

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6014674	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 06/05/2023
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NAME OF PROVIDER OR SUPPLIER CALHOUN NURSING & REHAB CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE #1 MYRTLE LANE HARDIN, IL 62047
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S 000	Initial Comments Annual Licensure and Certification	S 000		
S9999	<p>Final Observations</p> <p>Statment of Licensure Violations:</p> <p>300.610a) 300.1210b) 300.1210d)1)3)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>300.1210 Section General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p>	S9999	<p style="text-align: center;">Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>These Regulations were not met as evidence by:</p> <p>Based on interview, observation and record review, the facility failed to provide pain relief and have a system in place to obtain pain medication for a resident in a timely manner for 1 of 16 residents (R51) reviewed for pain and pharmacy services, in the sample of 36. This failure caused R51 to holler out and moan in pain and show physical signs of pain from 10:48 AM until 3:10 PM on 5/30/23.</p> <p>Findings include:</p> <p>R51's Face Sheet, print date of 5/31/23, documents that R51 was admitted on 1/21/22 and has diagnoses of Dementia, Type 2 Diabetes and Urgency of urination.</p> <p>R51's Minimum Data Set, dated 4/7/23, documents that R51 is severely cognitively</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>impaired.</p> <p>R51's Nursing Note, dated 5/30/23 at 2:41 AM, documents, "Resident returned to facility about 2:25 AM per (local hospital) ambulance by 2 EMT's (Emergency Medical Technicians). Resident has a left pubic fx (fracture). New orders for Hydrocodone 5/325 1 or 2 tabs (tablets) PO (by mouth) Q (every) 6 hours PRN (as needed), Zofran 4 mg (milligrams) PO Q 6 hours PRN, No weight bearing and to make an appointment with (V18 Orthopedic Doctor) on 5/30/23 for follow up noted."</p> <p>R51's Nursing Note, dated 5/30/23 at 6:27 PM, documents, "Resident very restless this am Tylenol given for discomfort with no relief noted. Called pharmacy and asked them when the e-run (emergency run) for the Norco (Hydrocodone) would get here spoke with (V19, Pharmacy Technician) and he said he did not know it needed to be sent out but he would take care of it this was at 830am and 1130 resident still having lots of pain called pharmacy and spoke with (V20, Pharmacy Technician) and he said he had just gotten a hard copy from (V21, Nurse Practitioner) told him that was for addition meds (medications) the initial order was for 15 pills and 1 -2 pills every 6 hours he researched and found the order and said it has not been sent earlier but was on its way now. Contacted (V21) and receive order for 1 time stat dose of tramadol 50 mg po 2 tabs. Medication given with some relief. At 4pm received Norco from pharmacy and meds given to resident."</p> <p>R51's Nursing Note, dated 5/31/23 at 1:11 AM, documents, "Resident noted to be in extreme pain at times. PRN given this shift and was effective."</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>R51's Hospital Emergency Department Disposition, arrival date of 5/29/23, documents, "Instructions: No weight bearing. Prescription Medications: Hydrocodone / APAP 5 mg / 325 mg: take 1 to 2 orally every 6 hours as needed for acute pain. Dispense fifteen (15). No refills."</p> <p>R51's Pelvis X-ray, dated 5/29/23 at 11:20 PM, documents, "Impression: Left pubic fracture."</p> <p>R51's Medication Administration Record, dated 5/30/23, documents that R51 got her first dose of Hydrocodone /APAP at 4:00 PM and a dose of Tramadol 100 mg at 2:00 PM.</p> <p>On 5/30/23 at 10:48 AM, R51 was sitting up at the nurses station in a recliner geriatric chair. R51 was observed to be fidgeting in the seat throwing her left leg across the arm of the chair, holding her left buttock, moaning and having facial grimaces.</p> <p>On 05/30/23 from 1200 PM to 12:50 PM, R51 stated several times the she was in pain and was uncomfortable. Throughout meal service, R51 was sitting up in a high back reclining geriatric chair with her left leg hanging off of the chair, when staff attempted to reposition R51, she groaned out in pain, expressed facial grimacing and did not want the pillow underneath her which is what they were trying to do for comfort.</p> <p>On 05/30/23 at 1:20 PM, V23, Certified Nurse Aide (CNA), and V8, CNA, transferred R51 from her geriatric reclining chair to her bed using a full mechanical lift. During the transfer R51 hollered out in pain. Once in bed, V23 and V8 attempted to roll R51 to the side to remove the full mechanical lift sling and provide incontinent care.</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>R51 hollered out in pain and refused to move. R51 continually attempted to hold her left buttock. V23 and V8 both questioned what they should do. V8 left the room to get help. V8 came back with V3, Registered Nurse (RN) / Staff Development Coordinator. V23 and V8 attempted to roll R51 again. R51 hollered out in pain and continually attempted to hold her left buttock. V3 left the room and went and got V5, (Fill in Administrator/RN). Another attempt to roll R51 was made. R51 hollered out in pain, attempted to hold her left buttocks and grimace in pain. V5 stated to V23 and V8 to just leave R51 the way she is and she was going to go talk to (V7 RN) about R51.</p> <p>On 05/30/23 at 3:10 PM, R51 was lying in bed with her eyes closed, left leg bent and an ice pack on her left buttock.</p> <p>On 5/30/23 at 9:20 AM, V7, Registered Nurse (RN), stated, "(R51) fell last night and fractured her pelvis. The hospital sent her back with an order of Vicodin for pain. I am waiting for the pharmacy to deliver it. She has been given some Tylenol for pain. She is Non-weight bearing and she has a follow up appointment with the orthopedic doctor (V18) in a week. There is nothing they can do for a pelvic fracture so it is just pain control and non weight bearing until she sees (V18)."</p> <p>On 5/30/23 at 10:50 AM, V22, Certified Occupational Therapy Assistance (COTA), stated, "(R51) was transferred to the geriatric reclining chair using the full mechanical lift." V22 was questioned how V22 handled the transfer, V22 stated, "It was very painful for her. She is having a lot of pain."</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>On 5/30/23 at 2:02 PM, V7 stated, "Pharmacy has still not delivered the Vicodin for (R51). I have been trying to get it for her. They tell me it is on the way. I just spoke to (V21) and she sent a prescription for Tramadol to the pharmacy. Our emergency pharmacy kit does not have Vicodin in it. That is why the order for Tramadol. Once pharmacy gets that I can access the emergency pharmacy kit and get the Tramadol out of it to give to her."</p> <p>On 6/1/23 at 12:50 PM, V2, Director of Nurses, stated, "When a resident comes from the hospital with a prescription for narcotics, the hard copy of the prescription has to go to the pharmacy. When she came back it was in the middle of the night and we did not have staff to drive it to Alton to get it filled. The pharmacy came in the morning and picked up the prescription and took it to the pharmacy in St. Louis Missouri which even took longer. I don't know why (V7) didn't try to get her Tramadol earlier and why she waited. I agree the order to get her Tramadol should have been done earlier so she could have some pain relief while waiting on the Vicodin. (V21) sent the script for Tramadol over to the pharmacy electronically. That is how the pharmacy is getting that prescription so it can be processed. I know in the future if the Emergency Room is going to send a resident back with a narcotic the hospital doctor needs to electronically send the prescription directly to the pharmacy and not send a hard copy for narcotics that way there will not be a long delay in getting narcotics."</p> <p>On 6/1/23 at 1:54 PM, V5 stated, "I was mortified when I saw her. I can't believe the hospital sent her back and did not admit her. I even called the hospital on Wednesday to make sure she was supposed to be out of bed and they said they</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>wanted her up and not bed rest. If they sent her back they should have pre-medicating her for pain." V5 was questioned as to what her opinion of the delay of Vicodin was, V5 stated, "Well she was getting Tylenol and she got a Tramadol while we were waiting on the Vicodin."</p> <p>The policy Pain Evaluation / Management, dated 1/15, documents, "4. If no relief or if the resident finds pain above acceptable levels notify the physician. 5. Notify the physician if resident's response to their medication or treatment is not satisfactory to develop further interventions for relief of pain."</p> <p>The policy Ordering and Receiving Medications form Pharmacy, dated 8/16, documents, "Medications are ordered and received from the pharmacy in a timely manner."</p> <p>The policy Controlled Medications Administration, dated 8/16/23, documents, "3. Schedule !! controlled medications are delivered to the facility only if original written or faxed (if allowed by state law) prescription has been received by the pharmacy. Schedule III, IV and V controlled medications are delivered to the facility only if a written or verbal prescription with all legal requirements has been received by the pharmacy. Only the prescriber or their agent can provide the pharmacy with a legal prescription for controlled substances.</p> <p style="text-align: right;">(B)</p>	S9999		
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