

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6006191	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 12/15/2023
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NAME OF PROVIDER OR SUPPLIER ELEVATE CARE NILES	STREET ADDRESS, CITY, STATE, ZIP CODE 8333 WEST GOLF ROAD NILES, IL 60714
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S 000	Initial Comments Complaint Survey: 23910421/IL167802	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.1210b) 300.1210d)5 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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NILES, IL 60714

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S9999	<p>Continued From page 1</p> <p>care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These Requirements were not met as evidenced by:</p> <p>Based on observations, interviews, and record reviews, the facility failed to consistently monitor resident's skin every shift, turn and reposition every two hours, carry out wound treatment orders as prescribed, and implement pressure relieving interventions to prevent a facility acquired pressure ulcer from recurring for one resident. This affected one of three residents (R3) reviewed for pressure sore prevention. This failure resulted in R3's sacral/right buttock stage 3 pressure ulcer re-opening and new wound treatment orders to be obtained.</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>Findings include:</p> <p>On 12/13/23 at 10:40am, this surveyor observed V12 CNA (certified nurse aide) perform incontinence care for R3. R3 was observed to have a small blue brief tucked within large yellow brief. There was a disposable incontinence pad also under R3. V12 removed the briefs, provided care, and placed two new briefs on R3. Barrier cream was not applied to R3.</p> <p>On 12/13/23 at 11:00am, this surveyor observed V3 (wound care nurse) perform wound care treatments for R3. R3's sacrum to right buttock stage 3 pressure ulcer was cleaned with normal saline, then medihoney, adaptic, and calcium alginate were applied to wound and covered with a bordered gauze dressing.</p> <p>On 12/13/23 at 12:43pm, V3 stated that R3' sacrum to right buttock wound opened again. V3 stated that V3 observed wound open during wound treatment today. V3 stated that he will notify the physician that wound has re-opened and obtain treatment orders. V3 stated that there should be a single flat sheet and one brief when a resident is on a low air loss mattress. V3 stated that a disposable incontinence pad and double briefing resident is not recommended. V3 stated that the low air loss mattress manufacturer's instructions recommend only a flat sheet under resident. V3 stated that he was not aware that V10 (wound care physician) changed R3's treatment order for R3's sacrum/right buttock wound on 12/6/23. V3 acknowledged R3's sacrum/right buttock treatment should have been changed on 12/6 per V10's order. V3 stated that low air loss mattress are designed to allow air flow to pass through and prevent moisture build</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>up.</p> <p>On 12/13/23 at 2:00pm, V3 was observed performing wound care treatment for R3. R3's wound measures 2.5cm x 1cm. V3 stated that the wound is superficial, shallow open wound.</p> <p>On 12/13/23 at 3:15pm, V10 (wound care physician) stated that V10 was not aware staff have been placing two incontinence briefs on R3 when providing care. V10 stated that using two incontinence briefs could affect wound healing and should not be used. V10 stated that there is no literature in medical journals on what effect the incontinence pad would have on wound development or deterioration. V10 stated that it is common sense not to use two briefs and an incontinence pad under resident on low air loss mattress. V10 stated that he spoke with V3 (wound care nurse) and gave new treatment orders for R3's sacrum/right buttock wound.</p> <p>On 12/13/23 at 3:35pm, V11 (nurse) stated that when the order is written in the resident's EMR (electronic medical record), it is also entered on the resident's TAR (treatment administration record). V11 stated that all scheduled treatments will pop up when due when in the resident's EMR. V11 stated that if a treatment is scheduled for day shift, evening shift, and night shift, it will continue to pop up until it is marked as completed by the nurse on that shift. V11 stated that skin checks are completed every shift for all residents. V11 stated that if the scheduled treatment time on the TAR is blank then the treatment was not done. V11 stated that the nurse should make sure all scheduled treatments for his/her shift are completed.</p> <p>R3's medical record notes R3 with diagnoses</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>including, but not limited to, left buttock stage 4 pressure ulcer, right buttock stage 3 pressure ulcer, chronic respiratory failure, tracheostomy, ventilator dependent, functional quadriplegia, gastrostomy, and anoxic brain damage.</p> <p>R3's MDS (minimum data set), dated 11/2/23, notes R3 with severely impaired cognition and total dependence on staff for all ADLs.</p> <p>R3's braden score, dated 12/8/23, notes resident is at very high risk for skin breakdown.</p> <p>R3's POS (physician order sheet), dated 11/10/23, notes an order for a low air loss mattress. There is an order, dated 11/15, for heel protector at all times or offload with pillows. On 12/2, skin checks every shift. On 12/11, turn and reposition every two hours and as needed.</p> <p>R3's ADL care plan, revised 10/21/22, notes R3 has an ADL self-care performance deficit related to activity intolerance, impaired mobility, and poor cognition. R3 is totally dependent and requires two person physical assistance with bed mobility.</p> <p>R3 is at risk for skin breakdown/pressure ulcer development related to impaired mobility, bladder/bowel incontinence, co-morbidities. On 10/21/23, R3's sacrum to right buttock stage 3 pressure ulcer re-opened. Interventions identified, but not limited to, apply moisture barrier ointment after each incontinent episode, heel protectors at all times or offload with pillows, low air loss mattress, and turn and reposition every 2 hours and as needed.</p> <p>V10 (wound care physician) note, dated 12/6/23, notes R3's musculoskeletal functional status is total care. R3's upper and lower</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>extremities-contractures stiff. Sacrum to right buttock stage 3 pressure ulcer, re-opened on 10/21/23. Wound measures 2.5cm (centimeters) x 5cm, 50% epithelialization and 50% maroon. Treatment changed on 12/6 to clean with normal saline, apply zinc oxide, and cover with bordered gauze.</p> <p>R3's TAR (treatment administration record), dated December 2023, notes R3's skin was not checked on the evening shift or night shift on 12/10, the evening shift on 12/11, or the evening shift on 12/12. It also notes R3 was not turned or repositioned from 12:00pm until midnight on 12/12 or 8:00am and 10:00am on 12/13.</p> <p>The low air loss mattress manufacturer's instructions note the low air loss mattress is designed to prevent and treat pressure ulcers. Residents can directly lie on the mattress or cover with a sheet and tuck loosely to increase the comfort of the resident.</p> <p>(B)</p>	S9999		