

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6000046	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 07/19/2024
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NAME OF PROVIDER OR SUPPLIER ADDOLORATA VILLA	STREET ADDRESS, CITY, STATE, ZIP CODE 555 MCHENRY ROAD WHEELING, IL 60090
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments Facility Reported Incident of 6/5/24/IL174275-330.4240a) cited	S 000		
S9999	Final Observations Statement of Licensure Violations: 330.4240a) Section 330.4240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act) This requirement was not met as evidenced by: Based on observation, interview, and record review the facility failed to ensure a resident was free from abuse for 1 of 4 residents (R100) reviewed for abuse in the sample of 4. The findings include: On 7/19/24 at 9:58 AM, R100 was sitting in her room watching TV. R100 said V26 Certified Nursing Assistant (CNA) was always sitting the hallway eating or on her phone and she had complained about her. R100 said last month she was in the dining room talking to another resident and whispered to her "the horrible one is working today" referring to V26. R100 stated "V26 heard me and screamed at the top of her lungs that I was the horrible one and was having a fit. I couldn't believe what she said! She was scary, and yelling at me. I talked to the higher up (V1 Administrator) about it and she told me not to worry V26 would never help me again."	S9999		

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Electronically Signed

TITLE

(X6) DATE
07/31/24

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S9999	<p>Continued From page 1</p> <p>On 7/19/24 at 10:25 AM, V21 Live Enrichment Assistant said he was at the elevator and heard commotion in the activity area. V21 said V26 was yelling at R100, shouting "I'm going to report you. I'm not going to get another suspension for you." V21 stated "V26 was very inappropriate. You can't lash out at residents! It felt like verbal abuse, and I reported it to my boss."</p> <p>On 7/19/24 at 10:44 AM, V22 Registered Nurse said she was at the nurse's station when V26 approached her and said she wasn't going to work with R100 anymore because R100 said she was a horrible CNA. V22 said V26 went downstairs to report to management and then R100 came up to her and was very upset. V22 said R100 told her she was talking to another resident and V26 overheard her. R100 said V26 came over and raised her voice at her and said, "I will not be suspended because of you again." V22 said you are not supposed to talk to residents that way, it's abuse.</p> <p>On 7/19/24 at 1:17 PM, V17 Registered Nurse said shouting or raising your voice at a resident would be considered abuse.</p> <p>On 7/19/24 at 12:58 PM, V1 Administrator said V26 was already in the process of performance improvement for other issues and when this occurred it was decided best to terminate V26's employment with the facility.</p> <p>The facility's Corrective Action Forms for V26 dated 6/13/24 shows "Dismissal/Termination-unprofessional interaction with patient, resident, visitor, or other associates and failure to adhere to standard of behavior."</p> <p>The facility's Abuse, Neglect, and Exploitation</p>	S9999		

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S9999	Continued From page 2 Policy dated 1/1/24 shows "Franciscan Ministries affirms that each resident has the right to be free from abuse, neglect, misappropriation of resident property and exploitation. Residents must not be subjected to abuse by anyone including, but not limited to community staff, other residents, consultants, contractors, volunteers, or staff of other agencies serving the resident, family members, legal guardians, friends, or other individuals." (B)	S9999		