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S 000	Initial Comments Complaint Investigation: 2427305/IL177944	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1220b)8) 300.1210a) 300.1210b) 300.1210c) 300.1210d)6) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1220 Supervision of Nursing Services b) The DON shall supervise and oversee the nursing services of the facility, including: 8) Supervising and overseeing in-service education, embracing orientation, skill training, and on-going education for all personnel and covering all aspects of resident care and	S9999		

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programming. The educational program shall include training and practice in activities and restorative/rehabilitative nursing techniques through out-of-facility or in-facility training programs. This person may conduct these programs personally or see that they are carried out.

Section 300.1210 General Requirements for Nursing and Personal Care

a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act)

b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.

c) Each direct care-giving staff shall review

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and be knowledgeable about his or her residents' respective resident care plan.

d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:

6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.

These requirements were not met as evidenced by:

Based on observation, interview, and record review the facility failed to ensure all facility door alarms sounded loud enough for immediate staff response, immediately search the premises for a resident once a door alarm was heard sounding and provide adequate supervision to a cognitively impaired resident with a history of exit seeking for one of three residents (R1) reviewed for elopement risk in the sample of five. These failures resulted in R1, a severely cognitively impaired resident with the diagnosis of Dementia, exiting the facility without staff knowledge or supervision on 9-10-24, walking over 1635 feet down a hill, falling by a tree that was located approximately 25 feet from a main street, causing R1 to sustain two fractures to the end of the forearm (at the wrist), excruciating pain, abrasions to the chin and right arm, and hospitalization for treatment.

Findings include:

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S9999	Continued From page 3 The facility's Elopements and Wandering Residents policy dated 5-6-24 documents, "Policy: The facility ensures that resident who exhibit wandering behavior and/or are at risk for elopement receive adequate supervision to prevent accidents and receive care in accordance with their person-centered plan of care addressing the unique factors contributing to wandering and elopement risk. Definition: Elopement occurs when a resident leaves the premises or a safe area without authorization and/or any necessary supervision to do so. Policy explanation and compliance guidelines: 1. The facility is equipped with door locks/alarms to help avoid elopements. 2. Alarms are not a replacement for necessary supervision. Staff are to be vigilant in responding to alarms in a timely manner. 3. The facility shall establish and utilize a systematic approach to monitoring and managing residents at risk for elopement or unsafe wandering, including identification and assessment of risk, evaluation and analysis of hazards and risk, implementing interventions to reduce hazards and risk, and monitoring of effectiveness and modifying interventions when necessary. 4. Monitoring and managing residents at risk for elopement or unsafe wandering. a. Residents will be assessed for risk of elopement and unsafe wandering upon admission and throughout their stay by the interdisciplinary team. b. The interdisciplinary team will evaluate the unique factors to contributing the risk in order to develop a person-centered care plan. c. Interventions to increase staff awareness of the resident's risk, modify the residents' behavior, or to minimize risks associated with hazards will be added to the resident's care plan and communicated to appropriate staff. d. Adequate supervision will be provided to help prevent accidents or	S9999		

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elopements. e. The effectiveness of interventions will be evaluated, and changes will be made as needed. Any changes or new interventions will be communicated to relevant staff."

R1's Admission Record documents R1 is a 77-year-old that was admitted to the facility on 1-31-24 with the diagnoses of Parkinsonism, Dementia, Neurocognitive Disorder with Lewy Bodies, Altered Mental Status, Depression, Muscle Weakness Unsteadiness on Feet, Lack of Coordination, Hallucinations, and a History of Falling.

R1's current Order Summary Report documents, "Order date 1-31-24: (electronic monitoring bracelet) check for function and placement daily.

R1's current Care Plan documents, "Focus 2-2-24: I (R1) wander with no rational purpose, seemingly oblivious to my needs or safety throughout the healthcare center. Goal: I will wander safely within the facility by next review. Interventions: I wear an (electronic monitoring bracelet) to my left wrist. Please check it works routinely to ensure my safety. I am at risk for falling due to lack of coordination, limited mobility, forgetting my limits, the diagnosis of Parkinsonism, and due to psychotropic medication use."

R1's Fall Assessment dated 7-9-24 documents R1 was at a high risk for falls.

R1's MDS (Minimum Data Set) Assessment dated 7-20-24 documents R1 is severely cognitively impaired.

R1's Elopement Risk Assessment dated 3-20-24

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documents R1 was a high risk for elopement, was fully ambulatory, wanders aimlessly, and has two or more diseases (Dementia, any type of mental illness).

R1's Social Service Note dated 2-2-24 at 1:26 PM and signed by V10 (Social Services) documents, "(R1) admits for long term care. (R1) did reside with (V6/R1's Family member) but due to (R1's) progression of Dementia, (V6) is unable to care for (R1) at home safely. (R1) at times is able to answer conversations appropriately (and) other times seems to not understand or articulate answer that goes with conversation at hand. (R1) is in the memory unit. (R1) also has displayed exit seeking behaviors generally toward afternoon and nights. (R1) does have an (electronic monitoring device bracelet) for safety measures as (R1) is new to her environment and does have episodes of active wandering and exit seeking behavior."

R1's Local Police Department Incident #24-EUREKA-03436 dated 9-10-24 at 4:55 PM and signed by V3 (Local Police Officer) documents, "On 9-10-24 at approximately 4:55 PM, I (V3) was on routine patrol around the (facility campus) and I was flagged down by (V4/Chief Executive Officer Assisted Living) in regard to a missing resident (R1). I advised (V4) that I was not notified of any missing person and advised that I was just driving through, but that I would help locate (R1). (V4) advised (R1) has been reported missing from the memory care facility within (the facility) about 15 minutes prior to (V4) flagging me down. Several staff members were on foot looking for the missing female. While searching the area, (V1/Administrator) flagged me down and advised that the missing resident (R1) had been located in the front of the building. I was advised that (R1) was walking and

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fell down the steep hill and has several injuries. It appeared that (R1) had a broken left wrist, a laceration on her right elbow, a laceration on her chin, had bit her tongue which was causing her mouth to bleed, and was complaining of back pain. It should be noted that (R1) told nearby staff that she was trying to escape from the building on purpose. (R1) said she was waiting on everyone to leave for the day, and she was planning her escape out the doors, which (R1) was successful at and had been missing for about 15 minutes before it was noticed that (R1) was gone from the facility."

R1's Health Status Note dated 9-10-24 at 5:09 PM and signed by V5 (Agency LPN/Licensed Practical Nurse) documents, "(R1) noted outside in front of facility laying on her backside. Upon assessment (R1) has a swollen left wrist and an abrasion to her chin area. (R1) c/o (complains of) pain and states she is unable to stand with assistance. When asked what occurred prior to fall (R1) states that she was on her way to her appointment, when she lost her balance and fell, landing on her back. AMT (Advanced Medical Transport) contacted for transportation to ER (Emergency Room). (V6/R1's Family Member) also notified of (R1's) fall and elopement. Staff waiting along with (R1) until AMT is here for transport. Will continue to monitor."

R1's Health Status Note dated 9-10-24 at 5:22 PM and signed by V5 (Agency LPN) documents, "AMT present to transport (R1) to (local hospital) for evaluation and possible treatment. All appropriate parties notified. Bed hold sent with (R1). Will continue to monitor."

R1's Health Status Note dated 9-10-24 at 5:55 PM and signed by V8 (LPN) documents "(V8)

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was reported that elopement of (R1) outside of the parking lot. (V8) went to observe (R1) laying on the ground. (R1) was on her back side with open areas on her elbow and knee. (V8) also noticed that (R1's) left wrist was swollen. EMT (Emergency Medical Transport) were called and (V6/R1's Family Member) and (V7/R1's Physician) notified. (V8) went to check doors to see how (R1) escaped. (V8) noticed that hall six fire exit door alarm was going off. (V8) came back upstairs and noted that no sound of alarm or light (was) going off at the nurse's station. (V8) notified staff to call maintenance man to come assess the alarm system."

R1's Emergency Department Note dated 9-11-24 documents, "Chief Complaint: (R1) left the (facility) and was found lying down after rolling down/sliding down a hill. EMS (Emergency Medical Service) reports deformity to the left wrist. (R1) complained a 10/10 pain and EMS provided 50 mcg (micrograms) of Fentanyl, four mg (milligrams) of Zofran, and splint the left wrist. (R1) has dementia. (R1) states she was going out to get her car when she began to stumble and slid down a hill and hit a tree. Has pain in her left wrist but denies further pain. Abrasion to midline chin noted. Clinical Impressions: Closed fracture of distal end of left ulna and left radius (end of forearm bones at the wrist)."

R1's X Ray Report of the Left Wrist dated 9-11-24 documents, "Impression: Acute distal forearm fractures with associated soft tissue swelling."

R1's Health Status Note dated 9-11-24 at 4:35 AM and signed by V9 (LPN) documents, "(R1) arrived back to facility at approximately 3:30 this am via transport from (V6). (R1) has an ulnar (forearm) fracture as well as a radial (wrist)

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fracture. (R1) also has an abrasion of the face. (R1) has a referral made with (Orthopedics). (V6) will keep us updated on exact date of appointment. (R1) currently in room in bed resting."

On 9-13-24 at 2:00 PM V23 (Maintenance Director) used a measuring wheel to measure and determine the distance from the door of where R1 exited the building on 9-10-24 to where R1 was found lying on the ground by the tree. There were two routes R1 could have taken. V23 measured both routes with one route measuring 1635 feet from the exit door to the right, through the parking lot, and down a hill to the tree. The other route measured 2475 feet from the exit door to the left and around the building to the bottom of the tree. The tree where R1 was located was approximately 25 feet from the main street in (City facility is located).

On 9-13-24 at 3:15 PM R1 was lying in bed at a local hospital. R1 had a four-centimeter scabbed abrasion to the chin, seven-centimeter-long dark purple bruise to the right elbow, and a few small abrasions to the right lower arm. R1's left forearm was in a removable casting splint. R1 was confused to time and place.

On 9-13-24 at 6:15 AM V1 (Administrator) stated, "On 9-10-24 around 4:47 PM, (V11/Housekeeping Supervisor) heard an (electronic monitoring device) alarm going off at the north door of the basement level. (V11) was trying to shut the alarm off and could not get the alarm to shut off. (V11) grabbed me to help. We initially looked around outside and did not see any residents. (V22/Human Resource Director) called a 'code yellow' over the intercom and we did a head count in the facility and noticed (R1) was missing. (V11)

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and I went outside and searched the entire perimeter of the facility. Other staff helped look for (R1) and (V12/CNA/Certified Nursing Assistant) found (R1) down by the road, on the ground by a tree. It appeared (R1) had fractures her wrist and was sent to the emergency room. After the incident I watched the cameras and saw (R1) go to the elevator and go downstairs at approximately 4:20 PM. I saw (R1) go down the hallway and around to the back. There are no cameras in the back hallway to see what (R1) did after that. Since the (electronic monitoring device) alarm was sounding we determined (R1) had exited out of the north door. That door has a delayed egress of 15 seconds but there is no alarm hooked up to sound when the door opens except for the (electronic monitoring device) alarm."

On 9-13-24 at 6:30 AM V14 (CNA) stated, "(R1) says frequently that she wants to go home. (R1) forgets her walker and we must remind her to use it."

On 9-13-24 at 6:40 AM V18 (CNA) stated, "(R1) is not safe to go outside unattended and forgets to use her walker."

On 9-13-24 at 8:00 AM V20 (Activity Director) stated, "(R1) tries to exit seek and gets confused. (R1) goes to the lobby doors and tries to go out."

On 9-13-24 at 8:10 AM V11 (Housekeeping Director) stated, "I heard an alarm that sounded muted like a phone alarm going off (on 9-10-24). It was around 4:45 PM. I had to look around to find where the alarm was sounding off. I found the north basement door (electronic monitoring device) alarm sounding at the north door in the basement. (R5) was standing down by the door,

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so I thought (R5) had sounded the alarm. I tried to shut the alarm off and could not get the alarm to shut off. I found (V1) and had (V1) go down with me to try to shut the alarm off. In the meantime, two CNAs (V12 and V21) came down and were looking for (R1) to give (R1) a shower. (V1) then said maybe (R1) had set off the alarm. (V1) and I went outside to look for (R1) and a 'code yellow' was sounded over the intercom. (V1) and I searched the entire perimeter and could not find (R1). A little while longer (V12) found (R1) on the ground, down the bottom of a hill, by a tree, that was by the road. (R1) had walked a long way without her walker and had fallen. (R1) had to be sent to the emergency room. The tree is close to the road."

On 9-13-24 at 10:00 AM V12 (CNA) stated, "I was working on 9-10-24 from 2:00 PM to 10:00 PM. Sometime before supper (V21) was looking for (R1) to give (R1) a shower and could not locate her. Me and (V21) searched all the hallways and resident rooms and could not find (R1). We went downstairs and looked for (R1) and could not find her. That is when I found (V11) by the back door. I got (V13/MDS/Minimum Data Set Coordinator) to help look for (R1). I have been a CNA for a long time and thought I needed to search by the road first. I found (R1) down a hill, lying by a tree on her back with her left leg crossed over her right leg. (R1) had blood on her chin, had bit her tongue, had abrasions to her arms, and her left wrist looked deformed. I got help from (V1 and V13) and 911 was called."

On 9-13-24 at 10:20 AM V13 (MDS Coordinator) stated, "On 9-10-24 (V12) asked for my help to find (R1). I went outside to help find (R1). (R1) was found lying on her back by a tree and her left wrist was swollen. (R1) was sent to the

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emergency room and had a broken wrist. Earlier that day (R1) had asked for a code to try to leave through the front door. (R1) was always saying she wanted to go home. (R1) came to this facility for more security because she had eloped from another facility prior to her admission here. (R1) is not safe to be outside unattended by staff."

On 9-14-24 at 10:10 AM V6 (R1's Family Member) stated, "I was called on 9-10-24 and was told (R1) was being sent to the hospital because she had got out of the building and had fell. (R1) had broken her wrist in two places and had abrasions on her legs, arms, and chin. I had put (R1) in the nursing home because (R1) needed more supervision and her dementia was worsening. I put (R1) in a nursing home and (R1) had got outside of that nursing home unattended, so that nursing home decided (R1) needed more supervision. So, back in January (R1) was transferred to this facility. (R1) cannot be outside without supervision. (R1) does not even know where she is at or what town she is in."

(A)