

Illinois Department of Public Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>IL6010037</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>08/22/2024</b> |
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| NAME OF PROVIDER OR SUPPLIER<br><br><b>WILLOWS HEALTH CENTER</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>4054 ALBRIGHT LANE<br/>ROCKFORD, IL 61103</b> |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|---|---------------|---|--------------------|
| S 000              | Initial Comments<br><br>Annual Licensure Survey   | S 000         |   |                    |
| S9999              | Final Observations<br><br>Statement of Licensure Violations:<br>300.615e)<br>300.615f)<br><br>Section 300.615 Determination of Need Screening and Request for Resident Criminal History Record Information<br>e) In addition to the screening required by Section 2-201.5(a) of the Act and this Section, a facility shall, within 24 hours after admission of a resident, request a criminal history background check pursuant to the Uniform Conviction Information Act for all persons 18 or older seeking admission to the facility, unless a background check was initiated by a hospital pursuant to the Hospital Licensing Act. Background checks shall be based on the resident's name, date of birth, and other identifiers as required by the Department of State Police. (Section 2-201.5(b) of the Act)<br><br>f) The facility shall check for the individual's name on the Illinois Sex Offender Registration website at <a href="http://www.isp.state.il.us">www.isp.state.il.us</a> and the Illinois Department of Corrections sex registrant search page at <a href="http://www.idoc.state.il.us">www.idoc.state.il.us</a> to determine if the individual is listed as a registered sex offender.<br><br>This REQUIREMENT is not met as evidenced by:<br><br>A. Based on record review and interview, the facility failed to submit background checks within 24 hours of admission. This applies to 6 of 10 | S9999         |   |                    |

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  
Electronically Signed

TITLE

(X6) DATE  
09/04/24

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| S9999              | <p>Continued From page 1</p> <p>residents (R34, R36, R40, R41, R43, R131) that were reviewed for criminal background checks in the sample of 10.</p> <p>The findings include:</p> <p>From the Admission summary dated 8/8/24-8/29/24, the admission date for R34 was 8/16/24. The background check form was submitted 8/20/24, four days later.</p> <p>From the Admission summary dated 8/8/24-8/29/24, the admission date for R36 was 8/16/24. The background check form was submitted 8/19/24, three days later.</p> <p>From the Admission summary dated 8/8/24-8/29/24, the admission date for R40 was 8/16/24. The background check form was submitted 8/19/24, three days later.</p> <p>From the Admission summary dated 8/8/24-8/29/24, the admission date for R41 was 8/9/24. The background check form was submitted 8/14/25, five days later.</p> <p>From the Admission summary dated 8/8/24-8/29/24, the admission date for R43 was 8/9/24. The background check form was submitted 8/14/24, five days later.</p> <p>From the Admission summary dated 8/8/24-8/29/24, the admission date for R131 was 8/8/24. The background check form was submitted 8/14/24, six days later.</p> <p>B. Based on record review and interview, the</p> | S9999         |   |                    |

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| S9999              | <p>Continued From page 2</p> <p>facility failed to check the Illinois Department of Corrections (IDOC) website and check the Illinois State Police (ISP) website. This applies to 10 of 10 residents (R31, R33, R34, R36, R38, R40, R41, R42, R43, R131) that were reviewed for criminal backgrounds in the sample of 10.</p> <p>The findings include:</p> <p>From the Admission summary dated 8/8/24-8/29/24, the admission date for R31 was 8/19/24. As of 8/22/24, the IDOC and the ISP website were never checked.</p> <p>From the Admission summary dated 8/8/24-8/29/24, the admission date for R33 was 8/19/24. As of 8/22/24, the IDOC and the ISP website were never checked.</p> <p>From the Admission summary dated 8/8/24-8/29/24, the admission date for R34 was 8/16/24. As of 8/22/24, the IDOC and the ISP website were never checked.</p> <p>From the Admission summary dated 8/8/24-8/29/24, the admission date for R36 was 8/16/24. As of 8/22/24, the IDOC and the ISP website were never checked.</p> <p>From the Admission summary dated 8/8/24-8/29/24, the admission date for R38 was 8/15/24. As of 8/22/24, the IDOC and the ISP website were never checked.</p> <p>From the Admission summary dated 8/8/24-8/29/24, the admission date for R40 was 8/16/24. As of 8/22/24, the IDOC and the ISP website were never checked.</p> <p>From the Admission summary dated</p> | S9999         |   |                    |

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| S9999              | <p>Continued From page 3</p> <p>8/8/24-8/29/24, the admission date for R41 was 8/9/24. As of 8/22/24, the IDOC and the ISP website were never checked.</p> <p>From the Admission summary dated 8/8/24-8/29/24, the admission date for R42 was 8/18/24. As of 8/22/24, the IDOC and the ISP website were never checked.</p> <p>From the Admission summary dated 8/8/24-8/29/24, the admission date for R43 was 8/9/24. As of 8/22/24, the IDOC and the ISP website were never checked.</p> <p>From the Admission summary dated 8/8/24-8/29/24, the admission date for R131 was 8/8/24. As of 8/22/24, the IDOC and the ISP website were never checked.</p> <p>On 8/22/24 at 9:10 AM, V11 (Admissions) and V15 (Director of Nursing) stated, "If a resident comes in on a weekend after hours, then we would wait until someone is in the office to initiate the background check. We don't have anyone here on the weekends with access to the background check system so that's why it hasn't been done until the next business day. We did not know anything about checking the Illinois sex offender website. We thought we just had to check the national website. We didn't know that Illinois does not report to the national website."</p> <p>As of 8/22/24, the facility was unable to provide a policy for their background check process upon admission to the facility.</p> <p>"C"</p> | S9999         |   |                    |