

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6009559</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>09/20/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>EFFINGHAM REHAB &amp; HEALTH C CTR</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1610 NORTH LAKEWOOD DRIVE EFFINGHAM, IL 62401</b>
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S 000	Initial Comments  Annual Licensure Survey	S 000		
S9999	Final Observations  Statement of Licensure Violations:  1 of 2  300.1210b)3) 300.1210b)4) 300.1210c) 300.1210d)4)C)  Section 300.1210 General Requirements for Nursing and Personal Care  b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.  3) All nursing personnel shall assist and encourage residents so that a resident who is incontinent of bowel and/or bladder receives the appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible. All nursing personnel shall assist residents so that a resident who enters the facility without an indwelling catheter is not catheterized unless the resident's clinical condition demonstrates that catheterization was necessary.	S9999		

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  
Electronically Signed

TITLE

(X6) DATE  
10/14/24

Illinois Department of Public Health

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S9999	<p>Continued From page 1</p> <p>4) All nursing personnel shall assist and encourage residents so that a resident's abilities in activities of daily living do not diminish unless circumstances of the individual's clinical condition demonstrate that diminution was unavoidable. This includes the resident's abilities to bathe, dress, and groom; transfer and ambulate; toilet; eat; and use speech, language, or other functional communication systems. A resident who is unable to carry out activities of daily living shall receive the services necessary to maintain good nutrition, grooming, and personal hygiene.</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>4) Personal care shall be provided on a 24-hour, seven-day-a-week basis. This shall include, but not be limited to, the following:</p> <p>C) Each resident shall have clean, suitable clothing in order to be comfortable, sanitary, free of odors, and decent in appearance. Unless otherwise indicated by his/her physician, this should be street clothes and shoes.</p> <p>These requirements are not met as evidenced by:</p> <p>Based on observation, interview and record review, the facility failed to ensure assistance with hygiene care for 1 (R31) of 1 resident reviewed for dignity in the sample of 24. This failure resulted in R31 being left in urine-soaked clothing with urine dripping under his chair during</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>mealtime, which would cause a reasonable person to feel discomfort, humiliation and frustration.</p> <p>The Findings Include:</p> <p>R31's Face Sheet documents an admission of 10/9/2023 and includes the following diagnosis: schizophrenia.</p> <p>R31's quarterly Minimum Data Set (MDS) dated 7/8/24 documents a Brief Interview of Mental Status (BIMS) score of 3, indicating severe cognitive impairment. Section H of this same MDS documents R31 is frequently incontinent for urine. Section GG - Functional Abilities and Goals documents R31 requires supervision or touching assistance for toileting hygiene and lower body dressing, meaning the helper provides verbal cues and/or touching/steadying and/or contact guard assistance as resident completes activity. Assistance may be provided throughout the activity or intermittently.</p> <p>R31's Care Plan documents a problem area of Self Care Deficit - needs supervision and/or assist to complete quality care and/or poorly motivated to complete ADL's (Activities of Daily Living). Goals for this focus area are for R31 to participate in bathing/dressing during am/pm care for the next 90 days. Interventions for this problem area include: Assist with ADL's as necessary with staff assist of supervision/limited. Set up. Have necessary items in place. Offer supervision and verbal cues. Segment tasks as needed to allow Resident to complete tasks in efficient time, safe and quality manner. Observe for changes in Resident ADL ability and notify nurse for follow up w/ Restorative, therapy or Medical Doctor. Provide privacy and dignity.</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>Remind Resident as necessary to pull curtains and keep closed during times of undress. Provide sufficient time to complete tasks. Avoid rushing Resident but keep on task to avoid dignity issues. Resident will make appropriate choices regarding ADL's preferences.</p> <p>On 9/18/24 at 11:40 AM, R31 was walking down the hall from his room to the dining room for lunch. R31's clothing was wet from under his armpit to the back of his knees.</p> <p>At 11:43 AM, R31 sat down in the dining room awaiting lunch and a puddle began forming under his chair leaking from his seat. Several staff passed R31 and assisted in placing a clothing protector on him during this time.</p> <p>At 12:05 PM, surveyor brought to the attention of V5 (Certified Nurse Assistant/CNA) that R31 was standing up in a puddle and his pants were falling down. V5 at this time took R31 back to his room to clean him up. The chair and floor remained wet during this time.</p> <p>At 12:20 PM, R31 re-entered the dining room in clean dry clothes and sat down in the wet seat with his feet in the puddle of urine under the table.</p> <p>At 12:25PM, V2 (Director of Nursing/DON) placed a paper towel on the floor and used her foot to soak up the puddle asking who spilled something.</p> <p>On 9/18/24 at 2:30 PM, V5 stated that R31 is generally incontinent of urine and bowel and wears an incontinent brief. V5 stated that she did not call housekeeping to clean up the chair or the floor, but she did not see the puddle under the chair. V5 stated that the weight of R31's saturated incontinent brief is what was causing his pants to</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>fall down.</p> <p>On 9/18/24 at 4:30 PM, V10 (Guardian) stated that she visits her residents every quarter. V10 stated that she was last there in June 2024 and when she arrived, R31 was sitting in the common area and his clothing was wet from urine. V10 stated that once she arrived, R31 was taken to be cleaned up and changed. V10 stated that she expects that staff will keep R31 cleaned up, dry and not left sitting in urine-soaked clothing. V10 stated that while R31 is unable to tell us himself, R31 would be embarrassed to be sitting in urine-soaked clothing and a puddle of urine underneath him along with the two other residents sitting next to him at the dining room table.</p> <p>The Illinois Long Term Care Ombudsman Program Residents' Rights for people in Long Term Care Facilities booklet documents that "Your rights to dignity and respect" include: you have the right to make your own choices, your facility must treat you with dignity and respect and must care for you in a manner that promotes your quality of life, and your facility must provide equal access to quality care regardless of diagnosis, condition or payment source.</p> <p>(B)</p> <p>2 of 2</p> <p>300.650d) 300.661</p> <p>Section 300.650 Personnel Policies</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>d) The facility shall check the status of all applicants with the Health Care Worker Registry prior to hiring.</p> <p>Section 300.661 Health Care Worker Background Check</p> <p>A facility shall comply with the Health Care Worker Background Check Act and the Health Care Worker Background Check Code.</p> <p>These REQUIREMENTS are not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to ensure the Healthcare Worker Registry and all required background check websites were checked for employees. This has the potential to affect all 34 residents residing at the facility.</p> <p>Findings Include:</p> <p>1. The facility provided untitled document with hire date documents V15's (Certified Nurse Assistant/CNA) date of hire was 9/20/23 and employment status as active. V15's Healthcare Worker Registry check dated 9/18/2024 documents V15's work eligibility as eligible. The facility was not able to provide reproducible evidence of checking the Fee Applicant Inquiry, Eligible to Work, Illinois Sex Offender Registry, the Department of Corrections Inmate Search, the Department of Corrections Sex Offender and Wanted Fugitive website, and/or the Office of Inspector General's website for V15 prior to hire date.</p> <p>2. The facility provided untitled document with hire date documents V5's (CNA) date of hire was 9/1/23 and employment status as active. V5's</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>Healthcare Worker Registry check dated 7/8/2024 documents V5's work eligibility as eligible. The facility was not able to provide reproducible evidence of checking the Fee Applicant Inquiry, Eligible to Work, Illinois Sex Offender Registry, the Department of Corrections Inmate Search, the Department of Corrections Sex Offender and Wanted Fugitive website, and/or the Office of Inspector General's website for V5 prior to hire date.</p> <p>3. The facility provided untitled document with hire date documents V17's (CNA) date of hire was 5/6/22 and employment status as active. V17's Healthcare Worker Registry check dated 7/26/2022 documents V17's work eligibility as eligible. The facility was not able to provide reproducible evidence of checking the Fee Applicant Inquiry, Eligible to Work, Illinois Sex Offender Registry, the Department of Corrections Inmate Search, the Department of Corrections Sex Offender and Wanted Fugitive website, and/or the Office of Inspector General's website for V17 prior to hire date.</p> <p>4. The facility provided untitled document with hire date documents V18's (CNA) date of hire was 5/6/22 and employment status as active. V18's Healthcare Worker Registry check dated 7/26/2022 documents V18's work eligibility as eligible. The facility was not able to provide reproducible evidence of checking the Fee Applicant Inquiry, Eligible to Work, Illinois Sex Offender Registry, the Department of Corrections Inmate Search, the Department of Corrections Sex Offender and Wanted Fugitive website, and/or the Office of Inspector General's website for V17 prior to hire date.</p> <p>5. The facility provided untitled document with</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>hire date documents V19's (CNA) date of hire was 9/22/22 and employment status as active. V19's Healthcare Worker Registry check dated 7/28/2024 documents V19's work eligibility as eligible. The facility was not able to provide reproducible evidence of checking the Fee Applicant Inquiry, Eligible to Work, Illinois Sex Offender Registry, the Department of Corrections Inmate Search, the Department of Corrections Sex Offender and Wanted Fugitive website, and/or the Office of Inspector General's website for V19 prior to hire date.</p> <p>6. The facility provided untitled document with hire date documents V20's (Housekeeping) date of hire was 4/17/24 and employment status as active. V20's Healthcare Worker Registry check dated 7/28/2024 documents V20's work eligibility as eligible. The facility was not able to provide reproducible evidence of checking the Fee Applicant Inquiry, Eligible to Work, Illinois Sex Offender Registry, the Department of Corrections Inmate Search, the Department of Corrections Sex Offender and Wanted Fugitive website, and/or the Office of Inspector General's website for V20 prior to hire date.</p> <p>7. The facility provided untitled document with hire date documents V21's (Housekeeping) date of hire was 8/19/24 and employment status as active. V21's Healthcare Worker Registry check dated 9/18/2024 documents V21's work eligibility as eligible. The facility was not able to provide reproducible evidence of checking the Fee Applicant Inquiry, Eligible to Work, Illinois Sex Offender Registry, the Department of Corrections Inmate Search, the Department of Corrections Sex Offender and Wanted Fugitive website, and/or the Office of Inspector General's website for V21 prior to hire date.</p>	S9999		



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S9999	<p>Continued From page 8</p> <p>On 9/18/2024 at 1:53 PM, V7 (Business Office Manager) stated she has been in this position since July 2023 and completes all paperwork for new employees. V7 stated potential employees fill out an application online then when potential employees come in for an interview, they are given a paper application to complete with the last page having a box for them to mark that allows the facility to start the background check for employment. V7 stated, new staff members come in on a different day for orientation and do not start work until fingerprinting and background checks are completed and the facility has the results back. V7 said she does rerun information on employees yearly to verify the information is still correct and eligible to work. V7 stated she did not print off the individual background check pages for V15, V5, V19, V20 and V21. V7 stated, she needs to get better at printing the paperwork off when she is completing the background checks.</p> <p>On 9/19/2024 at 12:05 PM, V1 (Administrator) stated that V17 and V18 were already working in the facility through an agency when they were hired in the facility as full time employees. V1 stated, they do not have the additional information requested for the healthcare worker background checks on V15, V5, V17, V18, V19, V20 and V21. V1 stated, they do have a hiring policy on completing background checks for new hire employees, but the facility also follows the regulations. V1 stated she does expect all healthcare worker background checks to be completed per regulations, printed and kept in employee personal files.</p> <p>Review of the (Company Name) "Resident Listing Report" dated 9/17/24, documented 34 residents</p>	S9999		

