

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6011803	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 06/12/2023
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NAME OF PROVIDER OR SUPPLIER PEARL OF CRYSTAL LAKE, THE	STREET ADDRESS, CITY, STATE, ZIP CODE 1000 EAST BRIGHTON LANE CRYSTAL LAKE, IL 60012
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S 000	Initial Comments Annual Licensure Survey	S 000		
S9999	Final Observations Statement of Licensure Findings: 1 of 3 300.610a) 300.1210b)3) 300.1210b)4) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each	S9999		
			Attachment A Statement of Licensure Violations	

Illinois Department of Public Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>resident to meet the total nursing and personal care needs of the resident.</p> <p>3) All nursing personnel shall assist and encourage residents so that a resident who is incontinent of bowel and/or bladder receives the appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible. All nursing personnel shall assist residents so that a resident who enters the facility without an indwelling catheter is not catheterized unless the resident's clinical condition demonstrates that catheterization was necessary.</p> <p>4) All nursing personnel shall assist and encourage residents so that a resident's abilities in activities of daily living do not diminish unless circumstances of the individual's clinical condition demonstrate that diminution was unavoidable. This includes the resident's abilities to bathe, dress, and groom; transfer and ambulate; toilet; eat; and use speech, language, or other functional communication systems. A resident who is unable to carry out activities of daily living shall receive the services necessary to maintain good nutrition, grooming, and personal hygiene.</p> <p>These REQUIREMENTS are not met by evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to ensure a resident who is dependent on staff received assistance with toileting/incontinence care to 1 of 7 residents (R4) reviewed for activities of daily living (ADL's) in the sample of 7.</p> <p>The finding include:</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>On 6/12/23 at 8:40 AM, R4 was lying in bed. A strong smell of urine was permeating from R4. At 9:30 AM, V6 (Certified Nursing Assistant-CNA) said she came in at 6:00 AM and has not provided incontinence care to R4. At 9:40 AM, R4 was provided incontinence care, R4 was totally saturated with urine.</p> <p>On 6/12/23 at 1:45 PM, V9 (Registered Nurse) said incontinence care should be provided every 2 hours and as needed for resident's comfort.</p> <p>R4's facility assessment dated 4/17/23 shows R4 needs extensive assist of staff for toileting and R4 is always incontinent of bladder functions.</p> <p>The facility's Urinary Incontinence and Incontinence care Assessment and Management policy with a revised date of 6/20/22 states "Our facility will ensure and provide appropriate services and treatments to help residents restore or improve bladder function and prevent urinary tract infection to the extent possible.</p> <p style="text-align: center;">(B)</p> <p>2 of 3</p> <p>300.610a) 300.1210d)6)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>These REQUIREMENTS are not met as evidenced by:</p> <p>Based on observation, interview and record review the facility failed to ensure a resident's enteral (tube) feeding was administered safely and, in a manner, to decrease a resident's risk of aspiration for 1 of 1 residents (R4) reviewed for enteral feedings in the sample of 7.</p> <p>The findings include:</p> <p>R4's current care plan showed R4 was severely cognitively impaired related to his diagnoses of dementia and cerebral infarction. The care plan showed R4 consumed no food orally and required enteral feedings, via his gastrostomy tube, related</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>to his diagnoses of dysphagia. The care plan showed, "The resident will be free of aspiration ...The resident needs the HOB (head of the bed) elevated 45 degrees during and thirty minutes after tube feed ..."</p> <p>On June 12, 2023, at 8:42 AM, R4 was lying in bed, on his back. R4 had a frequent, productive, loose cough. The head of R4's bed was elevated 30 degrees however, R4 was positioned towards the bottom of his bed, with his feet touching the footboard. R4's head was flat on the bed, no longer elevated, due to his positioning. R4's enteral feeding was infusing at 80 mls (milliliters) per hour via a pump located to the left of R4's bed.</p> <p>On June 12, 2023, at 9:40 AM, V4 Certified Nursing Assistant (CNA) and V6 CNA entered R4's room to provided cares. V6 CNA lowered the head of R4's bed from 30 degrees to 0 degrees (no elevation). V4 and V6 CNA's then provided incontinence care to R4, repositioning him on and off his side, while R4's head remained flat on his bed, as his enteral feeding continued to infuse at 80 mls per hour.</p> <p>On June 12, 2023, at 1:23 PM, R4 remained flat on his back in bed with his enteral feeding infusing at 80 mls per hour. R4 was positioned towards the bottom of his bed with his feet resting against the footboard. R4's head rested flat on the bed with no elevation noted to his head or upper body as his enteral feeding continued to infuse.</p> <p>On June 12, 2023, at 10:00 AM, V5 Licensed Practical Nurse stated, "(R4) is at risk for aspirating. He no longer eats at all and is completely tube fed. He should be sitting more</p>	S9999		
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S9999	Continued From page 5 upright when his feeding is infusing. The head of his bed should be elevated around 30-45 degrees. His tube feeding should be stopped when we are doing incontinence care on him because rolling him back and forth in bed could cause him to vomit and possibly aspirate." The facility's Enteral Feeding Policy dated June 16, 2022, showed, "A resident who is fed by gastrostomy tube shall receive the appropriate treatment and services to prevent aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities and to restore, if possible, normal eating skills ...Proper elevation of the Resident's head will be maintained according to Resident's condition ..." (B) 3 of 3 300.610a) 300.696f)4) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed	S9999		

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S9999	<p>Continued From page 6 and dated minutes of the meeting.</p> <p>Section 300.696 Infection Prevention and Control</p> <p>f) Infectious Disease Surveillance Testing and Outbreak Response.</p> <p>4) Upon confirmation that a resident, staff member, volunteer, student, or student intern tests positive with an infectious disease, or displays symptoms consistent with an infectious disease, each facility shall take immediate steps to prevent the transmission by implementing practices that include but are not limited to cohorting, isolation and quarantine, environmental cleaning and disinfecting, hand hygiene, and use of appropriate personal protective equipment.</p> <p>These REQUIREMENTS are not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to ensure staff used the required personal protective equipment (PPE) when entering an isolation room for COVID-19 for 1 of 2 residents (R3) reviewed for infection control in the sample of 7.</p> <p>The findings include:</p> <p>On 6/12/23 at 9:10 AM, there were two signs on the door of R3's room. The signs indicated R3 was on isolation and required contact and droplet precautions.</p> <p>On 6/12/23 at 9:27 AM, V3 (Certified Nursing Assistant- CNA) entered R3's room without wearing a N95 mask or eye protection. V3 stated R3 was on isolation for COVID-19.</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>On 6/12/23 at 10:47 AM, V4 (CNA) entered R3's room without wearing a N95 mask or eye protection.</p> <p>On 6/12/23 at 12:45 PM, V10 (Infection Control Nurse) said R3 had returned from the hospital where R3 tested positive for COVID-19 and was currently on isolation for COVID-19.</p> <p>On 6/12/23 at 11:25 AM, V1 (Administrator/Infection Control Nurse) said the required PPE that staff should use when entering a COVID-19 isolation room, such as R3's room, included a N95 mask and eye protection.</p> <p>The facility's Recommended Routine Infection Prevention and Control Practices During the COVID-19 Pandemic policy dated 5/8/23 showed N95 masks and eye protection were to be worn during patient care encounters.</p> <p>(B)</p>	S9999		