

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6008114	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 11/08/2024
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NAME OF PROVIDER OR SUPPLIER ROCK FALLS REHAB & HLTH CARE C	STREET ADDRESS, CITY, STATE, ZIP CODE 430 MARTIN ROAD ROCK FALLS, IL 61071
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S 000	Initial Comments	S 000		
S9999	<p>Complaint Investigation 2419151 /IL180635</p> <p>Final Observations</p> <p>Statement of Licensure Violations</p> <p>Complaint Investigation 2419151 /IL180635</p> <p>300.610a) 300.1210b) 300.3300a) 300.3300y)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing</p>	S9999		

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Electronically Signed

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures</p> <p>Section 300.3300 Transfer or Discharge</p> <p>a) A resident may be discharged from a facility after the resident gives the administrator, a physician, or a nurse of the facility written notice of their desire to be discharged. If a guardian has been appointed for a resident or if the resident is a minor, the resident shall be discharged upon written consent of their guardian or if the resident is a minor, their parent unless there is a court order to the contrary. In such cases, upon the resident's discharge, the facility is relieved from any responsibility for the resident's care, safety or well-being. (Section 2-111 of the Act)</p> <p>y) The administrator of a facility licensed under the Act shall give 60 days notice prior to voluntarily closing a facility or closing any part of a facility, or prior to closing any part of a facility if closing such part will require the transfer or discharge of more than 10% of the residents. Such notice shall be given to the Department, to the Office of State Long Term Care Ombudsman, to any resident who must be transferred or discharged, to the resident's representative, and to a member of the resident's family, where practicable. If the Department suspends, revokes, or denies renewal of the facility's license, then notice shall be given no later than the date specified by the Department. Notice shall state the proposed date of closing and the reason for closing. The facility shall submit a closure plan to the Department for approval which shall address the process for the safe and orderly</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>transfer of residents. The approved plan shall be included in the notice. The facility shall offer to assist the resident in securing an alternative placement and shall advise the resident on available alternatives. When the resident is unable to choose an alternate placement and is not under guardianship, the Department shall be notified of the need for relocation assistance. A facility closing in its entirety shall not admit any new residents on or after the date written notice is submitted to the Department under the Act and this Part. The facility shall comply with all applicable laws and regulations until the date of closing, including those related to transfer or discharge of residents. The Department will place a relocation team in the facility as provided under subsection (u) of this Section. (Section 3-423 of the Act</p> <p>This requirement was not met as evidence by: Based on observation, interview, and record review the facility failed to provide residents the appropriate notice prior to transferring them to another facility for six of 25 residents (R1-R6) reviewed for discharges in the sample of 25. This failure resulted in psychosocial harm, confusion, crying, and scared feelings.</p> <p>The findings include:</p> <p>1. R1's Admission Record dated November 4, 2024, shows she was admitted to the facility on January 6, 2012, with diagnoses including need for assistance with personal care, muscle weakness, osteoarthritis, depression, bipolar disorder, anxiety disorder, Alzheimer's disease, and schizoaffective disorder.</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>R1's Discharge Note shows she was discharged to another facility on November 5, 2024.</p> <p>On November 8, 2024, at 2:21 PM, V3 R1's power of attorney and sister said she was told by the facility on November 4, 2024, that she had 48 hours to find another place for R1 because the facility was closing. V3 said R1 was upset. V3 said R1 has been at the facility for about 12 years, "That's her home." V3 said she has visited R1 at the new facility, and V1 is "very unresponsive to us. She is confused and scared. She's not normally like this, the move has affected her. The people at the other facility were her family. This has been very hard for her." V3 said that R1 has cried at the new facility. V3 said she went to visit R1 and R1 asked V3 if R1 could go with V3 and V3 had to tell R1 no. V3 said that R1 then started to cry. V3 said that R1 was born mentally challenged and she has dementia. V3 said the facility called her on a Monday and said R1 had to be out of the facility by Wednesday. V3 said she went to the facility on Tuesday November 5, 2024 and the facility had "thrown all of her (R1) belongings into garbage bags and boxes." V3 said the facility moved R1 without V3 being present. "I wanted to be there for her. I knew the move would be hard for her." V3 said she was angry. V3 said she talked to the facility a while ago when other facilities were closing in another state and asked if V3 should start looking for another home for R1 so that the transition could be smooth and V3 said the facility told her no.</p> <p>2. R2's Admission Record shows she was admitted to the facility on October 1, 2020, with diagnoses including anoxic brain damage, chronic respiratory failure, tracheostomy, dysphagia, autistic disorder, epilepsy,</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>2024. V5 said her sister went to the facility to check on their mother because she was worried about R3's belongings. V5 said the facility said R3 had to be out on November 5, 2024. V5 said she barely got a 24 hour notice. V5 said she went to go see her mother at the new facility on November 5, 2024 where R3 gave V5 the letter from the previous facility's attorney. V5 said R3 was very upset. V5 said "she knew the people there for a long time, she doesn't know anyone at the new facility. I was very disappointed how they packed her stuff for the transfer, they threw all of her belongings in garbage bags. They had all the residents lined up at the old facility in the dining room like they were being "shipped off."</p> <p>4. R4's Admission Record shows she was admitted to the facility on September 25, 2024, with diagnoses including muscle weakness, trisomy 21, autistic disorder, depression, down syndrome, adjustment disorder with depressed mood, morbid obesity, and congenital central alveolar hypoventilation syndrome.</p> <p>R4's Discharge Note shows she was discharged to another facility on November 5, 2024.</p> <p>On November 7, 2024 at 9:55 AM, V6 R4's Power of Attorney/mother said, "[Facility] gave us three days to move [R4]. She doesn't belong here. She's not appropriate to be here." R4 was observed in a wheelchair with children's toys all around her. R4's Admission Record shows R4 is 24 years old. V6 said that R4 has the mental age of about a third grader. V6 said she is also sleeping in the facility because V6 lives too far away from the new facility. V6 said she wants R4 closer to home and is trying to find placement closer.</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>5. R5's Admission Record shows she was admitted to the facility on January 24, 2018, with diagnoses including dysphagia, cerebral edema, aphasia, difficulty walking, major depressive disorder, and need for assistance with personal care.</p> <p>R5's Discharge Note shows she discharged from the facility on November 4, 2024.</p> <p>On November 8, 2024 at 4:02 PM, V7 R5's guardian/son said the facility called him on Monday November 4, 2024 and R5 was discharged to another facility that same night. V7 he did not really have time to look for a facility that he preferred. V7 said at the new facility, R5 had a roommate which he stated that R5 was not a huge fan of because R5 is an introvert. V7 said that R5 is still missing her tablet and some pictures. V7 said that R5 is upset about her missing pictures. "We could have had a little more heads up. I wanted to go and help her pack up so I made sure she had all of her belongings. I thought they were supposed to give us 60 days."</p> <p>6. R6's Admission Record shows she was admitted to the facility on April 14, 2024, with diagnoses including congestive heart failure, paranoid schizophrenia, major depressive disorder, weakness, and difficulty in walking.</p> <p>R6's Discharge Note shows she was discharged from the facility on November 4, 2024.</p> <p>On November 8, 2024 at 1:32 PM, V8 R6's Power of Attorney said she was notified of the facility closing on Monday, November 4, 2024. V8 said the facility was moving all the residents by Wednesday. V8 said they only gave her two days. "I couldn't believe it!"</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>On November 6, 2024, at 12:51 PM V1 Administrator said, the facility building was bought out by another company because the previous company filed bankruptcy. V1 said in September 2024, families were beginning to ask her if the facility was closing and she told them she did not know. V1 said she was telling the families to be prepared. V1 said herself and the facility first became aware of the facility closing on Monday, November 4, 2024. V1 said the families of the residents were notified on November 4, 2024. V1 said the families were told the "sooner the residents got out of the building, the better, due to the safety of the building." V1 said there was a rapid turn around for moving the residents out of the facility because "it did not give them time to feel bad about the building closing."</p> <p>On November 6, 2024, at 2:06 PM, V9 LPN (Licensed Practical Nurse) said, "Two people came in at about 10:30 AM and met with the administration of the building. Then at about 11:45 AM, during the lunch meal, they told us the facility will be closing in three days and we needed to get the residents out as soon as possible. They said everyone needed to be out by Wednesday." At 2:20 PM, V2 DON (Director of Nursing) said, "The new owners came in and told us the building was closing and all the residents needed to be discharged by Wednesday, November 6, 2024. [The new company] gave us a list of where the residents needed to go. If the families requested a different facility, then staff had to clear it with the new company first."</p> <p>On November 6, 2024, at 12:20 PM, all residents were out of the facility with the exception of one hospice resident that was actively dying. There were some residents' belongings noted in the</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>main dining room of the facility. Staff members were observed taking belongings in and out of the facility.</p> <p>The letter that was provided to the residents dated November 4, 2024 shows, "We regret to inform you that [facility] has made the difficult decision to close due to unsustainable financial losses that prevents us from being able to deliver the high quality care you deserve...Our primary focus prior to closure is going to be your health and well-being, which includes ensuring you are transferred to a facility or other placement that meets your approval and needs...When you relocate to your new home, all of your personal belongings will be prepared for transfer in suitable containers to accompany you."</p> <p>The facility provided an undated list showing a total of 24 residents were discharged from 11/4/2024 through 11/6/2024. The list showed 1 resident remained in the facility.</p> <p>The facility's Transfer and Discharge policy revised October 2024, shows, "It is the policy of this facility to permit each resident to remain in the facility, and not initiate transfer or discharge for the resident from the facility, except in limited circumstances...The facility's transfer/discharge notice will be provided to the resident and the resident's representative. Generally, the notice must be provided at least 30 days prior to a facility initiated transfer or discharge of the resident."</p> <p>(B)</p>	S9999		