

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6000822</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>12/07/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>BELHAVEN NURSING &amp; REHAB CENTER</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>11401 SOUTH OAKLEY AVENUE CHICAGO, IL 60643</b>
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S 000	Initial Comments  Complaint Investigation 2389321/IL166463	S 000		
S9999	Final Observations  Statement of Licensure Violations:  300.610a) 300.1010h) 300.1210b 300.1210d)3) 300.3240a)  Section 300.610 Resident Care Policies  a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.  Section 300.1010 Medical Care Policies  h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain	S9999	<p><b>Attachment A</b> <b>Statement of Licensure Violations</b></p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act</p> <p>Based on observation, interview and record</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>review the facility failed to ensure that Nurses documented weekly skin checks in the EMR (Electronic Medical Records), failed to ensure that shower/skin checks included skin integrity impairments, failed to document skin integrity impairments upon re-admission, failed to ensure accurate skin integrity impairment/ interventions were on the care plan, failed to timely notify the Physician of resident change in condition, and failed to ensure treatment orders were obtained for one of three residents (R2) reviewed for change in condition. These failures resulted in R2 sustaining lower extremity redness, edema, and pain for several days. On (11/3/23) a family member requested R2 be sent to the ER (Emergency Room) for evaluation and R2 was subsequently diagnosed with cellulitis, soft tissue infection, hypoglycemia, and pneumonia.</p> <p>Findings include:</p> <p>On 11/7/23, IDPH (Illinois Department of Public Health) received allegations that R2's leg wounds were not properly treated at the facility and are infected; and that R2 sits in soiled diapers all day. R2 was diagnosed with low glucose and pneumonia.</p> <p>R2's diagnoses include dementia, and (11/10/23) local infection of the skin/subcutaneous tissue.</p> <p>R2's progress notes state (11/3/23) Daughter at bedside requesting resident be sent to ER (Emergency Room) for evaluation. Doctor notified with orders to send to ER. (11/10/23) Admit from hospital. Admitting diagnoses: hypoglycemia, soft tissue infection, and right lower lobe pneumonia. Skin intact. Doctor notified of re-admission; orders verified.</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>R2's hospital (11/3/23) history &amp; physical states patient presented from skilled nursing facility due to concerns for altered mental status. Family states patient has been acting more tired and lethargic over the past few days. Family also stated he noticed increased redness, discoloration and swelling to the patient's legs over the past 2 months but has been worse over the past few days. Per patient, she states she's been having increasing lower extremity pain and redness over the past few days. On ED (Emergency Department) arrival, patient was hypoglycemic with a blood glucose of 39. Patient was noted to have evidence of pneumonia on chest x-ray. Given patient's presence of lower extremity swelling and redness, lower extremity dopplers were obtained which were negative for acute deep vein thrombosis. CT (Computed Tomography) of bilateral lower extremity demonstrating findings suspicious for cellulitis in left lower extremity. Also notable for fluid identified between the muscle bellies and bilateral thighs and calf muscles with no gas identified, suggestive of findings of necrotizing fasciitis (flesh eating disease which occurs when bacteria enter the body through a break in the skin) of the left thigh and calf.</p> <p>R2's (11/11/23) facility history &amp; physical states patient was sent to the hospital with change in mental condition and lethargy. Patient was evaluated in the ER with chest x-ray showing small bilateral pleural effusion and focal consolidation. Patient was treated for cellulitis in lower extremities. Please refer to nursing notes for full skin assessment [R2's November 2023 Nursing Progress notes exclude skin assessments post 11/10/23 entry].</p> <p>On 11/28/23, R2's most current weekly skin</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>assessment was requested by surveyor. The facility provided R2's weekly skin check dated 9/28/23 (2 months prior) and November 2023 showers/skin checks which were documented 11/3, 11/6, 11/10, 11/13, 11/17, 11/20, 11/24, and 11/27 however skin integrity impairments (re: swelling, discoloration and/or cellulitis) are excluded.</p> <p>R2's (November 2023) POS (Physician Order Sheets) exclude treatment orders (post 11/10/23 admission).</p> <p>R2's (November 2023) TAR (Treatment Administration Record) includes (10/24/23) orders to wrap bilateral legs with ace bandages (for swelling) however the order was discontinued 11/4/23. [Dressings to absorb exudate and/or topical medication to prevent further infection and/or heal skin are excluded].</p> <p>R2's (9/25/23) BIMS (Brief Interview Mental Status) determined a score of 6 (severe impairment).</p> <p>R2's (9/25/23) functional status affirms (2 persons) physical assist is required for bed mobility, personal hygiene, and toilet use.</p> <p>On 11/28/23 at 2:40pm, V14 (Certified Nursing Assistant) removed R2's incontinence brief (as requested) which was dry however multiple small pink scars (from prior skin integrity impairment) were noted on R2's buttocks. Surveyor inquired if R2 was currently experiencing a burning sensation or pain on the groin or buttocks R2 affirmed she was not. R2's bilateral lower extremities (below the knee) exhibited hyperpigmentation with shriveled skin and scattered pink scarring (from prior skin integrity</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>impairment and subsiding edema).</p> <p>On 11/30/23 at approximately 11:30am, surveyor inquired why R2's weekly skin assessment (provided by the facility) was from September and not current. V1 (Administrator) affirmed it was R2's most current weekly skin assessment documented in the EMR (Electronic Medical Record).</p> <p>R2's (9/18/23) care plan states resident is at risk for alteration in skin integrity related to impaired cognition, incontinence, mobility status and dementia. Resident requires assistance with ADL's (Activities of Daily Living) as evidenced by dementia, weakness, and communication deficit. Observe for any skin integrity issues and report to medical doctor. [R2's comprehensive care plan excludes actual skin integrity impairments].</p> <p>On 11/30/23 at 12:07pm, surveyor inquired why R2 was transferred to the hospital on 11/3/23. V9 (Assistant Director of Nursing) replied, "Altered mental status. She (R2) did get admitted with pneumonia and I believe it was for altered mental status." Surveyor inquired about the required frequency for resident skin assessments. V9 stated, "They (Nurses) should be doing weekly checks. They (CNAs) should be doing care and if they notice anything they should notify the Nurse right away so she can get orders. They (Nurses/CNAs) should be marking that (skin integrity impairments) on the shower sheets as well, whether its new or old it should be marked." Surveyor inquired about the requirements for resident re-admission. V9 responded, "On admission the skin assessment should be done by the admitting Nurse, the Wound Care Nurse would then see the resident. They (Nurses) should complete the body assessment on them</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>(residents) and do a reconciliation for the medications with the doctor." Surveyor inquired if R2 was prescribed ace wraps to the lower extremities upon (11/10/23) re-admission. V9 replied, "I have to double check on that cause I'm not sure if there was an order for that or not, or if wound care was continuing with that order. If it was an active order, they should have continued doing them." Surveyor inquired what cellulitis is. V9 stated, "Its inflammation, it's edema we normally treat it with antibiotics." Surveyor inquired about treating the skin. V9 responded, "At the nursing home, it (cellulitis) would be treated by wound care if its open, and they wrap the legs."</p> <p>On 12/4/23 at 9:26am, surveyor inquired about the required frequency for resident skin assessments. V19 (Wound Care Coordinator) stated, "It should be weekly." Surveyor inquired who's responsible for the weekly skin assessments. V19 responded, "The Nurses. When they (residents) get their showers, the Nurse will go in and check the skin, it's in the computer it will pop up on the date that its due or they will note it on the shower sheet. On admission or re-admission, the floor nurse does the initial skin assessment. The next day we (Wound Care Nurses) come in, we assess the resident and call the doctor to get orders if they have any issues with their skin." Surveyor inquired if V19 was aware that R2 was re-admitted (11/10/23) with cellulitis. V19 replied, "No, her skin is intact since I've been here. Never no skin issues, as far as any open areas. I've been here since July of 2022." Surveyor inquired how cellulitis presents. V19 stated, "Red and warm, sometimes it could weep." Surveyor inquired about standard treatments for cellulitis. V19 responded, "Antibiotics. If it was external</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>sometimes, we could use an antibiotic ointment."</p> <p>On 12/4/23 at 1:55pm, surveyor inquired about staff requirements for resident change in condition. V20 (Medical Director) stated, "If the resident has a change in condition, it would be notifying the patients family, POA (Power of Attorney) or whoever is in charge of that person and of course they would be notifying the Physician of the change in condition." Surveyor inquired how cellulitis presents. V20 responded, cellulitis can be very subtle like a macule (flat, distinct, discolored area of skin) with erythema (redness) or papules, (firm lumps on the skin less than 1cm-centimeter), nodules (firm lumps on the skin greater than 1cm) or edema (swelling (caused by too much fluid trapped in the body's tissue) with blisters on the skin. Surveyor inquired about standard treatments for cellulitis. V20 replied, if it's a local cellulitis, it would be a local topical antibiotic [R2's diagnoses include local skin infection]. We would also order wound care nurse or the wound care team to see the patient. Surveyor inquired about potential harm to a resident with untreated cellulitis, edema and tenderness. V20 stated, "A local cellulitis can become generalized and can spread."</p> <p>The (5/20/23) guidelines for preventive skin care states residents will have the results of their Weekly Skin Assessments used as an indicator as to their specific preventive skin care needs. Appropriate skin care is provided by staff each shift and/or as necessary. Should a caregiver notice any alteration in a resident's skin to include a scratch, skin tear, redness, rash any broken skin or any other unusual observation this will be reported immediately to the Charge Nurse for assessment and appropriate follow-up to include physician notification as indicated.</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>The abuse prevention policy (revised 01/2019) states in part; neglect/mistreatment means the failure to provide, or willful withholding of, adequate medical care, that is necessary to avoid physical harm, or mental anguish of a resident.</p> <p>(A)</p>	S9999		