

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6000335	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 09/04/2024
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NAME OF PROVIDER OR SUPPLIER WESTMONT MANOR HLTH & RHB	STREET ADDRESS, CITY, STATE, ZIP CODE 512 EAST OGDEN AVENUE WESTMONT, IL 60559
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S 000	Initial Comments Complaint Investigation 2476837/IL177258	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1010h) 300.1210b) 300.1210d)3) 300.1210d)5) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days.	S9999		

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Electronically Signed

TITLE

(X6) DATE
09/19/24

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S9999	<p>Continued From page 1</p> <p>The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>These requirements are not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to perform skin assessments in order to prevent pressure injuries from developing for 1 of 5 residents (R2) reviewed for pressure in the sample of 6. This failure resulted in R2 developing a facility acquired pressure injury that was not identified until it was a Stage 3.</p> <p>The findings include:</p> <p>On 9/3/24 at 11:50 AM, R2 was dressed and sitting bedside in his room. R2 had a low air loss mattress on his bed. R2 said he has a pelvic fracture in two places which causes him some pain. R2 said he is able to walk with a walker, move in bed, and takes himself to the bathroom. R2 said he got the low air loss mattress when they found a sore on his bottom. R2 said he didn't have any sores when he came in.</p> <p>R2's Progress Noted dated 8/6/24 shows R2 was admitted to the facility from the hospital, is alert and oriented to person, place, time, and situation, and is able to make his needs known. The same note shows "No open areas, skin is intact."</p> <p>R2's Progress Note dated 8/8/24 shows R2's skin is intact.</p> <p>R2's Progress Note dated 8/9/24 shows "skin intact." There are no progress notes regarding R2's skin until 8/18/24 when R2 was found with a Stage 3 pressure injury to his sacral area.</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>R2's Wound Management Detail Report dated 8/18/24 shows R2 was found to have an in house acquired Stage 3 pressure injury sacrum area measuring 1 x 1 cm with serous drainage.</p> <p>R2's Wound MD Progress Note dated 8/29/24 shows R2 has a Stage 3 pressure injury to coccyx, measuring 1.5 x 0.3 x 0.1 cm with scant serous exudate.</p> <p>On 9/4/24 at 10:40 AM, V11 Nurse Practitioner said R2 is alert and uses a walker with minimal assistance. V11 said she was notified of R2's pressure injury on his sacrum when it was found at a stage 3. V11 said pressure injuries should be found before they are a Stage 3 and staff should be doing skin assessments during care.</p> <p>On 9/4/24 at 11:20 AM, V10 Wound Licensed Nurse Practitioner said R2 was admitted when she was on vacation. V10 said when she returned from vacation, she did a skin assessment on all of the new residents and found a Stage 3 pressure injury on R2's bottom. V10 said she notified V11 and got treatment orders and put pressure reducing interventions in place. V10 said Certified Nursing Assistants (CNA) look at skin daily during care and then on shower days the CNA is supposed to call the nurse into the shower room to do a full skin assessment. V10 said the nurse signs off on the shower sheet that a skin assessment was done and then if there were new openings the nurse would call the NP and get orders, let her know of the wound, and notify the Director of Nursing. V10 said R2 is alert and able to turn and reposition himself but had pain from his fractures and needed reminders to reposition.</p> <p>R2's Bath and Skin Report Sheet for August 2024</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>shows R2 received a shower on 8/8/24, refused on 8/12/24, and received a shower on 8/15/24, and then on 8/18/24. This Report has initials in the Nurse Signature column for all showers. The shower on 8/15/24 is completed in pencil and has a check mark on the open area column and an x on the sacral area on the body diagram.</p> <p>On 9/4/24 at 12:55 PM, V10 reviewed R2's Bath and Skin Report with this surveyor. V10 said R2's shower on 8/8/24 and 8/15/24 have an x and a check mark in the open area column but the body diagram has no marking on 8/8/24 only on 8/15/24 where there is an x on the sacral area. V10 said the nurse initialed both showers but she was unable to decipher who the initials were. V10 said if the CNA found an open area they are supposed to tell the nurse. V10 reviewed the staff schedule for 8/15/24 and could not determine who the initials were for the nurse or the CNA and said it could have been agency. V10 said the CNA probably didn't tell the nurse and the nurse didn't actually do the skin assessment and just signed off on the form.</p> <p>On 9/4/24 at 1:10 PM, V4 Registered Nurse said she did work on 8/15/24 but that was not her signature on the shower sheet. V4 said she was not told of R2 having a wound until V10 found it on 8/18/24. V4 said the nurse is supposed to go into the shower room and look at the resident's skin and then sign the shower form.</p> <p>On 9/4/24 at 1:15 PM, R2 said that no one said anything to him about an open area on his bottom during his showers and the nurses didn't come in during his showers to look at his skin. R2 said the nurse came into his room, did a skin check and found the sore on his bottom.</p>	S9999		

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S9999	Continued From page 5 The facility's undated Pressure Ulcer and Wound Prevention/Management Program shows "Resident's skin will be inspected during daily bathing, dressing, showering, and incontinency care with special attention to bony prominences by CNA and staff nurses." (B)	S9999		