

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6002588</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>10/31/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>TUSCOLA HEALTH CARE CENTER</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1203 EGYPTIAN TRAIL TUSCOLA, IL 61953</b>
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S 000	Initial Comments  Complaint Investigation: 2368711/IL165676	S 000		
S9999	Final Observations  Statement of Licensure Violations: 300.610a) 300.1010h) 300.1210b) 300.1210d)1)2)3)  Section 300.610 Resident Care Policies  a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.  Section 300.1010 Medical Care Policies  h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such	S9999	Attachment A Statement of Licensure Violations	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	Continued From page 1  accident, injury or change in condition at the time of notification.  Section 300.1210 General Requirements for Nursing and Personal Care  b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.  d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:  1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.  2) All treatments and procedures shall be administered as ordered by the physician.  3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.  These Regulations are not met as evidenced by:  Based on interview and record review the facility failed to timely obtain a urinalysis and follow up	S9999		

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S9999	<p>Continued From page 2</p> <p>with the physician to treat a urinary tract infection for one (R1) of three residents reviewed for change in condition in the sample list of ten. This failure resulted in R1 being hospitalized with Acute Encephalopathy secondary to Urinary Tract Infection and Sepsis.</p> <p>Findings include:</p> <p>R1's September 2023 Physicians Order Summary (POS) documents an order dated 9/19/23, signed by V4 Nurse Practitioner, to obtain urinalysis with culture and sensitivity. There is no documentation in R1's medical record that attempts were made to obtain R1's urine sample until 9/24/23 (5 days later).</p> <p>R1's Urine Culture and Sensitivity (C&amp;S) collected on 9/24/23 at 9:30 PM and reported on 9/28/23 2:09 PM, documents R1's urine contained 70-99,000 Colony Forming Units per milliliter (ml) of Escherichia (E.) Coli (bacteria) ESBL (Extended Beta-Lactamase) (multidrug resistant organism). R1's urinalysis dated as reported 9/28/23 at 2:09 PM documents a handwritten notation that the results were reported to V4 via (electronic communication software). There is no documentation in R1's medical record of communication with V4 or V6 Physician regarding R1's urine C&amp;S results and whether or not orders were given, or if R1 had Urinary Tract Infection (UTI) symptoms. There is no documentation in R1's medical record that R1 received antibiotic treatment between 9/28/23 and 10/14/23.</p> <p>R1's Nursing Note dated 10/14/23 at 6:00 PM documents R1 had increased confusion. R1's Nursing Note dated 10/15/23 at 10:00 PM documents R1's Power of Attorney (V5) voiced concerns that R1 was semi-lethargic (sluggish)</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>and "feeling bad". V5 requested R1 be tested for UTI and explained that R1 had been on an antibiotic approximately 2-3 weeks ago. V5 asked what antibiotic R1 had been given and after review of R1's Medication/Treatment Administration Records and POS there were no antibiotic orders written. V5 then requested for R1 to be transferred to the hospital.</p> <p>R1's Hospital Discharge Summary documents R1 admitted on 10/15/23 and discharged on 10/24/23. This Summary documents R1's admission diagnoses as "Acute Encephalopathy (brain damage/disease) sec (secondary) to Complicated UTI" and includes a diagnosis of Sepsis (a life threatening complication of an infection that can damage multiple organ systems). This summary documents R1 presented to the hospital with confusion and lethargy, and R1's urine culture showed E. Coli ESBL.</p> <p>On 10/30/23 at 9:17 AM V5 (R1's Power of Attorney) stated V5 had requested R1 be tested for a Urinary Tract Infection (UTI) in September 2023 and R1's results came back on 9/28/23 as positive for a UTI. V5 stated the staff told me there was no medication ordered to treat R1's UTI, but when I viewed the unidentified nurse's computer screen (electronic communication software) it showed an order for Bactrim (antibiotic) Double Strength twice daily for five days. V5 stated the unidentified floor nurse told V5 that the nurse located the order, but V3 Assistant Director of Nursing forgot to implement the order. V5 stated on 10/14/23 R1 had slurred speech and was sleepy and on 10/15/23 R1 would not eat and was transferred to the hospital. V5 stated a resistive strain of E. Coli was found in R1's urine, R1 was admitted to the hospital for 9</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>days, and R1 was given intravenous antibiotics.</p> <p>On 10/30/23 at 12:11 PM V3 Assistant Director of Nursing (ADON) stated V3 uploaded R1's Urine C&amp;S on 9/28/23 into (electronic communication software) and did not receive any response back from the nurse practitioner.</p> <p>On 10/30/23 at 2:27 PM V7 Licensed Practical Nurse (LPN) stated V5 came to visit R1 on 10/15/23 in the afternoon and R1 was sent to the hospital and diagnosed with a UTI. V7 stated V5 told V7 that V5 had previously requested that R1 be checked for UTI and R1 was supposed to have been given antibiotics. V7 stated V7 did not know what V5 was talking about, because V7 could not locate any orders for an antibiotic for R1. V7 stated V3 ADON had uploaded R1's urine C&amp;S results into the (electronic communication software) and the following response message from V4 was unable to be viewed, it showed "deleted".</p> <p>On 10/30/23 at 3:16 PM V8 LPN stated V8 sent R1 to the hospital on 10/15/23, R1 was not R1's self, and R1 was more confused and slower to respond.</p> <p>On 10/30/23 at 12:13 PM V2 Director of Nursing stated all of the facility's nurses have access to (electronic communication software) and the nurses obtain orders through this system or by contacting the physician/Nurse Practitioner directly. V2 stated physician notification with new orders, is documented in a nursing note and on the POS; if there are no new orders the communication should be documented in a nursing note. The (electronic communication software) was viewed with V2, R1's Urine C&amp;S dated 9/28/23 was uploaded, and the following</p>	S9999			

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S9999	<p>Continued From page 5</p> <p>message from V4 Nurse Practitioner showed up as "deleted". There was no further communication between facility staff and V4 Nurse Practitioner regarding R1's urine culture. V2 stated the laboratory company comes to the facility on Mondays, Wednesdays, and Fridays to obtain/pick up laboratory samples. At 4:00 PM V2 confirmed there is no documentation in R1's medical record that R1's 9/28/23 Urine C&amp;S was reviewed with V4 or V6 (R1's Physician).</p> <p>On 10/30/23 at 2:00 PM V4 stated urine samples should be obtained as soon as possible, and within 24 hours of the order. V4 stated V4 did not specify to wait until 9/24/23 to obtain R1's urine culture. V4 stated V4 recalls being notified on 9/28/23 of R1's urine C&amp;S and referred to (electronic communication software). V4 confirmed V4's response message was deleted. V4 stated V4 ordered an antibiotic to treat R1's UTI. V4 stated if a UTI is not treated it can lead to Sepsis and Encephalopathy.</p> <p>The facility's Notification for Change in Resident Condition or Status policy dated as revised 12/7/17 documents the nurse will notify the resident's physician of changes in a resident's condition including when there is a need to alter treatment significantly, symptoms of an infectious process, and abnormal laboratory results. This policy documents to record information regarding the change in the condition in the resident's medical record.</p> <p>The facility's Conformance with Physician Medication Orders policy dated as reviewed on 9/27/17 documents physician's orders may be obtained by telephone or electronic facsimile, telephone orders must be signed by the nurse and the physician, and the resident's Physician</p>	S9999		

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S9999	Continued From page 6  Order Sheet will include a complete and accurate list of medications.  (A)	S9999		