STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6010227	A. BUILDING: _____ B. WING _____	R-C 01/24/2024

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CASEYVILLE NURSING & REHAB CTR	601 WEST LINCOLN AVENUE CASEYVILLE, IL 62232

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S 000	Initial Comments First Complaint Certification Revisit to Survey date 1/2/24, Complaints 23410338/IL167695, 23410227/IL167553	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210d)1)2) 300.1630d) 300.1630f) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each	S9999		

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resident to meet the total nursing and personal care needs of the resident.

d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:

1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.

2) All treatments and procedures shall be administered as ordered by the physician.

Section 300.1630 Administration of Medication

d) If, for any reason, a licensed prescriber's medication order cannot be followed, the licensed prescriber shall be notified as soon as is reasonable, depending upon the situation, and a notation made in the resident's record.

f) Nurses' stations shall be equipped as per Sections 300.2860 or 300.3060 and shall have all necessary items readily available for the proper administration of medications.

These requirements were not met as evidenced by:

Based on observation, interview and record review the facility failed to provide pain management by not providing scheduled medications as ordered for 1 of 3 residents (R16) reviewed for pain management in the sample of 19. This failure resulted in R16 experiencing unrelieved excruciating pain from 1/20/2024 to 1/23/2024 and not having her PRN pain

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medication available for her to take after sustaining a fractured shoulder.

Findings include:

R16's Face Sheet, not dated, documents R16's initial admit date as 7/26/2019 with Unspecified Displaced Fracture of Surgical Neck of left Humerus, Subsequent Encounter for Fracture with Routine Healing and Pain in right Shoulder.

On 1/23/2024 at 4:40 PM, R16 has a sling on her left arm and was sitting at the dining room table. When R16 would move her upper body, (R16's) eyes would close and she would display a facial grimace (eyes blinking and nose scrunching) and touch her shoulder with her opposite hand, then her face returned to normal and become stiffer in the upper body area and then relaxed and facial grimace disappeared.

On 1/23/2024 at 4:43 PM, R16 stated, "I was supposed to have some pain medications ordered on Friday but today is Tuesday and they still have not gotten them for me. I am supposed to take them for my pain. I have been in a lot of pain. I am really having problems moving, sleeping, it just hurts. I do not think they have enough nurses, especially on the weekends. They gave me an (acetaminophen) but it is not enough to help me with this pain, and it is really bothering me, and I have been suffering. I don't understand why I must wait so long to get my pain medication. Then it takes longer for the pain to go down and they do not seem to really care that I am hurting."

On 1/24/2024 at 3:25 PM R16 stated that she was having excruciating pain on 1/20, 1/21, 1/22 and 1/23. R16 stated that on Saturday (1/20/24)

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she was having pain. R16 stated that her pain level was 9 (1-10). R16 stated that she asked for a pain pill. R16 stated at that time she was informed by the nurse that her medication was out and that they couldn't get it. R16 stated she was given Tylenol. R16 stated that Tylenol does not touch her pain. R16 stated that she was in excruciating pain all weekend. R16 stated that she received the first dose on 1/23/2024.

R16's Physician Order Sheet dated 1/2024 documents a diagnosis of need for assistance with personal care, pain in the right shoulder, unspecified displaced fracture of surgical neck of left humerus, subsequent encounter for fracture with routine healing. R16's Medication Administration Record (MAR) dated January 2024 documents an order for Norco Oral Tablet 5-325 MG (milligrams), start date 1/5/2024, *Controlled Drug*, give 1 tablet by mouth every 6 hours, as needed for pain. Severe related to other chronic pain.

R16's Minimum Data Set (MDS) dated 12/24/2023 document she is moderately impaired for cognition for activities of daily living.

R16's Care Plan Dated 11/21/2023 documents "(R16) has an alteration in musculoskeletal status related fracture of the neck of left humerus (shoulder) following a fall trying to pick something off the floor while on her way to the bathroom."

R16's Nurse Practitioner Note dated 1/19/2023 at 6:07 PM, "Patient seen today sitting in wc (wheelchair) in the therapy gym. She admits to left shoulder pain, received her shoulder x-ray results which shows subluxation of the shoulder. Sent patient to the ER for evaluation/treatment. Patient is alert and oriented x 3, pleasant and

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cooperative. She is working with PT (Physical Therapy) and OT (occupational therapy) related to a decline in ability to perform functional activities without physical assistance, coordination, static balance, dynamic balance, postural alignment, pain, strength, functional mobility, training, NMRE (Neuromuscular re-education) and skilled interventions for toileting tasks. ROS (Review of Systems). Pleasant, left shoulder pain."

R16's Progress Notes dated 1/19/2024 at 6:44 PM, Note Text: "Resident sent to (hospital) for left shoulder pain. NP (Nurse Practitioner) called the facility and gave verbal orders to send her to the ER (Emergency Room) due to an abnormal shoulder x-ray. Resident was picked up and transported via non emergent EMS (Emergency Medical Services)."

R16's Hospital Paperwork dated 1/19/2024 at 7:26 PM, Chief Complaint, "Shoulder Pain, Patient sent to Emergency Room for possible shoulder dislocation. Patient currently in rehab after an impacted fracture surgical neck of the left humerus."

R16's Medication Controlled Substance Count Sheet documents R16 ran out of hydrocodone-acetaminophen (Norco Oral Tablet 5-325) medications on 1/20/2024.

R16's Progress Note, dated 1/23/24 at 11:57 AM, documents "*Nursing Note (HC) Note Text: Call placed to pharmacy, they are still waiting on a script for resident Norco 5-325." Call was placed to V11, Nurse Practitioner, a voicemail was left for a return phone call.

R16's Medication Controlled Substance Count

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S9999	Continued From page 5 Sheet documents R16 received a new card of hydrocodone-acetaminophen (Norco Oral Tablet 5-325) medications on 1/23/2023 at 7:07 PM. R16's Medication Administration Record (MAR) dated January 2024 documents, R16 received her last dose of PRN (as needed) pain medication 5-325 mg hydrocodone-acetaminophen (Norco Oral Tablet 5-325) on 1/20/2024 at 1:11 AM, in the morning and her pain was an 8 out of 10 (pain severity scale with 0 being no pain and 10 indicating severe pain). R16's MAR for pain management documents R16 did not receive any PRN pain medication 5-325 mg hydrocodone-acetaminophen, on 1/21/2023 and 1/22/2023. R16's MAR documents acetaminophen tablet 325 MG, give 2 tablets by mouth every 8 hours as needed for general discomfort with a start date 9/9/2022 documents R16 received acetaminophen on 1/21/2023 at 11:37 PM, and her pain was a 9 out of 10 and 1/22/2023 R16 received another dose at 9:46 AM, and her pain was a seven out of 10. On 1/24/2024 at 2:40 PM, V4, Registered Nurse (RN) stated, "I would expect any resident's pain medicine to be ordered and available before the medication runs out and be available to give to the resident for pain. (R16) did run out of pain medication. We have a physician who is new to the facility, and we had an issue with (R16) running out and needing a script for the medication and the physician was delayed in returning our message."	S9999		

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S9999	Continued From page 6 On 1/24/2024 at 4:05 PM, V16, Pharmacist stated, "I would expect a resident who has an order for pain medication to have the physician orders followed and the medication given. If the resident is in pain and has a PRN order for pain, I would expect the physician orders to be followed. If a resident is in pain, and they do not get the pain medication it can cause the pain to accelerate and become harder to manage." On 1/24/2024 at 3:44 PM, V1, Administrator, provided the Federal Critical Pathway for Pain as the facility's Pain Policy. On 1/24/2024 at 4:32 PM, V1 stated the facility does not have a pain policy. The facility's medication administration general principles, revision date of 01/14/2020, documents "Policy: Medications will be administered in a safe, efficient, and accurate manner to residents for whom they are prescribed and in accordance with current acceptable nursing practice. Policy guidelines and interpretation: 1. Only individuals licensed or permitted by this state may prepare, administer, and document the administration of medication in this facility. 2. Medications must be administered as ordered by the physician." It further documents "6. Medications will be administered in accordance with the six (6) "Rights" e. Right Time: Administer medications as instructed on the MAR and in accordance with the physician's orders. As a general rule of thumb medications should be administered within one (1) hour of their scheduled time unless other instructions are given (e.g., before or after meals)." It also documents "14. If a drug is withheld, refused, given at a time other than the scheduled time, or not given for any other reason, the individual	S9999		

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S9999	Continued From page 7 administering the medication shall initial and place the appropriate chart code/follow up code in the eMAR (electronic medication administration record) which will indicate the reason medication not administered as ordered. A progress note may be required." (B)	S9999		