

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6005144	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/12/2023
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NAME OF PROVIDER OR SUPPLIER CLARIDGE HEALTHCARE CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 700 JENKISSON LAKE BLUFF, IL 60044
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S 000	Initial Comments Annual Licensure and Certification	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.696a) 300.696d)1) 300.1010h) 300.1210b) 300.1210d)3) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.696 Infection Prevention and Control a) A facility shall have an infection prevention and control program for the surveillance, investigation, prevention, and control of healthcare-associated infections and other infectious diseases. The program shall be under the management of the facility's infection preventionist who is qualified through education, training, experience, or certification in infection	S9999		

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Electronically Signed

TITLE

(X6) DATE

08/03/23

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S9999	<p>Continued From page 1 prevention and control.</p> <p>d) Each facility shall adhere to the following guidelines and toolkits of the Centers for Disease Control and Prevention, United States Public Health Service, Department of Health and Human Services, Agency for Healthcare Research and Quality, and Occupational Safety and Health Administration (see Section 300.340):</p> <p>1) Guideline for Prevention of Catheter-Associated Urinary Tract Infections</p> <p>Section 300.1010 Medical Care Policies</p> <p>h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>These Regulations are not met as evidenced by:</p> <p>Based on observation, interview and record review the facility failed to set up a urology appointment for a resident with a suprapubic urinary catheter for (R46) 1 of 4 residents reviewed for urinary catheters in the sample of 20. This failure resulted in R46 suffering from catheter pain, leaking, urinary blockages and infections requiring emergency treatments.</p> <p>The findings include:</p> <p>R46's Minimum Data Set Assessment dated 6/18/23 shows that her cognition is intact, and she has an indwelling urinary catheter.</p> <p>On 7/10/23 at 1:58 PM, the back of R46's pants were wet. R46 said that she has a catheter that causes her constant pain, leaking and burning. R46 said that she is supposed to be seeing a Urologist, but she is waiting on the nurses to set up an appointment.</p> <p>R46's Nursing notes on 1/29/23 indicates, "Resident c/o (complains of) painful burning upon urination and the suprapubic catheter leaking.</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>Noted sediment inside the suprapubic catheter tubing with scant amt (amount) of urine noted.... called [Urogynecologist].... ok to change the catheter and monitor...attempted to change suprapubic catheter and when balloon deflated unable to pull tube out met with much resistance.... spoke to [Urogynecology Nurse] ...she is also aware that she has an appointment February 1..."</p> <p>R46's Nursing note on 2/1/23 shows, "Unable to make appointment due to no transportation.... Will make new date..."</p> <p>On 2/5/23 R46's Nursing note indicates, "Writer reported from a CNA that resident's adult brief was wet with urine when she cleaned the resident....no urine output in the bag."</p> <p>On 2/8/23 R46's Nursing note indicates that the resident complains of moderate pain to suprapubic catheter and vaginal area...[primary doctor] made aware with N.O (Nursing Orders) carried out. Report given to nurse at [local hospital] resident admitted for UTI (urinary tract infection)."</p> <p>No notes were found that her Urogynecology appointment was rescheduled.</p> <p>R46's Nurses note dated 2/28/23 indicates, "Tried to flush suprapubic catheter. Unable to flush, urine has been leaking out from urethra.... Sent patient to [Local Hospital]."</p> <p>R46's Nurses note dated 3/11/23 indicates, "Urine leaking out through urethra, tried to flush suprapubic cath but blocked.... send resident out to [Local Hospital]"</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>R46's Nurses note dated 3/12/23 indicates that she came back from the hospital after getting her catheter changed with new antibiotic orders for a urinary tract infection.</p> <p>R46's Nurses note dated 4/8/23 indicates that she complained of blood in her urine, her incontinence brief was saturated with pinkish urine.</p> <p>R46's Nurses note dated 4/11/23 indicates, "Unable to flush suprapubic catheter. Urine leaking out through urethra. Resident sent to [Local Hospital]."</p> <p>R46's Nurses note dated 5/12/23 shows, "Suprapubic cath unable to flush. Urine has been leaking out through urethra for few days. Informed [Physician]. Resident went to [Local Hospital]."</p> <p>R46's Nurses note dated 6/23/23 shows, "Resident need to change suprapubic catheter and c/o low abd (abdominal) pain. Called [Doctor] and received order to send to ER (Emergency Room)Returned from [local hospital] without change suprapubic catheter, endorse to tomorrow to make appointment (Urology)."</p> <p>R46's Nurses note dated 6/23/23 shows, "Called [Urology] office to make appointment, they said they need to fill out [SIC] some paperwork. Will fax to us and remind them need to see MD within 2-4 days."</p> <p>R46's Nurses note dated 6/30/23 shows, "Still waiting for picture ID from former home, and they said they mailed already."</p> <p>R46's Nursing Notes do not document that she</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>had a clinic visit with a Urologist from 1/29/23 to 7/12/23.</p> <p>R46's Discharge Instructions from the hospital dated 6/23/23 show that she was diagnosed with a urinary tract infection and needs to see a Urologist in 2-4 days.</p> <p>On 7/11/23 at 10:25 AM, V7 (Registered Nurse) said that R46 has been to the emergency room multiple times to get her catheter changed due to pain and leaking. V7 said that every time she comes back, they say that she needs to see a Urologist in 2-4 days, but we are waiting on getting a photo ID from her previous facility before we can send the paperwork.</p> <p>On 7/11/23 at 10:30 AM, R46 said that her catheter is very uncomfortable and painful. R46 said that it makes her cry sometimes and when she is sent to the hospital, all they do is say to see the Urologist. This surveyor asked R46 if she had a photo ID, and the resident took it out of her wallet and gave it to this surveyor. R46 said that no one at the facility has ever asked her for her ID. R46 said if she would have been asked, she would have given it to them.</p> <p>On 7/12/23 at 1:35 PM, V16 (R46's Physician) said that he is not aware of any current issues that R46 is having regarding her catheter. V16 said that he knows that she has had issues in the past and was sent to the hospital and she should have had a follow up with a Urologist. V16 said that he is not sure if she has seen a Urologist, but he would assume she had seen one in the hospital.</p> <p>On 7/12/23 at 12:11 PM, V3 (Assistant Director of Nursing) said that she is not sure why R46 has</p>	S9999		

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S9999	Continued From page 6 not seen the Urologist yet. (A)	S9999		