STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6002778	A. BUILDING: _____ B. WING _____	C 09/24/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BRIA OF ALTON	3523 WICKENHAUSER ALTON, IL 62002

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S 000	Initial Comments Complaint Investigation: 2447410/IL178046	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b)4)5) 300.1210d)3) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative	S9999		

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measures shall include, at a minimum, the following procedures:

4) All nursing personnel shall assist and encourage residents so that a resident's abilities in activities of daily living do not diminish unless circumstances of the individual's clinical condition demonstrate that diminution was unavoidable. This includes the resident's abilities to bathe, dress, and groom; transfer and ambulate; toilet; eat; and use speech, language, or other functional communication systems. A resident who is unable to carry out activities of daily living shall receive the services necessary to maintain good nutrition, grooming, and personal hygiene.

5) All nursing personnel shall assist and encourage residents with ambulation and safe transfer activities as often as necessary in an effort to help them retain or maintain their highest practicable level of functioning.

d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:

3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.

These Regulations are not met as evidenced by:

Based on observation, interview, and record review the facility failed to provide toileting to promote resident's dignity for 1 of 3 residents

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(R3) reviewed for dignity in a sample of 8. This failure caused R3 to be incontinent and feel helpless, ashamed, embarrassed, depressed, and demeaned.

Findings include:

R3's Care Plan, dated 9/3/2024, does not address R3's toileting.

R3's Minimum Data Set, dated 8/30/2024, documents that R3 is cognitively intact, frequently incontinent of urine and bowel and independent with toileting.

On 9/17/2024 at 12:14 PM V17, R3's sister, stated that R3 is her brother. V17 stated that she is his power of attorney but that R3 makes his own decisions. V17 stated that her brother has called her and told her of the horrible conditions of his care. V17 stated that R3 was embarrassed. V17 stated that R3 wants to go to the bathroom but the facility had no way to get him on a toilet. V17 stated that R3 had to lay in his own body fluids. V17 stated that this had to be humiliating. V17 stated that it's one thing to have to go on yourself because you can't control it but to have to because they have no way to take you to the toilet is unacceptable.

On 9/17/2024 at 1:56 PM R3 stated that he was originally at home. R3 stated that he became ill and was in the hospital for some time. R3 stated that he was then transferred to a rehab facility. R3 stated that at that facility he received Therapy almost daily. R3 stated that he had regained some of his strength back. R3 stated that at the facility they had a handicap accessible bathroom, and he was able to hold on to the rail and get on the toilet. R3 stated that once his insurance ran

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out and he became Medicaid he was then transferred to this facility. R3 stated that the staff would not help him. R3 stated that he is a large and wide man. R3 stated that he is obese and weighs close to 400lbs (pounds). R3 stated that he can't get into the bathroom at this facility. R3 stated that his wheelchair won't go through the bathroom door. R3 stated that he was given an adult brief and told to go in it. R3 stated that they brought in a commode but because he was not trained, he couldn't use it. R3 stated that he did not like going to the bathroom on himself. R3 stated that this is ridiculous. R3 stated "I need help that's why I came there, and they did not want to help me." R3 stated that he was transferred in a lift and because of this he could not use a toilet. R3 stated that the shower room on the hall is big but there isn't a toilet. R3 stated that he felt embarrassed, and it was demeaning. R3 stated that "I know I'm a big man, but they should have a place where I can use the bathroom." R3 stated that they didn't even try. R3 stated "How do you fight that. I felt helpless and ashamed." R3 stated that he is disgusted with himself that this is now his life. R3 stated "To be told to use the diaper and then have to. I'm not sure how to handle that." R3 stated that he would put his call light on, and they never come. R3 stated that he would go on himself. R3 stated "Ridiculous." R3 stated that the website says they have all these things and services, but they don't. R3 stated "I want to get better and go home. How am I supposed to do that."

On 9/17/2024 at 12:07 PM V11, Certified Nurse's Assistant (CNA), stated that she did not take R3 to the bathroom or use the bedside commode. V11 stated that R3 was incontinent. V11 stated that R3 would tell them when he was wet.

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On 9/18/2024 at 9:40 AM V10, CNA, stated that R3 had a commode in his room but it was not used. V10 stated that it still had the plastic on it.

On 9/19/2024 at 3:47 PM V18, CNA, stated that she took care of R3, and he was a full body mechanical lift. V18 stated that R3 was incontinent and not taken to the bathroom. V18 stated that R3 did not use a urinal or bedpan. V18 stated that R3 uses a full body mechanical lift to transfer. V18 stated that residents that use the full body mechanical lift are usually incontinent. V18 stated that R3's wheelchair could not fit through the bathroom.

On 9/19/2024 at 3:49 PM V19, CNA, stated that she did not care for R3 but was familiar with R3 and his care. V19 stated that he used a full body mechanical lift. V19 stated that the full body mechanical lifts do not fit in the bathroom, "they are too big". V19 stated that they give the residents urinals and bed pans.

On 9/24/2024 3:37 PM V1, Administrator, stated that she expects her staff to assist residents to the toilet. V1 stated that she expects if the resident can't use the toilet to be provided with a urinal and bedpan.

The facility's Resident Rights policy, dated 2/2024, documents "The objective of the accommodation of resident needs and preferences is to create an individualized, home-like environment to maintain and/or achieve independent functioning, dignity, and well-being to the extent possible in accordance with the resident's own needs and preference." It continues "PROCEDURE: I. The facility will assess and interview resident for the need to make reasonable accommodations such as:

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S9999	Continued From page 5 Room set-up and Adaptive devices necessary to maintain/restore resident at their highest level of functioning." The facility's Activity of Daily Living policy, dated 9/2023, documents GUIDELINE: 2. A program of assistance and instructions in ADL skills is care planned and implemented. 3. Assistive devices and adaptive equipment are provided by Occupational Therapy. It also documents D. Elimination: b. Adaptive equipment, assistance and instruction are given as required. (B)	S9999		