

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6015473	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 10/25/2023
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NAME OF PROVIDER OR SUPPLIER ILLINOIS VETERANS HOME AT QUINCY	STREET ADDRESS, CITY, STATE, ZIP CODE 1707 NORTH 12TH STREET QUINCY, IL 62301
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S 000	Initial Comments Annual Licensure Survey	S 000		
S1580	<p>Section 340.1580 Restraints</p> <p>This Regulation is not met as evidenced by: Statement of Licensure Violations:</p> <p>340.1580d)</p> <p>Section 340.1580 Restraints</p> <p>d) The use of chemical restraints is prohibited.</p> <p>This requirement is not met as evidence by:</p> <p>Based on observation, record review and interview, the facility failed to ensure residents were free from chemical restraints for 11 of 13 residents (R8, R10, R11, R12, R13, R14, R15, R16, R17, R18, R19) reviewed for psychotropic medications in a sample of 19.</p> <p>Findings include:</p> <p>A Restraint and Position Devices policy dated 3/8/22 documents, "A Chemical Restraint is defined as any drug used for discipline or staff convenience and is not required to treat medical symptoms."</p> <p>The Psychotropic Drug Use Policy dated 4/1997 documents, "Psychotropic drugs refer to drugs which are used for anti-psychotic, anti-depressant, anti-manic, sedative-hypnotic, and/or anti-anxiety purposes and which are used to modify mood, mental status, and the behavior</p>	S1580	<p>Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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S1580	<p>Continued From page 1</p> <p>of the resident... 9. Any resident on psychotropic drug therapy will be monitored daily for specific behaviors. Instances of specific behavior will be documented on the monthly Behavioral/Intervention Monthly Flowsheet."</p> <p>1. R8's list of current diagnoses include Alzheimer's Disease Unspecified, Unspecified Dementia with moderate agitation and Personal history of other mental and behavioral disorders.</p> <p>R8's Careplan intervention dated 7/26/23 states "R8 uses psychotropic medications r/t (related to) behavioral management and advanced dementia."</p> <p>R8's physician's orders dated 9/13/23 documents R8 was prescribed Haldol (anti-psychotic medication) 1 mg (milligram) by mouth or intramuscular injection one hour prior to bath every Wednesday related to "UNSPECIFIED DEMENTIA, MODERATE, WITH AGITATION." This order replaces R8's previous order dated 8/23/23 for Ativan (anti-anxiety medication) 1 mg tablet by mouth one hour before bath on every Wednesday.</p> <p>R8's Medication Administration Record dated 9/1/2023 and 10/25/2023 documents Ativan 1 mg was administered 1 hour prior to bath on Wednesday 9/6/23 and Haldol 1 mg administered 1 hour prior to bath on each Wednesday between 9/13/23 and 10/25/23.</p> <p>R8's behavioral tracking dated 9/1/23 through 10/25/23 documents R8's behaviors were documented 6 of 8 bath days during that time period. R8's behavioral assessments included he had anxiety; was resistive to care, wandered and rummages/hoarded.</p>	S1580		

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S1580	<p>Continued From page 2</p> <p>On 10/23/23 at 11:30 AM, R8 was walking down the hall with V11 (R8's family member). R8 was calm, not exhibiting any behaviors and was unable to respond to questions. V11 stated R8 usually wanders the halls all day and is calm. On 10/24/23 at 1:00 PM, R8 was walking down the hall independently and was unable to make eye contact or respond when spoken to. On Wednesday 10/25/23 at 10:45 AM after R8's bath, R8 was observed sleeping in a chair in the activity room during group activities.</p> <p>On 10/25/23 at 10:45 AM, V7 (Registered Nurse/RN) stated R8 received Haldol 1 mg dose this morning prior to shower, as well as the scheduled Haldol 2 mg dose which makes him sleepy and "We are giving the pre-bath medications prophylactically to prevent behaviors and not necessarily because they are exhibiting behaviors every time it's bath day."</p> <p>On 10/25/23 at 1:45 PM, V9 (Nursing Supervisor) verified R8 does have a diagnosis of Alzheimer's Disease Unspecified, Unspecified Dementia with moderate agitation and Personal history of other mental and behavioral disorders but does not have a diagnosis to warrant the use of an anti-psychotic medication.</p> <p>2. R10's list of current diagnoses include Unspecified Dementia with Moderate Agitation.</p> <p>R10 was prescribed Ativan 1 mg by mouth one hour prior to bath every Monday and Thursday on 8/21/23.</p> <p>R10's Medication Administration Record dated 8/21/23 documents Ativan 1 mg was administered 1 hour prior to baths on every bath</p>	S1580		

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S1580	<p>Continued From page 3</p> <p>day between 9/4/23 and 10/23/23.</p> <p>R10's Behavioral Log dated 9/23 through 10/25/23 documents R10's behaviors were documented 10 of 15 bath days during that time period. R10's behavioral assessments included he was resistive to cares, wanders, yells, and rummages/hoards.</p> <p>3. R11's list of current diagnoses include Anxiety Disorder, Post Traumatic Stress Disorder, Unspecified Symptoms and Signs of Cognitive Function and Awareness, Depression and Unspecified Dementia Severe with Agitation.</p> <p>R11 was prescribed Ativan 1 MG by mouth every 1 hour prior to bath every Monday on 8/21/23.</p> <p>R11's Medication Administration Record dated 8/21/23 documents Ativan 1 mg was administered 1 hour prior to baths on every Monday between 9/2/23 and 10/23/23.</p> <p>R11's Behavioral Log dated 9/1/23 through 10/25/23 documents R11's behaviors were documented 6 of 8 bath days. R11's behavior assessments documents he was resistive to care, wanders and yells.</p> <p>4. R12's list of current diagnoses include Single Unspecified Major Depressive Disorder and Vascular Dementia, Moderate with personal history of Traumatic Brain Injury.</p> <p>R12 was prescribed Ativan 1 MG by mouth every 1 hour prior to bath every Monday on 8/21/23.</p> <p>R12's Medication Administration Record dated 8/21/23 documents Ativan 1mg was administered 1 hour prior to baths on every Monday between</p>	S1580		

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S1580	<p>Continued From page 4</p> <p>9/4/23 and 10/23/23.</p> <p>R12's Behavioral Log dated 9/1/23 through 10/25/23 documents R12's behaviors were documented 3 of 8 bath days. R12's behavior assessment documents R12 had striking out/hitting behaviors, agitation, anxiety and resistive to care.</p> <p>5. R13's list of current diagnoses include Unspecified Dementia, with Moderate Agitation and other Behavioral Disturbances.</p> <p>R13's physician's order dated 8/22/23 documents Haldol 1 mg by mouth every 1 hour prior to bath on Tuesdays, as needed basis and was discontinued 10/2/23. On 10/3/23 to present, R13's physician's order documents Haldol 1 mg by mouth every 1 hour prior to bath on Tuesdays.</p> <p>R13's Medication Administration Record dated 8/22/23 documents Haldol 1 mg was administered as needed for agitation 1 hour prior to baths 3 times between 9/12/23 and 9/26/23. R13's Medication Record dated 10/3/23 documents Haldol 1 mg 1 hour prior to baths on Tuesday was administered as a scheduled medication 4 times between 10/3/23 and 10/24/23.</p> <p>R13's Behavioral Log dated 9/1/23 and 10/25/23 documents R13's behavioral were documented 2 of 7 bath days during that time frame. R13's behavior assessment documents R13 had exhibited agitation, anger, resistive to care, yelled and made disruptive noises.</p> <p>6. R14's list of current diagnoses include Unspecified Neurocognitive Disorder Lewy Bodies.</p>	S1580		

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S1580	<p>Continued From page 5</p> <p>R14's physician's order dated 8/22/23 documents Ativan 0.5 mg by mouth every 1 hour prior to bath on Tuesdays.</p> <p>R14's Medication Administration Record dated 8/22/23 documents Ativan 0.5 mg was administered 1 hour prior to baths every bath day between 9/5/23 and 10/24/23.</p> <p>R14's Behavioral Log dated 9/1/23 through 10/25/23 documents behavioral assessments were conducted 3 of 8 bath days during that time frame. R14's behavior assessments documents R14 was uncooperative/resistive to plan of care, wanders, yells, and rummages/hoards.</p> <p>7. R15's lists of current diagnoses include Unspecified Dementia, Moderate with other Behavior Disorders.</p> <p>R15's physician's order dated 8/23/23 documents Ativan 1 mg by mouth every 1 hour prior to bath every Wednesday.</p> <p>R15's Medication Administration Record dated 8/23/23 documents Ativan 1 mg was administered 1 hour prior to baths on every bath day between 9/6/23 and 10/25/23.</p> <p>R15's Behavioral Log dated 9/1/23 through 10/25/23 documents behavioral assessments were conducted 7 of 8 bath days. R15's behavior assessments documents R15 would strikeout, spit, was uncooperative, fights and wanders.</p> <p>8. R16's list of current diagnoses include Unspecified Dementia, Severe with Agitation and Severe Behavior Disturbances.</p>	S1580		

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S1580	<p>Continued From page 6</p> <p>R16's physician's order dated 8/20/23 documents Ativan 1 mg by mouth every 1 hour prior to baths on Thursdays and Sundays.</p> <p>R16's Medication Administration Record dated 8/20/23 documents Ativan 1 mg was administered 1 hour prior to baths on every bath day between 9/3/23 and 10/22/23.</p> <p>R16's Behavioral Log dated 9/23/23 through 10/25/23 documents behavioral assessments were conducted on 1 of 15 bath days. R16's behavioral assessments documents R16 exhibited agitation and was uncooperativeness with plan of care.</p> <p>9. R17's list of current diagnoses include Post Traumatic Stress Disorder, Unspecified Dementia with Moderate Agitation and Behavioral Disturbances.</p> <p>R17's physician's order dated 8/24/23 documents Ativan 1 mg by mouth every 1 hour prior to bath on Thursday.</p> <p>R17's Medication Administration Record dated 8/24/23 documents Ativan 1 mg was administered 1 hour prior to baths on every bath day between 9/7/23 and 10/19/23.</p> <p>R17's Behavioral Log dated 9/23 and 10/25/23 documents behavioral assessments were conducted on 3 of 7 bath days. R17's behavioral assessments documents R17 exhibited crying, was uncooperativeness with cares, wanders and yells.</p> <p>10. R18's list of current diagnoses include Alzheimer's Disease Unspecified, Post Traumatic Stress Disorder, Anxiety, Depression and</p>	S1580		

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S1580	<p>Continued From page 7</p> <p>Dementia with Behavioral Disturbances.</p> <p>R18's physician's order dated 8/25/23 documents Ativan 1 mg by mouth every 1 hour prior to bath on Fridays.</p> <p>R18's Medication Administration Record dated 8/25/23 documents Ativan 1 mg was administered 1 hour prior to baths every bath day between 9/1/23 and 10/20/23.</p> <p>R18's Behavioral Log dated 9/23 through 10/25/23 documents behavioral assessments were conducted on 4 out of 8 bath days. R18's behavior assessments documents R18 had anxiety, compulsion, sees, feels, hears things that aren't there, wanders, suspicious/paranoia, uncooperative, wanders and appears sad.</p> <p>11. R19's lists of diagnoses include Anxiety Disorder, Depression, Alzheimer's Disease Unspecified, Dementia with Moderate Agitation and Behavioral Disturbances.</p> <p>R19's physician's order dated 8/22/23 documents Ativan 1 mg by mouth every 1 hour prior to bath on Tuesday.</p> <p>R19's Medication Administration Record dated 8/22/23 documents Ativan 1 mg was administered 1 hour prior to baths every bath day between 9/5/23 and 10/24/23.</p> <p>R19's Behavioral Log dated 9/23 through 10/25/23 behavioral assessments were conducted on 0 of 10 bath days (9/5/23 through 10/24/23).</p> <p>On 10/24/23 at 11:00 AM, R19 was sitting in the dining and television room sleeping in a chair.</p>	S1580		

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S1580	<p>Continued From page 8</p> <p>R19 had fallen asleep during a phone call and was sleeping with a telephone to his ear.</p> <p>On 10/24/23 at 12:00 PM, R19 continued sitting in the same chair in the dining room. R19 was slouched over to his left side sleeping. V12 (Registered Nurse) tried to awake R19 multiple times with tactile and verbal stimulation but was unsuccessful until multiple attempts were made. V12 stated "He is very sleepy today. (R19) had a bath and so he got bath time medications." Once awake R19 started to drink his health shake and took his noon medication. V12 left R19's side and R19 fell back to sleep holding the shake cup in his hand. V12 aroused R19, after returning a couple minutes later to finish the shake. Upon V12 walking away, R19 fell back to sleep.</p> <p>On 10/25/23 at 10:45 AM, V7 (Registered Nurse) confirmed R8 and R10-R19 all receive psychotropic medication scheduled before baths. V7 stated "Pretty much all of the residents who receive pre-bath medications have the same behaviors of being resistive to cares and signs and symptoms of Sundowners (confusion in the evening). There is only one resident in the bathroom at a time when giving baths so no other residents would be around to become combative with, only staff. We are giving the pre-bath medications prophylactically to prevent the behaviors and not necessarily because they are exhibiting behaviors every time it's bath day."</p> <p>On 10/25/23 at 11:20 AM, V8 (Nursing Supervisor) stated "Many of the residents who are given the pre-bath medications are given them because of behaviors. Most are resistive to cares and easily agitated. When they are given the scheduled medication, they are not necessarily having behaviors at that time but they</p>	S1580		

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S1580	Continued From page 9 get it for prevention so we can take care of them easier. They are prescribed by (V10 Family Nurse Practitioner) who oversees that unit and orders pre-bath medications based on a history of bath behaviors." (C)	S1580		
S1610	Section 340.1610 Unnecessary, Psychotropic, Antipsychotic Drugs This Regulation is not met as evidenced by: Statement of Licensure Violations: 340.1610a)4) Section 340.1610 Unnecessary, Psychotropic, and Antipsychotic Drugs a) A resident shall not be given unnecessary drugs in accordance with Section 340. Table B. In addition, an unnecessary drug is any drug used: 4) without adequate indications for its use; or (Section 2-106.1(a) of the Act, see P.A. 88-413, effective August 20, 1993) Section 340. TABLE B Guidelines for the Use of Various Drugs G. Use of Antipsychotic Drugs Antipsychotic drugs should not be used unless the clinical record documents that the resident has one or more of the following "specific conditions": 1. Schizophrenia; 2. Schizo-affective disorder;	S1610		

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S1610	<p>Continued From page 10</p> <ol style="list-style-type: none"> 3. Delusional disorder; 4. Psychotic mood disorders (including mania and depression with psychotic features); 5. Acute psychotic episodes; 6. Brief reactive psychosis; 7. Schizophreniform disorder; 8. Atypical psychosis; 9. Tourette's disorder; 10. Huntington's disease; 11. Organic mental syndromes (now called dementia, delirium, and amnesic and other "cognitive disorders" by DSM-IV) with associated psychotic and/or agitated behaviors: Which have been quantitatively (number of episodes) and objectively (e.g., biting, kicking, scratching) documented. This documentation is necessary to assist in: (a) assessing whether the resident's behavioral symptom is in need of some form of intervention, (b) determining whether the behavioral symptom is transitory or permanent, (c) relating the behavioral symptom to other events in the resident's life in order to learn about potential causes (e.g., death in the family, not adhering to the resident's customary daily routine), (d) ruling out environmental causes such as excessive heat, noise, overcrowding, (e) ruling out medical causes such as pain, constipation, fever, infection; Which are persistent; Which are not caused by preventable reasons; and Which are causing the resident to: Present a danger to her/himself or to others, Continuously cry, scream, yell, or pace if these specific behaviors cause an impairment in functional capacity, or Experience psychotic symptoms (hallucinations, paranoia, delusions) not exhibited as dangerous behaviors or as crying, screaming, yelling, or 	S1610		

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S1610	<p>Continued From page 11</p> <p>acing but which cause the resident distress or impairment in functional capacity; or</p> <p>Antipsychotics should not be used if one or more of the following is/are the only indication:</p> <ol style="list-style-type: none"> 1. Wandering, 2. Poor self care, 3. Restlessness, 4. Impaired memory, 5. Anxiety, 6. Depression (without psychotic features), 7. Insomnia, 8. Unsociability, 9. Indifference to surroundings, 10. Fidgeting, 11. Nervousness, 12. Uncooperativeness, or 13. Agitated behaviors which do not represent danger to the resident or others. <p>This requirement is not met as evidence by:</p> <p>Based on observation, record review and interview, the facility failed to provide appropriate indications that warrant the use of an anti-psychotic medication and failed to reassess the need for an anti-psychotic medication after multiple resident falls and increased sleepiness for 1 of 13 residents (R8) reviewed for antipsychotic medications in a sample of 19 residents.</p> <p>Findings include:</p> <ol style="list-style-type: none"> 1. R8's list of current diagnoses include Alzheimer's Disease Unspecified, Unspecified Dementia with moderate agitation and Personal history of other mental and behavioral disorders. <p>R8's Careplan intervention dated 7/26/23 states,</p>	S1610		

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S1610	<p>Continued From page 12</p> <p>"R8 uses psychotropic medications r/t (related to) behavioral management and advanced dementia."</p> <p>R8's physician's order dated 9/13/23 documents Haldol 1 MG (milligram) by mouth every day shift every Wed 1 hr (hour) prior to bath related to "UNSPECIFIED DEMENTIA, MODERATE, WITH AGITATION" may give p.o. (by mouth) or I.M. (intramuscular injection).</p> <p>R8's physician order dated 9/8/23 through 10/22/23 documents Haldol 2 mg by mouth two times a day for agitation/aggression twice daily.</p> <p>R8's behavioral assessments dated 9/2023 and 10/2023 included he had the behaviors of anxiety; was resistive to care, yelled and made disruptive noises, wandered, and rummaged/hoarded.</p> <p>R8's Social Service note dated 10/11/2023 1:55p.m. documents "(R8) continues to wander daily and is resistive, but not combative, with hands-on care."</p> <p>R8's Medication Administration Record noted Haldol 1 mg was administered prior to morning bath on 10/18/23 on "day" shift (no time specified).</p> <p>R8 nursing progress note 10/18/2023 at 10:40 AM (Wednesday/bath day) documents "While standing at nurses station this writer heard a loud thump followed by a "oh" coming from the dayroom. This writer responded immediately and upon entering dayroom member was observed sitting on the floor with his legs outstretched towards the north hall and leaning back on his left elbow. He did remain sitting for VS (vitals). Assist of 2 with to standing position. Member guided to</p>	S1610		

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6015473	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 10/25/2023
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S1610	<p>Continued From page 13</p> <p>sitting position in chair and as soon as buttocks hit the chair member was up and walking out of dayroom. Purplish bruising noted to left elbow. Unknown if member hit his head, however, no redness or bumps noted to head."</p> <p>R8's nurse's progress note 10/21/2023 dated 6:00 PM documents "observed member (R8) lose balance and fall onto floor, corridor by north door of dining room and landed on left side, hit head on wall. clothed, nonskid socks on. lighting adequate, floor dry, uncluttered. moving all extremities per baseline status. no deformity or lacerations. has red raised area on left side of forehead. skin intact. assisted to sitting position and to wheelchair and to his room/bed."</p> <p>R8's nurse's progress note dated 10/22/2023 at 11:11 AM documents "TO (telephone order) received from V10 (Nurse Practitioner) regarding R8 and has appeared more tired and moving more slowly which may be impairing his balance when ambulating. TO received to reduce Haldol to 1 mg po BID (twice daily) today only and she will discuss tomorrow."</p> <p>R8's physician order dated 10/22/23 documents R8 was prescribed a reduced dose of Haldol 1 mg by mouth for agitation/aggression two doses but was then discontinued on 10/22/23. R8's physician order dated 10/23/23 shows R8's Haldol was increased again to 2 mg twice daily by mouth but there is no documentation for the rational for the increased dose.</p> <p>R8's Medication Administration Record documents R8's Haldol dose was lowered to 1 mg for the 2 doses administered on that date as ordered.</p>	S1610		

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S1610	<p>Continued From page 14</p> <p>R8's Nurses Progress Note dated 10/22/2023 at 5:45 PM documents, "heard noise and found member (R8) lying on left side on the floor in doorway (a room). Member awake and moving extremities per baseline status. Awake and watching staff move about. No deformity in extremities noted, abrasion on left elbow noted. Member unable to tell what happened due to impaired cognitive status."</p> <p>Neither R8's behavior tracking assessments nor R8's nurse's progress notes dated 10/23/23 document an increase in behaviors that warrant increasing R8's Haldol from 1 mg and 2 mg.</p> <p>On 10/23/23 at 11:30 AM, R8 was walking down the hall with V11 (R8's family member). R8 was calm, not exhibiting any behaviors and was unable to respond to questions. V11 stated R8 is severely cognitively impaired and usually wanders the halls all day and is calm. R8 has recently had more frequent falls and falls with injuries. V11 pointed to a bruised bump on R8's head and sustained this from a recent fall. V11 stated R8 cut his elbow with another recent fall. V11 stated R8 has been falling more frequently because he was over medicated with Haldol. On 10/24/23 at 1:00 PM, R8 was walking down the hall independently and was unable to make eye contact or respond when spoken to.</p> <p>R8's Medication Administration Record noted Haldol 1 mg and Haldol 2 mg was administered prior to morning bath on 10/25/23. At 10:45 AM, R8 was observed sleeping in a chair while activities were being conducted.</p> <p>On 10/25/23 at 10:45 AM, V7 (RN) verified R8 was in the activities room asleep. V7 stated R8 had received Haldol 1 mg dose this morning prior</p>	S1610		

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S1610	<p>Continued From page 15</p> <p>to shower, as well as the scheduled Haldol 2mg dose which makes him sleepy and "We are giving the pre-bath medications prophylactically to prevent behaviors and not necessarily because they are exhibiting behaviors every time it's bath day."</p> <p>On 10/25/23 at 1:45 PM, V9 (Nursing Supervisor) verified R8 does have a diagnosis of Alzheimer's Disease Unspecified, Unspecified Dementia with moderate agitation and personal history of other mental and behavioral disorders, however, R8 does not have a diagnosis to warrant the use of an anti-psychotic medication.</p> <p>(C)</p>	S1610		