STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6009013	A. BUILDING: _____ B. WING _____	C 09/23/2024

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MADO HEALTHCARE - UPTOWN	4621 NORTH RACINE AVENUE CHICAGO, IL 60640

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments Complaint Investigation: 2486750/IL177128	S 000		
S9999	Final Observations Statement of Licensure Violations (1 of 2) 300.1830a) 300.1830b) 300.1830c) 300.3240a) 300.3240c) 300.3240d) Section 300.1830 Records Pertaining to Residents' Property a) The facility shall maintain a record of any resident's belongings, including money, valuables and personal property, accepted by the facility for safekeeping. This record shall be initiated at the time of admission and shall be updated on an ongoing basis and made part of the resident's record. b) When purchases are made for a resident from the resident's personal monies, receipts shall be obtained and retained that verify the date, amount, and items purchased. c) A separate bookkeeping system shall be maintained by the facility which accounts for all transactions affecting each resident's account. Each individual resident, or the individual resident's representative, shall have access to the record of that individual resident's account. Section 300.3240 Abuse and Neglect	S9999		

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a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)

c) A facility administrator who becomes aware of abuse or neglect of a resident shall immediately report the matter by telephone and in writing to the resident's representative and to the Department. (Section 3-610(a) of the Act)

d) When an investigation of a report of suspected abuse of a resident indicates, based upon credible evidence, that an employee of a long-term care facility is the perpetrator of the abuse, that employee shall immediately be barred from any further contact with residents of the facility, pending the outcome of any further investigation, prosecution or disciplinary action against the employee. (Section 3-611 of the Act)

These requirements were not met as evidenced by:

Based on interview and record review, the facility failed to establish a system of accounting for resident's funds and safeguarding resident's funds against theft, failed to follow their system of updating resident's belongings, and failed to ensure shipping address of online purchase for the resident was to the facility. These failures resulted on R1 and R6 incurring fraudulent debit card transactions on R1's and R6's bank accounts.

Findings include:

1. On 09/04/2024 at 10:15am, with V11 (PRSC Psychiatric Rehabilitation Services Coordinator) R1 stated "I felt less safe this month than last month." This surveyor requested R1 to elaborate.

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R1 stated "I don't want to talk to you anymore."

On 09/04/2024 at 2:58pm, V4 (Business Office Manager/Payroll Specialist) stated (R1)'s wallet was given to (V4) by (V6- Admissions Coordinator) on 06/19/2023 for safekeeping.

On 09/17/2024 at 12:02pm, V6 (Admissions Coordinator) stated it was (V27 R1's Former PRSC) who gave me (R1)'s wallet and I told (V27) it is not my department; it was (V4). I wrote the date it was handed to me by (V27). I handed it to (V4) the same day. I did not take anything from the wallet. I did not check what's in the wallet. I just handed it to (V4). (V4) and I did not check what was in the wallet.

On 09/03/2024 at 12:46pm, V4 stated when residents come with their wallet and IDs, I keep them in my office right away. I have (R1)'s wallet unless he needed the wallet to go to the bank to withdraw money himself and buy stuff from the store. The social service will go with him to withdraw money from the bank or go to store to buy clothes or snacks from the store. For (R1) it was (V5- PRSC Psychiatric Rehabilitation Services Coordinator).

On 09/05/2024 at 10:05am, V4 (Business Office Manager/Payroll Specialist) stated I don't have a log for the cabinet where I keep (R1)'s and other resident's wallet. I and (V1 - Administrator) have access to the wallet. We both have keys. When (R1) needs his wallet, I don't take the wallet out of the manila envelope. I give the whole manila envelope to (V5- PRSC). When they (R1 and V5) bring the manila envelope back, I don't look if (R1)'s debit and credit cards are there. Only (V5) takes the manila envelope from me. (V5) was in charge of 3rd and 4th floors, so whenever (R1)

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goes to store it falls on (V5) to take him. (V11-PRSC) is now assigned to 4th floor and (V5) continues to still go with (R1) to the store and it is also (V5) who would bring the whole manila envelope back to me. I did not check to make sure everything is in the wallet when the manila envelope was returned to me and when I gave it to (V5), I did not show (V5) what was in the wallet. I should have made a binder, so they sign what they take to avoid any theft, honestly to avoid theft of residents' items. I never took (R1)'s wallet and made ATM withdrawals. It is possible the debit card was not in the wallet when it was returned to me because I did not check the contents of (R1)'s wallet.

On 09/04/2024 at 3:22pm, this surveyor showed V5 (PRSC Psychiatric Rehabilitation Services Coordinator) R1's Release of Responsibility For Leave Of Absence Forms, dated 02/2024 to 08/2024, and inquired if (V5) recognized the signature/staff on the space provided for PATIENT OR NEAREST RELATIVE. V5 stated "that's me." This surveyor requested V5 to review the PRSC notes on 03/07/2024. V5 stated these (items) are something that we (V5 and R1) got from R***. We (V5 and R1) went out on that day. Some of them were returned because it was too big or not his style. I can't recall how many were returned.

On 09/04/2024 at 3:35pm, V5 stated (R1) made withdrawals mostly at (R1's bank). I never recall any withdrawals outside of (R1's bank). I always keep an eye on (R1) because he did not have a steady gait and I don't want (R1) to fall. When I went out with (R1), there was never a time (R1) withdrew money from outside of (R1's bank). I was with (R1) all the time. I am probably 5 feet away from (R1). (R1) would put the money in his

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wallet, then inside the manila envelope. I don't know how much (R1) takes from the ATM. This surveyor showed V5 R1's bank statement and pointed out to V5 the transaction that was done on 03/07/2024 at (non R1's Bank) ATM withdrawal in the amount of $244.80 and asked if (V5) could explain the transaction. V5 stated I have no explanation for that, I don't know. This surveyor inquired if V5 has knowingly purchased any items using R1's debit card. V5 stated No. This surveyor inquired if he threatened a resident to get what he needed from the resident. V5 stated I am a very nice guy.

R1's Admission Record documented that R1's diagnoses include but not limited to bipolar disorder, essential hypertension, and depression.

R1's untitled (complaint) form, dated 03/25/2024, documented, in part "Person sharing the concern: (V14, R1's family member). Nature and description of the concern: (R1)'s bank account has some unexplain(ed) activity. Description of investigation: Bank was called (to) investigate and replace(d) most of the funding."

R1's State Initial Reportable, dated 09/03/2024, documented, in part "It was reported by state surveyor that resident's family member reported unusual activity on bank account."

R1's State Final Reportable, dated 09/09/2024, documented, in part "Investigation revealed that electronic payment method/debit card was used for what appear to be unauthorized charges."

R1's A***** Order Details, dated 03/06/2024, documented, in part "Shipping Address. (V5 and non-facility address) Payment method. (R1)'s bank account number ending in (last 4

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numbers)." Of note, shipping address was not of the facility.

On 09/05/2024 at 11:26am, V15 (PRSD Psychiatric Rehabilitation Services Director) stated not sure if R1 has an A***** account. PRSC's ordering for residents online, the shipping address should be the facility's address and not the PRSC address. Why ship stuff to the PRSC address if we are open for 24 hours. The expectation is everything should be shipped to this building (facility).

On 09/17/2024 1:18pm, V15 (PRSD (Psychiatric Rehabilitation Services Director) stated I know for sure (R1) has no A***** account. (R1) is not that tech savvy. He refused to use the smart phone provided by 'T****y".

R1's Bank statement, dated 01/27/2024 - 02/27/2024, is marked with a handwritten note documenting "PIN # (4-digit number)."
R1's Bank statement, dated 02/28/2024 - 03/26/2024, documented the following, in part. "
Deposit and Addition:
03/07 Purchase Returns (bank card last 4 digits) in the amount of $252.29
3/14 ATM Cash deposit in the amount of $400.00.
3/19 Card Purchase Return (bank card last 4 digits) in the amount of $15.24
3/26 Reversal: (Pet Store) in the amount of $119.06.
The total amount returned was $786.59.

ATM and Debit card withdrawals:
1. (12x) Non-(Bank) ATM withdrawals (bank card last 4 digits) with a total amount of $2,881.05.
2. (2x) ATM Withdrawals (bank card last 4 digits) with a total amount of $400.00.
3. (6x) Online food orders on 03/10/24, 03/12/24,

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03/14/24, and 03/18/24 (bank card last 4 digits) with a total amount of $367.44.
4. (2x) W****** purchases (bank card last 4 digits) with a total amount of $187.33.
5. (2x) C**part purchases (bank card last 4 digits) with a total amount of $264.84.
6. (1x) T***** purchase + cash back (bank card last 4 digits) with a total amount of $67.98.
7. (11x) A***** purchases (bank card last 4 digits) with a total amount of $413.97.
8. (1x) Card purchase with pin (Pet Store) (bank card last 4 digits) in the amount of $119.06.
Of note, the total amount of purchases and withdrawals without receipts = $4701.67.
9. (7x) purchases (bank card last 4 digits) with receipts provided by the facility with a total amount of $4,483.60.

The (09/06/2024) email correspondence with V1 in response to the inquiry of this surveyor "Do you have additional receipts for (R1) aside from the 03/07/24 and 03/11/2024 R*** Receipts; 3/7/24 U****n A** hardware receipt; 03/11/24 (x2) E** L*** CEMETERY RECEIPTS; 03/07/24 (x2) and 03/25/24 A****n receipts?" V1 wrote in response "No I gave you everything we have."

On 09/17/2024 1:18pm, V15 (PRSD (Psychiatric Rehabilitation Services Director) stated (R1) has no car and has no pet.

The R*** receipt dated 03/07/2024 at 10:46am, documented 19 sold items. The R*** receipt dated 03/07/2024 at 1:52pm, documents 16 returned items. The R*** receipt dated 03/07/2024 at 2:12pm, documents 6 sold items. Of note, 9 items were retained by R1.

R1's Additional Items (Patient's Clothes and Personal Belongings) list, dated 03/12/2024,

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documented in part "Clothing Retained by Patient: Shoes x 2 and 1 magic shine sponge." Of note, 6 items were missing.

R1's Personal Belonging list, dated 09/05/2024, documented in part "2 trousers and 1 Polo." Of note, no additional belonging list after 03/12/2024 and before 09/05/2024 was provided by the facility to this surveyor.

The Daily Staffing dated 03/10/24, 03/12/24, 03/14/24, and 03/18/24, documented that V12 (Administrator Assistant/Front Desk), V19 (Security/Front Desk), V20 (Security/Front Desk) and V21 (Security/Front Desk) worked on these days either the 8am - 4pm shift or the 4pm-12pm shift or 12am - 8am shift.

On 09/05/2024 at 9:49am, V12 stated I started in October 2022, I work Monday thru Friday, 7am-4pm. Part of my job is to call up the floor and tell the resident to pick up food order. I never had any circumstance calling (R1) to pick up his food.

On 09/06/2024 at 11:57am, V19 (Security/Front Desk) stated I have been working at the facility for 27 years as security or front desk staff. I work different shifts; 8am-4pm, 4pm-12am, and 12am-8pm shifts. I know (R1). I never received any online food order from G*****b for (R1).

On 09/06/2024 at 4:43pm, V22 (Security/Front Desk) stated I started here in 2021 or 2022. I am familiar with (R1). I never received any food order from G*****b or any A***** packages for him (R1).

On 09/17/2024 at 4:12pm, V21 (Security/Front Desk) stated I have never received any online food order or any A***** packages for (R1).

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On 09/03/2024 at 3:34pm, V1 (Administrator) stated I called (V14 - R1's family member). V14 said it would take the bank 8-10 weeks before he could hear from them. I would be mad if I were not able to touch my money for that long.

On 09/05/2024 at 11:54am, V1 (Administrator) stated no one should be stealing the resident's money. I am the Administrator; I have the key to (V4)'s office. There was never a time I took (R1)'s wallet from (V4)'s office. I spoke with him (V14 - R1's family member) and he said he will not hear from the bank for 8-10 weeks. This surveyor inquired how would V1 feel not having access to her money in the bank for 8-10 weeks. V1 stated, I would be mad.

On 09/05/2024 at 12:02pm, reading the charges on R1's March 2024 bank statement, this surveyor inquired if V1 could explain the withdrawals in the statement, V1 stated I cannot explain them.

On 09/16/2024 at 11:03am, V1 (Administrator) stated I hired an outside team of Private Investigator to check on the situation, on anything that has to do with financial abuse.

On 09/16/2024 at 11:27am, V25 (President - (Private Investigator's) Group) stated they (V1) did searches of (V5)'s office, and they saw (R1)'s bank statement with a PIN written on it.

On 09/16/2024 at 2:38pm, V1 (Administrator) stated I have to search (V5)'s office regardless. I ended up searching his whole office. There was a bank statement for R1. I know it is a PIN number because it has word PIN written on it.

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The (09/18/2024) email correspondence with V1 (Administrator) documented, in part "Here is the list of residents' items retrieved from (V5)'s office. (R1) Assurance wireless notice, bank statement dating January 27th thru February 27th."

2. On 09/16/2024 at 11:27am, V25 (President-(Private Investigator's) Group) stated another resident (R6) gave her debit card to (V5) who told her he will take care of her finances for her.

On 09/16/2024 at 2:48pm, R6 stated I have about $2000 on my bank card. I gave my bank card to (V5) probably in December of last year. (V5) is keeping my bank card in case I need something from the store. (V5) did not tell me I could have (V4) keep the bank card for me. (V5) said "let me have your bank card and I will take care of your financial stuff." (V5) knew I have a bank card because whenever I need stuff from the store, I would give him my bank card. I never received my bank statement here because I don't want these people to know my finances. I called the bank today and they said I have a dollar in my account. Surveyor inquired how R6 felt about her missing bank card and having a dollar in her (R6) account. R6 stated, "I am so pissed I can pee." It means I am very mad; (V5) took all my money. This surveyor inquired who was sending money to R6. R6 stated I get a pension every month. I wrote my PIN on a piece of paper and handed it to (V5).

On 09/17/2024 at 1:20pm, V15 stated I have never seen the card; but (R6) is not going to say falsely about it. I know from time to time (V5) would go to the store to buy whatever miscellaneous things (R6) needs. When I asked (R6) "does anybody have access to your card?" (R6) said yes, (V5) has access and he knows the

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pin to the card. I asked why and (R6) said because (V5) is going to take care of my finances for me. At that point, I told (R6) "Stop" we are going down to (V1)'s office. In (V1)'s office, I made (V1) aware of the situation and called (R6)'s bank. We (V1, V15, and R6) canceled the card and we asked for 90 days' worth of bank statements. I asked for the last 10 transactions. Most of them occurred on 09/03/2024. (R6) was shocked because she had a deposit made on 09/03. The customer service mentioned that some of the transactions were (Person to Person mobile payment application), there were at least 2 transactions of $200. It appeared, whoever is doing it, is just cleaning out the account, emptying the bank account. There were couple A***** transactions. (R6) said she did not consent to those transactions. While (R6) was listening to this, she was so shocked. (R6) was saying "Oh, my God! Oh, my God! Oh, my God!" It is not expected of PRSC or staff, per se, to take the card with them without the resident present. (V5) was trying to help (R6) out but he has too much access to resident information like the resident's PIN number.

On 09/23/2024 at 2:29pm, V15 stated we just received (R6)'s bank statement. V15 showed this surveyor the transactions on R6's (07/2024-09/2024) bank account. V15 stated (R6) has $750 deposit on 09/03. On the same day (09/03) there were multiple (Person to Person mobile payment application) transactions to K*****h C****. According to (V1), K*****h is (V5's) middle name. There were 9 transactions on 9/03 and 1 transaction on 09/04. (R6) will not make those transactions because she had not realized that she has that money yet on the 09/03. Obviously, (R6) is getting $750 at the beginning of the month. I don't think (R6) has (Online Music

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Streaming Service). That is an online streaming app for music. I can guarantee you, (R6) did not have a (Online Music Streaming Service).

R6's Bank statement dated 07/10/24, documented, in part "Deposits and credits: 7/01 benefit payment deposit - $750. Checks and other debits: 7/01- (Online Music Streaming Service) $10.99. Checking account Summary and Detail: ending balance: $65.29.

R6's Bank statement dated 08/09/24, documented, in part "Deposits and credits: 8/01 benefit payment deposit - $750. Checks and other debits: 8/01 - ATM W/D Card # $408.00. 8/08 (Online Music Streaming Service) - $11.99. Checking account Summary and Detail: ending balance: $60.13.

R6's (09/10/24) bank statement documented, in part "Deposits and credits: 9/03 benefit payment deposit - $750. Checks and other debits: 9/03 Cash App * K*****h C**** - $15.00. 9/03 (Person to Person mobile payment application), K*****h C**** $80.00. 9/03 (Person to Person mobile payment application), K*****h C**** $200.00. 9/03 (Person to Person mobile payment application), K*****h C**** $200.00. 9/03 (Delivery and Ride Service Subscription) $96.00. Checking account Summary and Detail: ending balance: $1.85.

R6 Admission Record documented that R6's diagnoses include but not limited to chronic obstructive pulmonary disease, unspecified; unspecified dementia, unspecified severity, without behavioral disturbance, psychotic disturbance, mood disturbance, and anxiety.

R6's census list documented that R6 was moved to the 6th floor on 11/29/2023.

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R6's Minimum Data Set dated 06/28/2024, documented, in part "Section C0500. BIMS (Brief Interview for mental status) Summary Score: 14." Indicating R6's mental status as cognitively intact. "Section GG. GG0170. Mobility. J. Walk 50 feet with two turns: 88 - not attempted due to medical condition or safety concerns."

R6's State initial reportable dated 09/10/2024, documented, in part "Resident reported that her bank card is missing."

R6's State Final reportable dated 09/17/2024, documented, in part "The following is a response to an incident that occurred on 09/10/24 whereby a resident (R6) reported that her bank card was missing. (R6) stated last person that had (the bank card) was (V5). Investigation revealed that electronic payment method/debit card was used for what appear to be unauthorized charges."

R6's PRSC Progress note dated 12/25/2023 at 9:16, documented, in part "Resident present with a history of frivolous money management. PRSC will educate resident on setting goals to handle finances, savings, possible investing. "

R6's Care plan dated 09/16/2024, documented, in part "Resident is at increased risk or has experienced financial abuse secondary to psychological and/or medical diagnosis. Will be free of any financial abuse occurrences. Assist resident with addressing financial situations with business office.

The (09/06/2024) email correspondence with V1 (Administrator) in response to the inquiry of this surveyor "Do you have Ethics policy and procedure in reference to receiving gifts

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(monetary/kinds/goods) from residents? If you do not have a policy, what are your expectations?" V1 wrote in response "In our employee handbook it is said that no personnel or persons associated with the facility will accept gifts of money or goods of material value, favors remuneration or other compensation from any client."

The CNA Supervisor job Description dated 4/21/23, documented, in part "Ensure that Resident Belonging is completed upon admission and as needed and up to date."

The PRSC (Psychiatric Rehabilitation Services Coordinator) Job Description (Undated) documented, in part "Summary: In keeping with our organization's goal of improving the lives of the Guests we serve, the PRSC is responsible for the overall administration, coordination, and evaluation of the social services function to meet and maintain the mental and psychosocial well-being for (of) each Guest. Essential Functions: Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. 4. Coordinates the inspection of guests belongings to ensure they are properly labeled and inventoried."

The Front desk/Security Job Description dated 1/26/2024, documented, in part "Summary: The front desk/security staff attend to visitors by greeting, welcoming, and directing them appropriately; notifies company personnel of visitor arrival; maintains security and telecommunications system. Essential Responsibilities: 5. Monitor entrance and departure of employees. This includes overseeing the log-in and log-out books. Ensure staff and responsible party are signing resident out when leaving the facility."

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The Personal Property Policy and Procedure dated 01/24/2024-4163, documented, in part "It is the policy of the (Facility) to permit residents to retain personal property items as long as they do not infringe upon the rights of other residents or affect the safety and well-being of the residents. Procedure. 5. The belonging list shall be updated as needed upon receiving new item."

The Signing Patients Out When Leaving the Building policy dated 01/01/2024, documented, in part "Intent: Signing patients out when staff are taking residents out of the building. Procedure: This policy ensures that when any resident is taken out of the building by a staff member, that staff member is to sign the patient in and out at the front desk with a date and time."

The Ordering Items for Residents policy dated 01/01/2024, documented, in part "This policy ensures that items ordered for residents by staff in the facility are done properly and complies with any (Facility) Healthcare policies. Procedure: If staff orders items online for the residents, they are to be shipped and received to the facility."

The Abuse Policy dated 1/4/24, documented, in part "It is the policy of the facility that each resident will be free from abuse. Abuse can include misappropriation of resident property and exploitation. Additionally, residents will be protected from abuse while they are residing at the facility. No abuse or harm of any type will be tolerated."

(A)

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S9999	Continued From page 15 Statement of Licensure Violations (2 of 2) 300.661 Section 300.661 Health Care Worker Background Check A facility shall comply with the Health Care Worker Background Check Act and the Health Care Worker Background Check Code. This requirement is not met as evidenced by: Based on interview and record review, the facility failed to follow their own policy to conduct a complete background check of employees prior to working with residents. This failure has the potential to affect all the residents at the facility. Findings include: The (Effective as of 08/29/2024) untitled document indicated that V5 (PRSC) was hired on 07/31/2023, V7 (CNA Supervisor) was hired on 04/01/2024, V8 (Certified Nursing Assistant) was hired on 06/27/2024, V9 (CNA) was hired on 08/01/2024, V10 (CNA) was hired on 04/30/2024, and V11 (PRSC) was hired on 03/31/2024. The (09/06/2024) email correspondence with V1 (Administrator) documented that V5 works on the 3rd floor, V7 works on all the floors, V8 works on any floor, V9 works on the 2nd and 3rd floor, V10 works on the 3rd floor, and V11 works on the 4th floor. On 09/04/2024 at 10:33am, V4 (Office Manager/HR Director) stated the purpose of the healthcare worker background check is to see if	S9999		

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staff are eligible to work in a nursing home facility. To make sure the correct kind of people with good character are working here at the facility to prevent abuse. When applicants come to fill out the application form, I (V4) do the background check. Our policy is to do it after I (V4) received the application. Before hiring, to know if they are eligible or not, to work at the facility to prevent abuse to our residents. If they are hired today, healthcare background should be done today. Applicants can't be hired until background check is in good standing.

On 09/04/2024 from 10:35am -10:50am, during the review of V5, V7, V8, V9, V10, and V11 personnel file, this surveyor inquired for the result of V5's, V7's, V8's, V9's, V10's, and V11's Illinois Sex Offender, Department of Corrections Sex Offender, Department of Corrections Inmate Search, Department of Corrections Wanted Fugitive, and Health and Human Services Office of Inspector General registries. V4 stated I (V4) don't have them. When I (V4) got the position, I (V4) was taught to check in IDPH worker registry. I (V4) was not taught to check employees on those registries that you mentioned. I (V4) am not completely checking the background of the employees and it put residents at risk to anything that the staff may have on their background that I (V4) don't know of because I (V4) did not check staff on those registries.

Review of V5's personnel file indicated that background check was initiated on 09/03/2024. Of note, no results provided for Illinois Sex Offender, Department of Corrections Sex Offender, Department of Corrections Inmate Search, Department of Corrections Wanted Fugitive, and Health and Human Services Office of Inspector General registries.

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Review of V7's personnel file indicated that background check was initiated on 09/03/2024. Of note, no results provided for Illinois Sex Offender, Department of Corrections Sex Offender, Department of Corrections Inmate Search, Department of Corrections Wanted Fugitive, and Health and Human Services Office of Inspector General registries.

Review of V8's personnel file indicated that background check was initiated on 06/27/2024. Of note, no results provided for Illinois Sex Offender, Department of Corrections Sex Offender, Department of Corrections Inmate Search, Department of Corrections Wanted Fugitive, and Health and Human Services Office of Inspector General registries.

Review of V9's personnel file indicated that background check was initiated on 08/01/2024. Of note, no results provided for Illinois Sex Offender, Department of Corrections Sex Offender, Department of Corrections Inmate Search, Department of Corrections Wanted Fugitive, and Health and Human Services Office of Inspector General registries.

Review of V10's personnel file indicated that background check was initiated on 03/26/2024. Of note, no results provided for Illinois Sex Offender, Department of Corrections Sex Offender, Department of Corrections Inmate Search, Department of Corrections Wanted Fugitive, and Health and Human Services Office of Inspector General registries.

Review of V11's personnel file indicated that background check was initiated but date could not be determined due to printing. Of note, no

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results provided for Illinois Sex Offender, Department of Corrections Sex Offender, Department of Corrections Inmate Search, Department of Corrections Wanted Fugitive, and Health and Human Services Office of Inspector General registries.

The (undated) Business Office Manager/Payroll Specialist documented, in part "As business office manager/payroll specialist you will operate as the first line of assistance to employee within the facility; supporting operations, department heads and employees alike. Responsible for monitoring and processing facility payroll, including: maintains employee personnel files. Completes background checks.

The (1/4/24) Abuse Policy documented, in part "It is the policy of the facility that each resident will be free from abuse. Abuse can include misappropriation of resident property and exploitation. Additionally, residents will be protected from abuse while they are residing at the facility. No abuse or harm of any type will be tolerated. Overview of Seven Components. A. Screening. Abuse policy requirements: it is the policy of this facility to screen employees prior to working with residents. Screening components include criminal background check. Procedure: 1. Employee screening and training. The facility will not hire an employee who was found guilty of abuse, exploitation call mom or misappropriation of property by a court of law; or who has a finding in the state nurse aid registry concerning abuse, exploitation, or misappropriation of resident property. For prospective employees, reviewing documentation of status and any disciplinary actions from other registries. A. Nurse aides: the facility will not employ an individual who has a finding entered in the state nurse aid registry

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S9999	Continued From page 19 concerning abuse, exploitation, or misappropriation of residence property. C. A criminal background check will be conducted on all prospective employees as provided by the facilities policy on criminal background checks. (C)	S9999		