>eating programs (R1 and R2) and 4. Follow corrective action as outlined in the safe eating rules program following choking incidents (R1 and R2)</p> <p>B. Based on record review and interview, the facility failed to follow their Investigation Policy, affecting two of two individuals in the sample of three who had incidents of choking during the lunch meal at day training (R1 and R2).</p> <p>Findings include:</p> <p>Review of the facility's resident roster dated 2023, documents R1 functions in the Moderate Range of Intellectual Disabilities and R2 functions in the Profound Range of Intellectual Disabilities.</p> <p>The safe eating rules for R1 and R2 provided 4-28-23 includes the following: -Sit up straight, feet on floor -Cut food in small, bite-size pieces and take small bites -Chew, swallow, then swallow a second time -Do a chin tuck with all liquids after each bite of food, finish meal with a drink -Sit in upright position for 30 minutes after meal</p> <p>1. R1's PO (physician order) dated 4-2023, documents R1 is prescribed a soft and bite sized diet with thin liquids.</p> <p>Review of R1's day training ISP (Individual Service Plan) provided by Z1/Program Coordinator dated 1-11-23 includes, "Communication strengths and needs: Staff monitor me at mealtimes to ensure I am safe eating. Day training provides continuous staff support for me. Administrator will assure the provision of designated ongoing supports in the</p>	Z9999		
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Z9999	<p>Continued From page 3</p> <p>absence of QIDP (Qualified Intellectual Disabilities Professional). Staff is trained on my various support needs and what is required to keep me safe. Critical life areas: I will refrain from choking by reviewing and following safe rules for eating. Through observation and recent incidents of pocketing food, it was determined by the community support team that I need reminders to address safe eating techniques. I have been prescribed a mechanical soft diet. I accept prompts very well but needs monitoring."</p> <p>R1's safe eating rules program dated 1-30-23 documents, "1. DSP (Direct Support Personnel) will place the board in front of R1 as R1 eats. 2. DSP will observe R1 during the meal. If R1 is not following one of the rules, the DSP will ask R1 to follow the rule number and then state the rule. For example, DSP will say, "R1 please follow step #2 (tilt chin towards chest while eating. Keep chin tucked). 3. DSP will correct any rules not followed. 4. DSP will document in MAR (Medication Administration Record) that R1 was monitored during all meals. At day training, staff will document per case manager instructions. 5. DSP will call the QIDP immediately for an incident of choking after giving first aid. QIDP will call the nurse. Ambulance will be called to transport R1 to the ER (emergency room) for evaluation. Administrator should be notified. DSP will document on a progress note/incident report and record all vitals-blood pressure, pulse, respirations and temperature."</p> <p>R1's choking risk assessment tool dated 1-31-22, identifies R1 as a moderate choking risk with a score of 6 and includes at this level of risk, a consideration should be given for a referral to a dietitian and/or speech and language therapist and documents in part: The individual should</p>	Z9999		
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Z9999	<p>Continued From page 4</p> <p>have clear guidelines and approaches to assisting with eating and drinking clearly identified in the implementation strategy. All staff should be in-serviced of risk of choking. Level of supervision while eating must be established, and documented, in the implementation strategy. Recommendations: Remind of safe eating rules, alternate sips of fluid with bites of food. Continue current diet, soft and bite-sized with thin liquids. Safety measures already in place: All meals monitored by DSP's.</p> <p>The individual risk assessment tool dated 1-10-23 includes R1 as being visual line of sight with staff during mealtime supervision.</p> <p>The day training incident report dated 3-27-23 documents, "This event was observed. Summary: R1 was seated at the alternate table eating lunch. R1 was eating a sandwich that had been cut into bite size portions when R1 began to choke on the food. I was passing medication at the time and was present when this incident occurred. R1 was able to cough and dislodge the food immediately. Lungs clear bilaterally. Corrective action taken: Encouraged client to chew the food in R1's mouth thoroughly. Encouraged client to finish the food in R1's mouth before taking another bite. Plan of future corrective actions: Continue to encourage R1 to eat slowly, alternate between solids/liquids."</p> <p>Review of R1's facility incident report dated 3-27-23, documents R1 was eating lunch while at day training and began coughing while eating R1's food. Staff then patted R1 on the back twice while encouraging R1 to cough. R1 was able to cough R1's food out. The home was contacted, and day training staff brought R1 home.</p> <p>Observation on 4-26-23 at 11:15 AM and at 11:58</p>	Z9999		

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Z9999	<p>Continued From page 5</p> <p>AM during the lunch meal at day training, R1 was served a chopped meat and cheese sandwich, moistened with mayonnaise. A sippy cup of water, sliced banana and a small bag of cheese puff chips that were approximately 2-3 inches in length. R1 then began to eat R1's sandwich, taking multiple bites of food without being prompted to take a drink. In the same observation, Z2/DSP provided a verbal instruction to R1 and stated, "Chew it up good." Z2 then walked away to another table. R1 then placed a banana piece in R1's mouth that was approximately 2-3 inches in length without being prompted to take a drink before or after ingestion. R1 then placed one whole cheese puff in R1's mouth and began to eat it. In the presence of R1 during this time were DSP staff Z2 and Z3.</p> <p>Interview with Z2/DSP on 4-26-23 at 11:59 AM: Z2 was asked why is R1 in this room? Z2 stated, "Clients are in this room if they need more help, more assistance or observation with eating and toileting." Z2 was asked what can you tell me about R1? Z2 stated, "R1 should have R1's food in bite sized pieces and we go over the safe eating rules with R1." Z2 was asked how often do you go over the safe eating rules with R1? Z2 stated, "I believe it's once a week." Z2 was asked what are the safe eating rules? Z2 then pointed at the safe eating rules board that was next to R1 and stated, "They're right here, R1 knows about the safe eating rules." Z2 was asked do you know about R1's choking incident? Z2 stated, "I am aware of it, but I wasn't here when it happened."</p> <p>Interview with Z8/DSP on 4-26-23 at 12:00 PM: Z8 confirmed being present when R1 had the choking incident and stated, "R1 just started coughing and we started patting R1 on the back until R1 coughed and the food came out. The</p>	Z9999		
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Z9999	<p>Continued From page 6</p> <p>nurse was here when it happened." Z8 was asked what are staff doing now that's different to ensure R1 doesn't choke again? Z8 stated, "We make sure R1's food is cut, and we remind R1 to take small bites and take a drink."</p> <p>2. R2's PO dated 4-2023, documents R2 is prescribed a soft and bite sized diet with thin liquids.</p> <p>Review of R2's day training ISP dated 12-14-22 includes, "Important things to know I have to have my food cut into bite-sized pieces due to being at risk for choking or aspiration. I am closely monitored at meals. Back up strategy: Day training provides continuous staff support for me. The administrator will assure the provision of designated ongoing support in the absence of the QIDP. Staff are trained on my various support needs and what is required to keep me safe."</p> <p>R2's safe eating rules program dated 12-20-22 documents, "1. DSP will place the board in front of R2 as R2 eats. 2. DSP will observe R2 during the meal. If R2 is not following one of the rules, the DSP will ask R2 to follow the rule number and then state the rule. For example, DSP will say, "R2 please follow step #2 (tilt chin towards chest while eating. Keeping chin tucked). 3. DSP will correct any rules not followed. 4. DSP will call the QIDP immediately for an incident of choking. QIDP will call the nurse and the administrator. DSP will document on a progress note/incident report and record all vitals-blood pressure, pulse, respirations and temperature. If first aid for choking is administered (back blows and abdominal thrusts), R2 must be transported to ER via ambulance for evaluation. Otherwise, DSP will refer to the next step-#6. 5. DSP will do a follow-up in 4 hours. On the progress</p>	Z9999		
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Z9999	<p>Continued From page 7</p> <p>note/incident report taking and recording all vitals again. During this time, DSP will monitor R2 for labored breathing, rapid breathing, change in color or fever. If any of these symptoms are apparent, DSP will call the nurse immediately. 6. DSP will continue to monitor R2's temperature every 4 hours for 24 hours if no fever.</p> <p>R2's choking risk assessment tool dated 12-14-22, identified R2 as a moderate choking risk with a score of 7 and includes at this level of risk, a consideration should be given for a referral to a dietitian and/or speech and language therapist and documents in part: The individual should have additional clear guidelines and approaches to assisting with eating and drinking clearly identified in the implementation strategy. All staff should be in-serviced of risk of choking. Level of supervision while eating must be established, and documented, in the implementation strategy. Recommendations: remind R2 to sit up in wheelchair and use correct posture. Assist as needed. Remind of safe eating rules, alternate sips of fluid with bites of food. Continue current diet, regular diet with thin liquids in a sipper cup. Safety measures already in place: All meals monitored by DSP's.</p> <p>The individual risk assessment tool dated 12-14-22 includes R2 as being same room with staff during mealtime supervision.</p> <p>The day training incident report dated 2-8-23 documents, "This event was observed. Summary: R2 was being assisted with eating potato salad at lunch time that was packed by R2's house. R2 began choking and R2's lips were turning purple, face was becoming red. Staff Z5/DSP responded and unstrapped R2's harness to get to R2's abdomen area, another DSP got Z6/RN</p>	Z9999		

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Z9999	<p>Continued From page 8</p> <p>(Registered Nurse). R2 was able to get up some thick clear mucus, but no food. R2 was gasping for air after getting some thick clear mucus up (taking some breathes), but the food was still stuck, lips appeared less purple in color. Z6/RN responded quickly and applied pressure to R2's belly. R2 vomited some. R2 was then moved into a private area close by (kitchen) where R2 was assisted by Z6. R2 was no longer choking, normal skin color returned, and slowly began taking some drinks then eating R2's sandwich. R2 was no longer given the potato salad. Corrective action taken: Called for Z6, who assisted and instructed to fill out incident report by witness Z5."</p> <p>Review of R2's facility incident report dated 2-9-23, documents R2 was eating lunch at day training and began coughing when staff administered first aid for choking and dislodged food. R2 was able to speak and reported feeling fine. R2 was taken to an area clinic for evaluation.</p> <p>Observation on 4-26-23 at 11:31 AM during the lunch meal at day training, R2 was served a chopped peanut butter sandwich and a chopped cereal bar and a sippy cup of lemonade. R2 began eating R2's sandwich placing multiple pieces at a time in R2's mouth until food began to pocket in R2's left cheek. R2 continued to place food in R2's mouth in the presence of Z1/Program Coordinator who was not observed to prompt R2 to use R2's safe eating rules. In the same observation, Z1 confirmed being one of the staff that was currently supervising the residents, including R2 during the lunch meal. In the same observation, no staff was present around R2 during the time R2 had a pocket of food in R2's mouth and continued to place food in R2's mouth.</p>	Z9999		
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Z9999	<p>Continued From page 9</p> <p>Interview with Z7/QIDP (Qualified Intellectual Disabilities Professional) on 4-26-23 at 12:30 PM, Z7 confirmed all staff should be implementing the safe eating rules at every meal and stated, "The staff don't have to document the eating rules every time they run the program, but they should be running the program at every meal. Since R1 and R2's choking incidents, staff are more cautious and aware it can happen, that's why we moved R2 to the round table in the dining room so that staff can keep a closer eye on R2 and R1 is in the alternative room where staff can observe R1 more closely. Staff also make sure R2 is taking drinks between meals and R2's food is cut." Z7 was asked if staff were trained to ensure these interventions are taking place? Z7 stated, "There's nothing in writing." Z7 was asked if an investigation was conducted to find out how and why R1 and R2 choked? Z7 stated, "No, there wasn't an official investigation done. I see what you're saying though." Z7 was asked if the facility QIDP has ever come to the day training to observe the residents as they eat? Z7 stated, "No."</p> <p>Interview with E2/QIDP on 4-27-23 at 3:13 PM, E2 confirmed being the staff to ensure training is provided to the staff at workshop regarding R1 and R2's programs, which includes their safe eating rule strategy. In the same interview, E2 confirmed no training was provided to the workshop regarding their safe eating rules and was asked if he has provided training to the staff in light of R1 and R2's choking episode that occurred at workshop? E2 stated, "No, I have not." E2 was asked if the facility conducted an investigation as to how R1 and R2 may have choked during their lunch at day training? E2 stated, "Not that I'm aware of."</p>	Z9999		

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Z9999	<p>Continued From page 10</p> <p>Interview with Z1/Program Coordinator on 5-2-23 at 11:52 AM: Z1 was asked if there are any other supporting documents for the choking incidents involving R1 and R2, nurses notes, DSP notes? Z1 stated, "All there is-is the incident report." Z1 was asked if the day training investigated as to the reasons why R1 and R2 experienced a choking episode during their meal? Z1 stated, "No, but thinking about it, we probably should have done a follow-up to look into it."</p> <p>Interview with E3/RNT on 5-2-23 at 1:26 PM, E3 was asked if DSP staff at day training should be following the steps of the safe eating rules program in reference to steps taken when a choking incident occurs, which include: taking vital signs-blood pressure, pulse, respirations and temperature? E3 stated, "If that's what it says, then yes." E3 was asked if R1 and R2 should've been taken to the ER as stated in the safe eating program after a choking incident? E3 stated, "I included that because when they are at home in the evenings and weekends, that's all that would be available to them is the ER, but at day training during the day, they would be able to be taken to the clinic rather than waiting in the ER for an Xray." E3 confirmed this directive does not state that in R1 and R2's records. E3 was then asked if you would have expected day training staff to have allowed R2 to eat after R2's choking episode? E3 stated, "No" and was asked if there is a potential R2 could have had another choking episode during the time staff allowed him to eat? E3 stated, "Yes."</p> <p>Interview with E1/Regional Manager on 4-28-23 at 11:41 AM, E1 was asked if R1 and R2 were considered to consult with the dietician and or speech therapy as outlined on R1 and R2's choking risk assessment tool after each of their</p>	Z9999		
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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6011431</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>05/05/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>WETHERELL PLACE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1026 NORTH MERCHANT STREET EFFINGHAM, IL 62401</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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Z9999	<p>Continued From page 11</p> <p>choking episodes? E1 confirmed R1 and R2 to this date, have not been considered for these consultations.</p> <p>Interview with Z4/Dietitian on 5-1-23 at 1:00 PM, Z4 was asked how soon should the facility have notified the dietitian after each choking episode for R1 and R2? Z4 stated, "They should've let the dietitian know as soon as possible, so that they could have been set up to have a swallow evaluation to see if they are still safe to eat at a soft and bite sized consistency." Z4 was then asked since the facility did not do this, could this put R1 and R2 at risk for a choking incident at any given moment since the facility is unaware if their current diet is safe for them to eat? Z4 stated, "Yes, they eat too fast. The facility can always down grade their consistency as well."</p> <p>The facility's policy regarding investigations dated 7-2003 includes, "Neglect: Failure to provide good and services necessary to avoid physical harm, mental anguish, or mental illness. Purpose: The investigative committee shall be responsible for the following: A. To identify, review and determine if alleged violations of any individual's rights, including abuse and neglect, have occurred between the employee and an individual. B. To investigate allegations in a professional and impartial manner. C. To protect individuals from further harm. 4. The employee or agent will write a detailed, factual statement regarding the incident on a progress note/incident report or incident report if applicable, prior to leaving the shift. 5. Staff statements will be documented on a general note by management and counter signed by the person being interviewed. F. Upon completion of the committee investigation, a report containing the findings shall be presented. G. The administrator shall make</p>	Z9999		
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Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6011431</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>05/05/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>WETHERELL PLACE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1026 NORTH MERCHANT STREET EFFINGHAM, IL 62401</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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Z9999	Continued From page 12  the final decision as to the appropriate action required, taking into consideration the findings and recommendations of the committee."  (B)	Z9999		
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