

Illinois Department of Public Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6005870 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____ | (X3) DATE SURVEY COMPLETED 12/22/2023 |
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| NAME OF PROVIDER OR SUPPLIER HELIA HEALTHCARE OF ENERGY | STREET ADDRESS, CITY, STATE, ZIP CODE 210 EAST COLLEGE ENERGY, IL 62933 |
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| S 000 | Initial Comments Annual Licensure Survey | S 000 | | |
| S9999 | Final Observations Statement of Licensure Violations: 1 of 2 300.610a) 300.1210b) 300.1210d)2) 300.1210d)3) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing | S9999 | Attachment A Statement of Licensure Violations | |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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| S9999 | <p>Continued From page 1</p> <p>care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>3) All nursing personnel shall assist and encourage residents so that a resident who is incontinent of bowel and/or bladder receives the appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible. All nursing personnel shall assist residents so that a resident who enters the facility without an indwelling catheter is not catheterized unless the resident's clinical condition demonstrates that catheterization was necessary.</p> <p>These requirements are not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to ensure catheter care was provided per current standards of practice for 2 of 8 (R25 and R34) residents reviewed for catheter care in the sample of 45. This failure resulted in R34 developing a urinary tract infection that required hospitalization on 12/10/2023.</p> <p>Findings Include:</p> <p>1. R34's undated Resident Face Sheet documents R34 was admitted to the facility on 8/22/2018 with diagnoses that include spinal</p> | S9999 | | |

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| S9999 | <p>Continued From page 2</p> <p>stenosis, diabetes, acute kidney failure, urinary tract infection, muscle wasting, atrophy, dependence on supplemental oxygen, and hypertension.</p> <p>R34's MDS (Minimum Data Set) dated 9/14/23 documents R34 has a BIMS (Brief Interview for Mental Status) score of 15, which indicates R34 is cognitively intact. This same MDS documents under Section I, R34 has neurogenic bladder and obstructive uropathy.</p> <p>R34's Physician Order Report dated 12/14/23 to 12/21/23 documents a physician order to provide foley catheter care each shift.</p> <p>R34's local hospital record with an admission date of 12/10/23 documents R34 was admitted to the hospital with diagnoses that included acute encephalopathy, acute kidney injury, and urinary tract infection with hematuria.</p> <p>On 12/21/23 at 1:23 PM, V8 (Certified Nursing Assistant/CNA) stated R34 was recently transferred to the hospital, and she worked the day after R34 returned to the facility. V8 stated R34 reported to her that he had not received peri care from the time he arrived back to the facility until she returned to work the next day. V8 stated R34 told her a few days later that he had not received catheter care again.</p> <p>On 12/21/23 at 1:28 PM, R34 stated he was in the hospital recently and diagnosed with a severe urinary tract infection. R34 stated he returned to the facility from the hospital "a week ago today" (12/14/23) around supper time. R34 stated they have enough staff "most of the time." R34 stated when they don't have enough staff peri care/catheter care doesn't get provided. R34</p> | S9999 | | |

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| S9999 | <p>Continued From page 3</p> <p>stated he thought catheter care was supposed to be provided each shift and it didn't get done. R34 stated it starts stinking because the facility staff doesn't clean it. This surveyor didn't observe R34's catheter bag hanging on the bedside and clarified with R34 that he did in fact have a urinary catheter. R34 stated he did, and it should be hanging on the bed. This surveyor asked V12 (Licensed Practical Nurse/LPN) to assist in finding R34's catheter bag. V12 pulled R34's blanket back and the catheter bag was observed laying on/near R34's abdomen. V12 (LPN) stated it should have been hanging on the side of the bed. V12 stated staff had assisted R34 to reposition and had forgotten to reattach the catheter bag after they assisted him.</p> <p>On 12/21/23 at 3:52 PM, V8 (CNA) was observed providing catheter care to R34. V8 used a washcloth with no rinse soap and wiped both sides of the penis in circular motion and outward away from the catheter insertion site. V8 then used a separate washcloth and began wiping the catheter tubing beginning at the insertion site and going downward. V8 then used the same washcloth and wiped up and down the tubing toward and away from the insertion site.</p> <p>On 12/21/23 at 3:50 PM, V4 (Director of Nurses/DON) stated catheter care should be provided each shift. V4 reviewed R34's treatment administration record and stated the nursing staff have signed off that catheter care is provided each shift. When asked if the licensed nurses performed catheter care, V4 stated sometimes they do and other times they oversee the certified nursing staff to ensure they provide the catheter care. After reviewing the observation of catheter care provided to R34 by V8, V4 stated she would expect staff to wipe down the catheter tube away</p> | S9999 | | |

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| S9999 | <p>Continued From page 4</p> <p>from the meatus (insertion site). V4 stated R34 gets frequent urinary tract infections and is followed by an Infectious Disease Specialist due to the frequency of infections.</p> <p>On 12/22/23 at 9:15 AM, V18 (Nurse Practitioner/NP) stated that he would expect staff to follow current policies and standards of care when providing catheter care. V18 stated that improper technique when providing catheter care can contribute to urinary tract infections.</p> <p>The facility Catheter Care, Urinary dated 2/2012 documents, "The purpose of this procedure is to prevent catheter-associated urinary tract infections." This same policy documents under Maintaining Unobstructed Urine Flow, "...3. The urinary drainage bag must be held or positioned lower than the bladder at all times to prevent the urine in the tubing and drainage bag from flowing back into the urinary bladder." Under Steps in Procedure the policy documents, "...16. Use a clean washcloth with warm water and soap to cleanse and rinse the catheter from insertion site to approximately four inches outward..."</p> <p>2. R25's Face Sheet documented an Admission Date of 07/24/23 and listed diagnoses including Type 2 Diabetes and Chronic Kidney Disease (CKD).</p> <p>R25's Care Plan dated 11/29/23 documented problem areas, "Requires contact isolation for ESBL (Extended-spectrum beta-lactamases)," and "(R25) has CKD and is frequently incontinent of bowel and bladder."</p> <p>R25's Minimum Data Set dated 10/24/23 documented that R25 requires partial/moderate assistance for toileting and is always incontinent</p> | S9999 | | |

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| S9999 | <p>Continued From page 5 of bowel and bladder.</p> <p>R25's Nursing Progress Note dated 12/17/23 documented, "Resident lying in bed with head of bed elevated. New order received for Macrobid 100 milligrams one tablet twice daily for seven days for ESBL in urine."</p> <p>On 12/20/23 at 01:45pm, V9 (CNA), was observed providing incontinence care for R25. R25 was awake and alert only to herself. With R25 lying in bed, V9 donned gloves and removed R25's incontinence brief which was soiled with urine and feces. V9 rolled R25 to the side and wiped off some of the feces from the buttocks. Without changing gloves, V9 repositioned R25 onto her back and, using washcloths with perineal cleansing spray, wiped the perineal area three times from back to front. Again, without changing gloves, V9 touched the perineal spray bottle and a clean towel with which the perineal area was dried. V9 placed the contaminated spray bottle into R25's nightstand. At the conclusion of the procedure, V9 acknowledged she should have changed gloves after they came in contact with feces, and the perineal area should have been wiped front to back.</p> <p>On 12/22/23 at 08:54am, V4 (DON) stated all CNA's will be re-educated on the proper infection control techniques for incontinence care.</p> <p>A Perineal Care Policy dated July 2017 stated, "The purpose of this procedure is to provide cleanliness and comfort to the resident, to prevent infections and skin irritation, and to observe the residents skin condition. 9. For a female resident, wet washcloth and apply soap or a skin cleansing agent. wash perineal area, wiping front to back."</p> | S9999 | | |

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| S9999 | <p>Continued From page 6</p> <p>(A)</p> <p>2 of 2</p> <p>300.650d) 300.661</p> <p>Section 300.650 Personnel Policies</p> <p>d) The facility shall check the status of all applicants with the Health Care Worker Registry prior to hiring.</p> <p>Section 300.661 Health Care Worker Background Check</p> <p>A facility shall comply with the Health Care Worker Background Check Act and the Health Care Worker Background Check Code.</p> <p>These REQUIREMENTS are not met as evidenced by:</p> <p>Based on interview and record review the facility failed to ensure the Healthcare Worker Registry and all required background check websites were checked for employees. This has the potential to affect all 74 residents residing at the facility.</p> <p>Findings Include:</p> <p>Review of the "Long-Term Care Facility Application for Medicare and Medicare" dated 12/20/23, documented 74 residents reside in the facility.</p> <p>1. The facility provided untitled, undated employee roster with hire dates documents V13's</p> | S9999 | | |

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| S9999 | Continued From page 7 (Culinary Assistant) date of hire as 12/14/23 and employment status as active. V13's Healthcare Worker Registry check documents V13's work eligibility as not yet determined. The facility was not able to provide reproducible evidence of checking the Illinois Sex Offender Registry, the National Sex Offender Registry, the Department of Corrections Inmate Search, the Department of Corrections Sex Offender and Wanted Fugitive website, and/or the Office of Inspector General's website for V13. 2. The facility provided untitled, undated employee roster with hire dates documents V14's (Culinary Assistant) date of hire as 12/02/23 and employment status as terminated. The facility was not able to provide reproducible evidence of checking the Illinois Sex Offender Registry, the National Sex Offender Registry, the Department of Corrections Inmate Search, the Department of Corrections Sex Offender and Wanted Fugitive website, and/or the Office of Inspector General's website for V14. 3. The facility provided untitled, undated employee roster with hire dates documents V15's (Culinary Assistant) date of hire as 12/12/23 and employment status as active. The facility was not able to provide reproducible evidence of checking the Illinois Sex Offender Registry, the Department of Corrections Sex Offender and Wanted Fugitive website, and/or the Office of Inspector General's website for V15. 4. The facility provided untitled, undated employee roster with hire dates documents V17's (Certified Nursing Assistant) date of hire as 12/19/23 and employment status as active. The facility was not able to provide reproducible evidence of checking the Illinois Sex Offender | S9999 | | |

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| S9999 | <p>Continued From page 8</p> <p>Registry, the Department of Corrections Sex Offender and Wanted Fugitive website, and/or the Office of Inspector General's website for V17.</p> <p>On 12/21/23 at 1:44 PM, V1 (Administrator) stated they didn't have the missing internet checks and/or healthcare worker registry checks for V13, V14, V15, and V17 since they have ten days to complete the checks and they were still within the ten days for each of the employees listed.</p> <p>The facility undated Procedures for Prevention policy documents under 1. Pre-employment Screening for Potential Employees. "...Prior to a new employee starting...the facility will: 1. Initiate a reference check from previous employer(s)...b. Obtain a copy of the state license of any individual being hired for a position...c. Check the Healthcare Worker Registry on any individual being hired...d. Check web sites such as Illinois Sex Offender Registry, The Department of Corrections Sex Offender Search Engine, the Department of Corrections Inmate Search, the National Sex Offender Public Registry, and the website Health and Human Services Office of Inspector General to determine if the applicant has been adjudicated a sex offender, has been a prison inmate, or has committed Medicare or Medicaid fraud..."</p> <p>(C)</p> | S9999 | | |