

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6008049	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 10/09/2024
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NAME OF PROVIDER OR SUPPLIER ROCK RIVER HEALTH CARE	STREET ADDRESS, CITY, STATE, ZIP CODE 707 WEST RIVERSIDE BOULEVARD ROCKFORD, IL 61103
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S 000	Initial Comments Annual Licensure Survey	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1010h) 300.1210b) 300.1210d)1) 300.1210d)3) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's	S9999		

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Electronically Signed

TITLE

(X6) DATE
10/28/24

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S9999	<p>Continued From page 1</p> <p>plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>1 of 2</p> <p>These requirements are not met as evidenced by:</p> <p>Based on observation, interview and record review the facility failed to perform a pain</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>assessment on R42 who was admitted for a left tibia and fibula fracture. They also failed to provide R42 with her prescribed hospital discharge pain medications, this failure resulted in R42 having to return to the hospital to be treated for uncontrolled pain for 1 of 2 residents (R42) reviewed for pain in the sample of 20.</p> <p>The findings include:</p> <p>On 10/07/24 at 9:00 AM, R42 was lying in bed with her left lower leg wrapped with an elastic dressing.</p> <p>On 10/07/24 at 9:01 AM, R42 said, I fell and broke my tibia and fibula close to the foot. I am currently non-weight bearing. The doctor told me he was going to wrap it for now and will eventually place me in a cast ...a walking cast, I hope. I was admitted 09/13/24. I did not get my medications. The facility's pharmacy is in a city two hours away. On 09/14/24, I still did not have my pain meds or regular meds by the evening. I was in so much pain I had to return to the hospital. I was provided with pain meds at the hospital and sent back. My medications are late today. I brought my medications from home to ensure compliance, but the facility took them away. My medication routine is off compared to how I take them at home. Some of my medication I take on an empty stomach, others I must take with food. I will not get my 7:00AM, medication until 10:00AM-10:30AM.</p> <p>On 10/09/24 at 11:29 AM, V2 DON (Director of Nursing) said, some of R42's medication had not arrived. At 2:00 PM (09/14/24) R42 was sent to hospital. On 09/15/24 at 1:37 PM, R42 received her oxycodone. We only had hydrocodone/acetaminophen in our backup</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>pharmacy, the hospital did not send a prescription with the discharge instruction.</p> <p>R42's hand signed prescription from the hospital uploaded into R42's electronic medical record on 09/13/24 shows, "September 13, 2024, at 9:29AM, oxycodone hydrochloride 5 milligrams dispense 30 tablets, take 1 tablet by mouth every 8 hours as needed for pain."</p> <p>On 10/09/24 at 11:54 AM, R42 said, hydrocodone/acetaminophen does not work as well as oxycodone. I did not get the hydrocodone/acetaminophen until Sunday. When I went to the hospital they gave me the oxycodone. When I returned from the hospital, the facility still did not have my medication. They explained they had access to other medication and then provided me with hydrocodone/acetaminophen. The pain started about 4:00PM, on Friday (09/13/24). I reported pain 10/10, I think they gave me acetaminophen. I could not get my medications because they had to order it from a pharmacy two hours away. I did not get my regular medications until Monday. The pain is from my broken foot, ankle, leg area from my fall.</p> <p>On 10/09/24 at 12:46 PM, V12 NP (Nurse Practitioner) said, the facility called me when R42 was first admitted. I put in my note, waiting for oxycodone to be delivered. On September 14, 2024, I wrote the prescription for the hydrocodone/acetaminophen and oxycodone. Everybody is different so I cannot say one works better than the other, it depends on the individual what will work to relieve pain. I provided hydrocodone/acetaminophen because I knew the facility had it on hand. I sent the prescription to the facility on 9/14/2024, if notified on the 9/13/24</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>that R42 was in pain I would have sent the prescription in right away. When I saw R42's requested to go to the Emergency Room, I was in the facility at 7:00AM, by 2:00PM, R42 wanted to go to the Emergency Room for Pain. R42 did not have any complaints after.</p> <p>R42's progress note dated 9/13/2024 shows, "R42 Admission Date/Time: 9/13/2024 3:00 PM Admitted From: Hospital Primary Admitting Dx: fracture left fibula Vitals: Weight 367.6 lb - 9/16/2024 10:27 Scale: Mechanical Lift Blood Pressure 118/64 - 9/13/2024 15:48 Position: Sitting Right arm Temperature 98 - 9/13/2024 17:49 Route: Forehead (non-contact) Pulse 72 - 9/13/2024 17:49 Pulse Type: Regular R 20 - 9/13/2024 17:50 Height 67.5 inches - 9/13/2024 16:22 Method: Lying down , skin issues: No, Diet: No Added Salt, Psychotropics Anticoagulants Hypoglycemic Opioid." (NO PAIN ASSESSMENT PERFORMED)</p> <p>R42's admission assessment dated 9/13/2024 at 4:13PM, shows, "In Progress." R42's Pain Assessment was blank.</p> <p>R42's first pain assessment in facility, found in the Vital Sign Record dated 09/14/2024 at 9:01 AM, shows, PAIN 10/10.</p> <p>R42's progress note dated 9/14/2024 shows, "This writer alerted to resident room. Resident lying flat in bed, face flush and sobbing. Resident requests ER-Emergency Room transport for uncontrolled pain."</p> <p style="text-align: right;">(B)</p> <p>2 of 2</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>300.625c)2)</p> <p>Section 300.625 Identified Offenders</p> <p>c) If the results of a resident's criminal history background check reveal that the resident is an identified offender as defined in Section 1-114.01 of the Act, the facility shall do the following:</p> <p>2) Within 72 hours, arrange for a fingerprint-based criminal history record inquiry to be requested on the identified offender resident. The inquiry shall be based on the subject's name, sex, race, date of birth, fingerprint images, and other identifiers required by the Department of State Police. The inquiry shall be processed through the files of the Department of State Police and the Federal Bureau of Investigation to locate any criminal history record information that may exist regarding the subject. The Federal Bureau of Investigation shall furnish to the Department of State Police, pursuant to an inquiry under this subsection (c)(2), any criminal history record information contained in its files.</p> <p>These REQUIREMENTS were not met as evidenced by:</p> <p>Based on interview and record review the facility failed to ensure residents identified as an identified offenders were fingerprinted within 72 hours of admission. This applies to 5 of 10 residents (R51, R71, R129, R130 & R131) reviewed for identified offenders in the sample of 20.</p> <p>The findings include:</p> <p>1. R51's face sheet shows, he was admitted to</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>the facility on September 13, 2024.</p> <p>R51's criminal history record (background check) dated September 13, 2024 shows, he has a HIT (potential criminal record). He has not been fingerprinted.</p> <p>2. R71's face sheet shows, he was admitted to the facility on September 3, 2024.</p> <p>R71's criminal history record dated August 30, 2024 shows, he has a HIT. He has not been fingerprinted.</p> <p>3. R129's face sheet shows, he was admitted to the facility on August 26, 2024.</p> <p>R129's criminal history record dated September 24, 2024 shows, he has a HIT. He has not been fingerprinted.</p> <p>4. R130's face sheet shows, he was admitted to the facility on September 16, 2024.</p> <p>R130's criminal history record dated September 13, 2024 shows, he has a HIT. He has not been fingerprinted.</p> <p>5. R131's face sheet shows, he was admitted to the facility on August 27, 2024.</p> <p>R131's criminal history record dated August 27, 2024 shows, he has a HIT. He has not been fingerprinted.</p> <p>On October 9, 2024 at 8:54 AM, V3 Social Services stated, once they check the resident's background checks and they come back with a HIT then they need to email to get fingerprinted right away. It should have been done.</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>The facility's identified offender policy dated August 2024 shows, "Policy Statement: It is the policy of this facility to establish a resident sensitive and resident secure environment. In accordance with the provisions of the Nursing Home Act, this facility shall check the criminal history background on any resident seeking admission to the facility in order to identify previous criminal convictions. Identifying Offenders: ...3. Conduct a Criminal History Background Check: Within 24 hours of admission, request a name-based Uniform Conviction Information Act (UCIA) criminal history background check based on name, date of birth and other identifiers required by the Department of State Police for any resident seeking admission to the facility.... b. IF the UCIA response contains convictions that match the Identified Offender or Sex Offender statue citation numbers, the resident IS an Identified Offender and must be reported to Identified Offenders Program. 5. Request a live scan UCIA fingerprint check: ...d. The fingerprint-based background check must be requested with 72 hours after receiving the name-based background check and must be conducted within five business days after receiving the name-based results..."</p> <p>(C)</p>	S9999		