| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
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| | IL6000996 | A. BUILDING: _____ B. WING _____ | C 08/14/2024 |

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| S 000 | Initial Comments<br><br>Complaint Investigation 2466289/IL176531 | S 000 | | |
| S9999 | Final Observations<br><br>Statement of Licensure Violations:<br><br>300.1210 b)<br>300.1210 d)2)<br>300.1210 d)3)<br>300.1210 d)5)<br><br>Section 300.1210 General Requirements for Nursing and Personal Care<br>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.<br>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:<br>2) All treatments and procedures shall be administered as ordered by the physician.<br>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.<br>5) A regular program to prevent and treat pressure sores, heat rashes or other skin | S9999 | | |

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breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.

These requirements are not met as evidenced by:

Based on observation, interview, and record review, the facility failed to provide wound dressing changes and skin checks according to physician orders. This failure affects two residents (R1 and R3) out of three reviewed for wound treatments. This failure resulted in R1 experiencing multiple occasions of parasitic maggot infestations.

Findings include:

1. R1's Face Sheet, dated 8/2/24, documents R1 was admitted to the facility 5/25/22 with medical diagnoses including Diabetes Type 2, Sepsis, Congestive Heart Failure, Coronary Artery Disease, Right Above the Knee Amputation, and Atrial Fibrillation.

R1's Physician Order Sheets (POS) dated for July and August 2024 document physician ordered treatments and treatment adjustments for the facility nursing staff to apply to R1's left foot and toes. On 7/10/24, these POS document to soak R1's left great toe in peroxide saturated gauze roll for 10 minutes one time, then to begin a treatment to cleanse R1's left great toe with wound cleanser daily and apply mild bleach half-strength solution daily and as needed. On

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8/7/24, R1's Wound Physician (V8) ordered a new treatment for R1's left foot to include to apply a calcium alginate (absorbent dressing) to R1's left posterior and anterior foot, apply an ABD pad (padded absorbent dressing) and wrap with gauze 3 times per week on Mondays, Wednesdays, and Fridays.

R1's Treatment Administration Record (TAR) for June 2024 documents R1's dressing changes on R1's left foot were not completed on 6/3/24, 6/10/24, 6/14/24, and 6/26/24. These incomplete dressing changes are documented as blank spaces for these dates.

R1's TAR for July 2024 documents R1's dressing changes for R1's left foot were not completed on 7/12/24, 7/15/24, 7/16/24, 7/18/24, 7/19/24, 7/22/24, 7/24/24, 7/28/24, and 7/29/24. This same TAR documents R1's ordered weekly skin checks were not completed on 7/9/24, 7/16/24, and 7/30/24. These incomplete treatments are likewise documented by way of blank spaces for the dates mentioned.

R1's Nursing Notes, dated 8/1/24, document an (unidentified) nurse had called to (hospice) to report there were maggots in R1's foot wounds. On this same date, this same (unidentified) nurse documented (hospice) had returned the call to inform the nurse that (hospice) was already aware of the maggots since 7/10/24, and that was why the treatment order had been changed on 7/10/24.

On 8/13/24 at 11:05 AM, R1 stated, "The nurses are usually pretty good about changing my dressings but it all depends on who is working. I would say there have been several occasions when they didn't change the dressings for 2 days

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| S9999 | Continued From page 3<br>in row."<br><br>On 8/13/24 at 3:20 PM, V5, Registered Nurse, Wound Care, stated, "I just started as the wound nurse, but I have accompanied (V8, Wound Care Physician) when he comes to check on (R1). Yes (R1) had maggots in his wounds back when hospice had started prescribing the orders, that was when they ordered the peroxide soak and changed the treatment to the (bleach solution) (7/10/24). Then the maggots came back about 10 days ago or so (8/1/24) and hospice decided they needed to let (V8) resume the care for (R1's) wounds." V5 continued, "(V8) was out here last Wednesday (8/7/24) and changed the treatment again."<br><br>On 8/14/24 at 9:58 AM, V6, Registered Nurse, Wound Care, stated, "If there are blanks on the TAR then that means that treatment wasn't done unless there are some nurses notes to document that it was done."<br><br>On 8/14/24 at 9:58 AM, V7, Licensed Practical Nurse, stated, "If it isn't documented, it isn't done."<br><br>R1's Nurses notes reviewed from 5/3/24 through 8/11/24 do not document any further completion of the ordered treatments from what was documented in the TAR's.<br><br>On 8/14/24 at 1:25 pm, V8, Wound Care Physician, stated, "I do treat (R1). I was made aware of (R1) having maggots in his foot wound on 7/10/24, but (R1) had been accepted to hospice and there isn't a need for two doctors to evaluate one resident for the same wound and there was a bit of an adversarial interaction. The facility nurses wanted me to look at (R1) while I | S9999 | | |

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was there so I decided to help them." V8 continued, "I gave some instructions to the nurse on how to eradicate the maggots with peroxide soaks, then to put a treatment in place with (bleach) solution every day." V8 further stated, "If the treatments are completed according to the orders, then the goal is to prevent the maggots from being able to grow. It can take as little as 8 hours, according to what I read in the literature, for the fly larvae to become visible." V8 concluded by stating, "As far as the documentation at the facility I couldn't speak to that, but the situation of having maggots in a wound is an unpleasant and uncommon thing, but preventable with the right treatments."

2. R3's Face Sheet, dated 8/2/24, documents R3 was admitted to the facility 6/3/22 with medical diagnoses including Diabetes Type 2, Hyperglycemia, Anemia, Hypertension, Coronary Artery Disease, and Peripheral Vascular Disease with Angioplasty.

On 8/13/24 at 3:30 PM, V5, Registered Nurse, Wound Care, stated, "(R3) did have an open wound on the heel, really on the Achilles tendon, which was open and had some muscle and tendon visible, but it is all healed up now and we are just putting lotion on it."

R3's POS for August 2024 documents physician orders initiated 6/18/24 R3 to receive a weekly skin check on Wednesdays. There is a second order initiated 7/16/24 for R3 to receive weekly skin checks on Tuesdays on the 6:00 AM to 2:00 PM shift.

R3's TAR for June 2024 documents the order for R3's weekly skin checks was originally initiated 8/29/22 to be completed on Tuesdays during the

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| S9999 | Continued From page 5<br>6 AM to 2:00 PM shift. This same TAR documents the skin check was not completed 6/18/24.<br><br>R3's TAR for July 2024 documents R3's skin checks were not completed on 6/9/24 and 6/16/24.<br><br>R3's TAR for August 2024 documents R3's treatment initiated on 7/31/24 to apply skin prep to R3's heel wound and leave open to air was not completed on 8/5/24 and 8/6/24. This same TAR documents R3's order initiated 8/7/24 to have facility nursing staff apply house lotion to R3's heel and leave open to air was not completed on 8/8/24, 8/9/24, and 8/10/24.<br><br>(B) | S9999 | | |