

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6007488	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 10/08/2024
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NAME OF PROVIDER OR SUPPLIER PLEASANT MEADOWS SENIOR LIVING	STREET ADDRESS, CITY, STATE, ZIP CODE 400 WEST WASHINGTON CHRISMAN, IL 61924
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S 000	Initial Comments Complaint #2467908/IL178675	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1010h) 300.1210a) 300.1210b) 300.1210c) 300.1210d)5) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days.	S9999		

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Electronically Signed

TITLE

(X6) DATE
10/22/24

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S9999	<p>Continued From page 1</p> <p>The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act)</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to conduct pressure ulcer risk assessments (R1, R5, R6), failed to obtain treatment orders for identified pressure ulcers (R5, R6), failed to complete pressure ulcer monitoring (R5, R6), and failed to complete pressure ulcer treatments according to physician orders (R5, R6). These failures affect three residents (R1, R5, and R6) out of three reviewed for pressure ulcer services on the sample of six. These failures resulted in R5 developing a worsening stage 3 pressure ulcer.</p> <p>Findings include:</p> <p>The facility's policy "Braden Pressure Risk Assessment Tool" dated January 2017, documents each resident should be assessed for risk of developing pressure ulcers on admission, weekly for the first month, at least quarterly, and</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>with any significant change in condition, utilizing the Braden scale assessment form.</p> <p>The facility policy "Measurement of Alterations in Skin Integrity" dated January 2017, documents all skin alterations, wounds, and ulcers will be measured weekly and the results documented in the clinical record. This policy describes the stages of pressure ulcers, instructs staff to assign a stage to the ulcer, document a description of the ulcer, measure the ulcer, measure or describe the depth of the ulcer, and to describe any drainage or odors.</p> <p>1. R5's Assessments dated 8/29/23 document this was the most recent date located in R5's medical record for facility staff assessing R5's risk for developing pressure ulcers utilizing the Braden scale pressure ulcer risk assessment tool.</p> <p>On 10/8/24 at 1:15 PM, V1, Administrator, stated, "I know we have a more recent Bradens than over a year ago, I completed a whole house sweep of every resident for a Braden back in April, but even that still puts us over a quarter behind." V1, Administrator, provided a more recent Braden assessment dated 4/9/24 which rated R5 as "at risk."</p> <p>R5's Care Plan documents a focus area of R5's risk for impaired skin integrity with a nursing intervention listed as "Braden scale weekly x 4 weeks then quarterly," initiated 4/15/22.</p> <p>R5's Nurses Note dated 8/14/24 documents a notation of an open pressure ulcer located on R5's left buttock measuring 2 centimeters (cm) by 1.5 cm.</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>R5's Nurses Note dated 8/16/24 documents R5's dressing change for the left buttock was unable to be completed because R5 was sitting in a chair.</p> <p>R5's Nurses Note dated 8/29/24 documents R5's dressing change for the left buttock was completed by the wound nurse. There was no documentation of measurements nor a description of this ulcer.</p> <p>R5's Nurses Note dated 8/30/24 documents R5's dressing change for R5's wounds was completed by the hospice nurse and also documented an open ulcer located on R5's coccyx measuring 2 cm by 1.5 cm. There was no mention of the left buttock ulcer, and no description of either ulcer.</p> <p>R5's Nurses Note dated 9/5/24 documents completion of wound rounds with the wound physician, the physician ordered to continue the current treatments, and that R5 had no open areas.</p> <p>R5's Nurses Note dated 9/14/24 documents R5 had open wounds with dressings in place. There was no documented location, measurements, nor descriptions of the open wounds.</p> <p>R5's Nurses Note dated 9/22/24 documents the presence R5's left buttock ulcer. There was no documented measurements nor description of this ulcer, nor any mention of R5's coccyx open ulcer.</p> <p>R5's Treatment Administration Record dated for September 2024 documents a treatment order for R5's coccyx ulcer was not obtained or implemented until 9/19/24. This record documents R5's treatment for the coccyx ulcer was not completed according to the physician</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>orders on 9/26/24 and 9/27/24 on day shift. This same record documents R5's coccyx treatment was discontinued and changed to the evening shift on 9/30/24. This same record documents R5's left buttock treatment order had been continuously in R5's treatment record from 8/15/24 through the current date (10/8/24), disputing the documentation on 9/5/24 that R5 had no open areas during the wound rounds. This record documents R5's treatment for the left buttock was not completed according to physician orders on 9/1/24, 9/4/24, 9/10/24, 9/11/24, 9/12/24, 9/13/24, 9/26/24, and 9/27/24. This same record documents the treatment for R5's left buttock was likewise discontinued 9/30/24 and changed to the evening shift.</p> <p>R5's Treatment Administration Record dated for October 2024 documents R5's treatment for the open ulcer on R5's coccyx was not completed on 10/1/24. This record documents the treatment order for R5's coccyx was revised 10/1/24 and implemented to begin 10/2/24.</p> <p>On 10/8/24 at 1:15 PM, V1. Administrator, stated, "We know we have some things to work on and improve. We have not been consistent in doing our weekly measurements. Part of the issue is we had a wound company who stopped serving our facility back in February (2024), then the new practitioner is only providing us their service when they can squeeze us into their schedule, and they aren't actually coming onsite, they are doing their visits by telehealth (virtual visits over the computer)." V1 continued, "We did designate one of our nurses as the wound nurse, but her training has been delayed because we had needs for her to work the floor (in direct care)."</p> <p>On 10/8/24 at 1:15 PM, V2, Director of Nursing,</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>stated, "We also have had to use agency nurses which do not necessarily know the residents well and are not diligent about signing treatments in the record. We also have cross over of shifts like some nurses might work 12 hours shifts and some work 8 hour shifts, so there is some confusion about which nurse is going to do the treatments when they are set up as day shift or evening shift."</p> <p>On 10/8/24 at 2:35 PM, facilitated by V10, Licensed Practical Nurse, and V2, Director of Nursing, R5's coccyx ulcer was observed to be approximately (visually estimated but confirmed by V10 and V2) 3.5 cm long by 0.5 cm wide and apparently stage 3 with full thickness skin loss and subcutaneous (fat) tissue exposed. This open ulcer was surrounded by an area of non-blanchable redness (stage 1 with tissue damage already occurred) approximately (again confirmed with V2 and V10) 7 cm long by 6 cm wide.</p> <p>On 10/8/24 at 2:35 PM, V10 stated, "When this ulcer first started it was open stage 3 like this, it remained stable for a few weeks, then it worsened and has been like that for the past several weeks."</p> <p>On 10/8/24 at 3:25 PM, V1, Administrator, stated, "The treatment orders have to be obtained faster than that (from 8/30/24 until 9/19/24). I would expect a nurse to at least put a dry gauze dressing in place when they first notice an open area, then turn it over to inform the physician to obtain a more targeted treatment."</p> <p>2. R6's Assessments dated 9/29/23 document this was the most recent date located in R6's medical record for facility staff assessing R6's</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>risk for developing pressure ulcers utilizing the Braden scale pressure ulcer risk assessment tool.</p> <p>On 10/8/24 at 1:15 pm, V1, Administrator, provided a more recent Braden assessment dated 4/9/24 which rated R6 as "very limited risk."</p> <p>R6's Care Plan documents a focus area that R6 is at risk for altered skin integrity and potential for pressure ulcers with nursing interventions including "Braden scale quarterly," implemented 8/19/15.</p> <p>R6's Nurses Notes dated 9/9/24 document R6 developed an open pressure ulcer on the left shoulder which measured 1 cm by 1 cm. There was no depth measurement, nor a description of this open area. This same Nurses Note documents R6 also developed a second open pressure ulcer on the left hip measuring 1 cm by 0.5 cm. There was likewise no depth measurement or description of this second open ulcer.</p> <p>R6's Nurses Notes dated 9/18/24 document a second notation of R6's two open areas. This note documented the open ulcer on R6's left shoulder measured 2 cm by 1.4 cm, indicating this area had grown in size since 9/9/24. There was no depth measurement nor description for R6's open ulcer on the shoulder. This note documented the open ulcer on R6's left hip measured 0.5 cm by 0.5 cm with no documented depth measurement nor description. There were no additional measurements nor descriptions between 9/9/24 and 9/18/24.</p> <p>R6's historical Physician Order Sheet and Treatment Administration Record for September</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>2024 document there was not a treatment order obtained from R6's physician to treat the two open ulcers until 9/19/24, at which time the orders for treatment indicated R6's open ulcers were on the right shoulder and right hip.</p> <p>On 10/8/24 at 2:35 PM, V2, Director of Nursing, stated, "The ulcers are actually on (R6's) right hip and right shoulder. (Staff) must have been looking at (R6) and documented what side the ulcers were related to their own left not the residents left."</p> <p>R6's Nurses Notes dated 10/4/24 documented the presence of R6's two open ulcers but no measurements or description. There were no additional measurements or descriptions between the note on 9/18/24 and 10/4/24.</p> <p>R6's Treatment Administration Record dated for September 2024 documents the treatment for the pressure ulcer on R6's right shoulder was not completed according to the physician orders on 9/27/24 for the day shift. This same treatment order was documented as discontinued on 9/30/24 and changed to the evening shift. This same treatment record documents R6's treatment for the right hip was not completed on 9/24/24 and 9/27/24 for the day shift. This right hip treatment was likewise discontinued 9/30/24 and changed to the evening shift.</p> <p>On 10/8/24 at 2:35 PM, facilitated by V10, Licensed Practical Nurse/ Wound Care Nurse, and V2, Director of Nursing, R6's pressure ulcer of the right shoulder was observed to be a stage 2 (partial skin thickness) with surrounding healing scar tissue, and likewise the right hip pressure ulcer on R6 was a stage 2 with surrounding healing scar tissue.</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>On 10/8/24 at 1:35 PM, V10 stated, "Those are definitely stage 2, partial skin layers. They used to be larger but they have been healing. They have always been stage 2."</p> <p>On 10/8/24 at 3:25 PM, V1, Administrator, stated, "The treatment orders have to be obtained faster than that (from 9/9/24 until 9/19/24). I would expect a nurse to at least put a dry gauze dressing in place when they first notice an open area, then turn it over to inform the physician to obtain a more targeted treatment."</p> <p>3. R1's Minimum Data Set List and Census Details document R1 was discharged deceased from the facility 8/13/24.</p> <p>R1's Assessments dated 9/29/23 documents this was the most recent pressure ulcer risk assessments utilizing the Braden scale pressure ulcer risk assessment tool conducted by facility staff located in R1's medical record.</p> <p>On 10/8/24 at 1:15 PM, V1, Administrator, provided a more recent Braden assessment dated 4/9/24, rating R1 as "high risk" for pressure ulcers.</p> <p>R1's Nurses Note dated 8/12/24 documents a notation of a sore located on R1's left ankle with a measurement of 7 cm long by 6 cm wide, along with an area of redness on R1's right heel. A subsequent nurses note on this same date documented the presence of redness on R1's gluteal area (buttock) and coccyx.</p> <p>On 10/4/24 at 9:55 AM, V1, Administrator (former direct care registered nurse at the facility), stated, "I did see (R1's) ulcer on the ankle. I did see that</p>	S9999		

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S9999	Continued From page 10 the nurse (V5, Registered Nurse) documented the area on (R1's) ankle was 7 cm by 6 cm, but I think he was measuring the entire area, but the hole in the skin was only about this big." V1 held up his fingers to indicate approximately 0.75 cm diameter. V1 further stated, "I would stage that ulcer at stage 2." (B)	S9999		