

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6000269	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 01/12/2024
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NAME OF PROVIDER OR SUPPLIER CITADEL CARE CENTER-KANKAKEE	STREET ADDRESS, CITY, STATE, ZIP CODE 900 WEST RIVER PLACE KANKAKEE, IL 60901
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments Annual Licensure and Certification Survey	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.1210a) 300.1210b) 300.1210d)3) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to	S9999		

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Electronically Signed

TITLE

(X6) DATE
01/30/24

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S9999	<p>Continued From page 1</p> <p>meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act)</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>These Requirements were not met as evidenced by:</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>Based on observation, interview, and record review, the facility failed to assess and address pain before and during wound care to a resident. This failure has caused severe pain for one resident during dressing changes. This applies to 1 of 2 residents (R54) reviewed pain management in a sample of 31.</p> <p>The Findings include:</p> <p>R54 is a 74-year-old male admitted on 11/29/23 with cognition intact as per the Minimum Data Set (MDS) dated 12/2/23.</p> <p>On 1/10/24 at 2:20 PM, observed V5 (Wound Care Nurse) and V7 (Certified Nursing Assistant - CNA/Memory Care Director) begin to provide wound care to R54's coccyx wound without assessing for pain. Observed V5 and V7 using the mattress linen to pull him up on the bed and R54 complaining of pain, saying, "I have too much pain." In response to R54's pain, V5 said to R54, "I know your nurse gave you pain medication."</p> <p>On 1/10/24 at 2:25 PM, V5 and V7 turned R54 to his right side to provide wound treatment to his coccyx wound. V5 sprayed wound cleanser on his unstageable wound (as per V5) and wiped it. R54 again complained of pain, saying, "Ohh ...too much pain, it's hurting." In response to R54's pain, V5 replied, "I am not touching you now."</p> <p>On 1/10/24 at 2:35 PM, in response to the surveyor's inquiry, R54 stated, "I have pain all over the place. It is 7 out of 10. I was given Norco, and it is not helping."</p> <p>On 1/10/24 at 2:35 PM, V5 stated, "R54 was given pain medication, and that's why I didn't ask</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>him for his pain level before starting. I am not sure I should have stopped treatment when he complained of pain. I have to look at the policy to see whether I should have stopped when R54 complained of pain during treatment."</p> <p>On 01/11/24 at 10:37 AM, R54 stated, "Every day, I have pain when they do wound care. They give me one Norco pill, and that doesn't do anything."</p> <p>01/11/24 10:45 AM, V2 (Director of Nursing / DON) stated, "Our standard of practice is assessing residents for pain before wound care. The wound care nurse should have assessed the resident for pain before she started with wound care and should have stopped the wound treatment when the resident complained of pain during treatment."</p> <p>01/11/24 10:15 AM V6 (Wound Care Nurse Practitioner) stated, "Pain assessment is crucial before wound care, and the pain should be managed well. If pain is not managed well, it can cause the resident to deny treatment and care. The patient should have been assessed for pain. If the patient complains of pain during wound care, she should hold it and manage the pain to have a pleasant experience for the resident."</p> <p>The facility presented a wound care policy revised in the October 2010 document: 2. Review the resident's care plan to assess for any special needs (including pain as per Administrator) of the resident.</p> <p>A review of the Pain Assessment and Management Policy revised in March 2015) documented the steps in the procedure to recognize pain. 1. Observe the resident (during rest and</p>	S9999		

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S9999	Continued From page 4 movement) for physiologic and behavioral (non-verbal) signs of pain. 2. Possible Behavioral Signs of Pain a. Verbal expressions such as groaning, crying, screaming. 4. Ask the resident if he/she is experiencing pain. Be awarenumbness or tingling. (B)	S9999		