

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6008106</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>11/06/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ROCHELLE REHAB &amp; HEALTH CARE CENTER</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>900 NORTH 3RD STREET ROCHELLE, IL 61068</b>
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S 000	Initial Comments  Complaint Investigation : 2419118IL180586 Investigation of Facility Reported Incident of 11-06-2024/IL180543	S 000		
S9999	Final Observations  Statement of Licensure Findings: 300.610a) 300.3300v)2) 300.3300y)  Section 300.610 Resident Care Policies  a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.  Section 300.3300 Transfer or Discharge  v) In any transfer or discharge conducted under subsections (q) through (t) of this Section the Department will:  2) Provide written notice to any resident to be removed, to the resident's representative, if any, and to a member of the resident's family, where practicable, prior to the removal. The	S9999		

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  
Electronically Signed

TITLE

(X6) DATE  
12/11/24

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S9999	<p>Continued From page 1</p> <p>notice will state the reason for which transfer or discharge is ordered and will inform the resident of the resident's right to challenge the transfer or discharge under subsection (x) of this Section. The Department will hold an informal conference with the resident or the resident's representative prior to transfer or discharge at which the resident or the representative may present any objections to the proposed transfer or discharge plan or alternative placement. (Section 3-420(b) of the Act)</p> <p>y) The administrator of a facility licensed under the Act shall give 60 days notice prior to voluntarily closing a facility or closing any part of a facility, or prior to closing any part of a facility if closing such part will require the transfer or discharge of more than 10% of the residents. Such notice shall be given to the Department, to the Office of State Long Term Care Ombudsman, to any resident who must be transferred or discharged, to the resident's representative, and to a member of the resident's family, where practicable. If the Department suspends, revokes, or denies renewal of the facility's license, then notice shall be given no later than the date specified by the Department. Notice shall state the proposed date of closing and the reason for closing. The facility shall submit a closure plan to the Department for approval which shall address the process for the safe and orderly transfer of residents. The approved plan shall be included in the notice. The facility shall offer to assist the resident in securing an alternative placement and shall advise the resident on available alternatives. When the resident is unable to choose an alternate placement and is not under guardianship, the Department shall be notified of the need for relocation assistance. A facility closing in its entirety shall not admit any</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>new residents on or after the date written notice is submitted to the Department under the Act and this Part. The facility shall comply with all applicable laws and regulations until the date of closing, including those related to transfer or discharge of residents. The Department will place a relocation team in the facility as provided under subsection (u) of this Section. (Section 3-423 of the Act)</p> <p>These Regulations are not met as evidenced by:</p> <p>Based on observation, interview and record review, the facility failed to ensure residents (R1 and R2) were given notice prior to discharge. This failure resulted in R1 experiencing psychosocial harm.</p> <p>This applies 2 of 7 residents (R1 R2) reviewed for transfer and discharge in the sample of 7.</p> <p>The findings include:</p> <p>On 11/6/24 at 9:00 AM, R1 was sitting in her recliner. R1 who was teary eyed stated she was so upset. "We were only given two days' notice. I was told last Monday (11/4/24) I have to be out by today Wednesday. I am moving between 10 and 11 today. I have been here for 2 years, and I have been settled and the girls know how to take care of me. This has been so distressing. My daughter was here yesterday and packed all my things."</p> <p>At 9:43 AM, (V7) R1's daughter stated, "My mom (R1) who has a defibrillator was so distraught about this move that she said "turn this off I just want to die!". On Monday 11/4/24, I got a voicemail from the facility at approximately 3:00 PM from V5 (Business Manager HR) who said to</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>call the facility right away. I called back and spoke to V3 (Director of Development) who said-they are closing the nursing home, that I only have until Wednesday (today) to get my mom (R1) out from the facility. I was in disbelief. By 3:15 PM, I was at the facility. V3 again said to me that due to a lot of issues the facility was closing its doors. I asked, "What am I supposed to do." V3 said, they have other facilities at Morrison, Woodstock, Aurora or Sterling. V3 then said my mom (R1) can move to their facility in Morrison that was in their system. V3 said if I choose another facility which was not part of their system, I am on my own (arranging the transfer including the transport) V3 was clearly not considering my mom or my feelings. The rush to say "you need to move your mom by Wednesday" (within 48 hours) was disheartening. I told him he needs to tell this to my mom himself which he did, that's when Mom (R1) said she wanted to die, just disconnect her defibrillator. She always lived in Rochelle since 1930's. I was scrambling to find a place for my mom to stay in Rochelle that Monday evening, she was not going to Morrison. I assured my mom I'll do my best to find a place for her and stay in Rochelle. V7 said she was looking and touring facilities until 7PM that day. Thankfully V7 said R1 was moving to another facility in Rochelle, and she was moving today.</p> <p>On 11/6/24 at 1 PM, V9 and V10 (former employees and Certified Nursing Assistants) both said R1 was one of the reasons they talked to the media that was aired in the evening news on Monday 11/4/24. R1 was so upset about the whole thing. R1 asked for her defibrillator to be disconnected so she can just die. Residents were not given enough notice to find placement. Both V9 and V10 said they both lost their jobs because of speaking out for the residents.</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>On 11/6/24 at 1PM, V5 (Business HR) said on Monday he was instructed to call residents POAs due to facility closing then connect the call to V3 (Director of Business Development) who then spoke to resident's families. V5 said letters of 60 day notices was just being mailed today 11/6/24.</p> <p>On 11/6/24 at 12 PM, V1 (Administrator) said last Monday 11/4/24, V3 and V11 (Clinical Director) came to the facility, they went to each resident's room to tell the residents they have until today to move out because the facility was closing. Families were also called and told the same thing; they have until today to transfer their loved ones. They were wanting residents to move to the other facilities they own, Morrison, Sterling, Aurora, or Woodstock. V1 said today was the first time she saw letters of notice of closure being sent out to families.</p> <p>On 11/6/24 at 11:42 AM, V3 said he came to the facility on Monday to tell residents and families that the facility was closing. V3 said whatever miscommunication that was relayed that Monday was corrected by V4 (Regional Director of Operations) yesterday. All residents were given a letter with 60 days notices today.</p> <p>2. V2 (Director of Nursing) said on Monday 11/4/24 when residents were told the facility was closing, staff from the Assisted Living was here. R2 agreed to move to the Assisted living and was transferred yesterday (11/5/24). R2 was not given the 60-day notice because they were just given today 11/6/24.</p> <p>V6 (CNA Supervisor) said letter of notices was just being mailed today. R2 did not get any notice prior to his transfer to another facility.</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>On 11/6/24 at 10:21 AM, V4 (Regional Director of Operations) said he saw the news and the social media posts that residents were given only until today to move out from the facility. V4 said "that was not right, residents should be given 60-day notice and can move to their facility of choice." V4 said letters are being send to residents and their families today.</p> <p>The facility Policy entitled Transfer and Discharge Procedure undated show, Except for the case of late payment or nonpayment, the facility shall notify the resident and the residents family member, surrogate or representative of the transfer and the reason of the transfer.</p> <p>(B)</p>	S9999		