

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6012835	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 02/01/2024
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NAME OF PROVIDER OR SUPPLIER RENWICK NURSING AND REHAB	STREET ADDRESS, CITY, STATE, ZIP CODE 3401 HENNEPIN DRIVE JOLIET, IL 60435
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S 000	Initial Comments Compliant Investigation: 2470629/IL169060	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210d)6) 300.2920g)1) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal	S9999		

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Electronically Signed

TITLE

(X6) DATE
02/16/24

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S9999	<p>Continued From page 1</p> <p>care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.2920 Mechanical Systems</p> <p>g) Heating, Ventilating, and Air Conditioning Systems</p> <p>1) Areas of a nursing home used by residents of the nursing home shall be air conditioned and heated by means of operable air-conditioning and heating equipment. The areas subject to this air-conditioning and heating requirement include, without limitation, bedrooms or common areas such as sitting rooms, activity rooms, living rooms, community rooms, and dining rooms. (Section 3-202(8))</p> <p>These Regulations are not met as evidenced by:</p> <p>Based on observation, interview and record review the facility failed to ensure residents safety by not monitoring space heaters during a heating system failure and failed to ensure the safety of the residents during a loss of heat. This resulted in the facility having cold temperatures in the facility and the facility utilizing unmonitored space heaters.</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>The findings include:</p> <p>The facility roster dated 1/21/24 showed 111 residents reside at the facility.</p> <p>On 1/21/24 at 9am, during tour of the facility, the facility air felt very cold to this surveyor. Residents were ambulating in the hall wearing jackets and or sweaters. Some staff were also observed wearing sweaters and or jackets.</p> <p>On 1/21/24 at 9:00am V3 Housekeeping Director stated, "The heats been going out off and on for about a couple of weeks. They started handing out these space heaters to help about a week ago".</p> <p>On 1/21/24 at 9:20am V4 Maintenance Director stated, the dining room is closed right now. We only have one boiler that is working. The company we were working with was not getting the problem fixed so we started using a new company. I do not write the temperatures down when I take them. If it is cold, I just turn up the heat. The problem has been about a week or so now off and on. I am not sure about the policy for cold weather and where the heat should be. I think 68 degrees Fahrenheit is okay. I am not sure when we started using the space heaters.</p> <p>On 1/21/24 from 9:30am through 10:30am temperatures of the environment were as follows: main dining area 63 degrees Fahrenheit, 200 hall 68 degrees Fahrenheit, 100 hall 68 degrees Fahrenheit, lobby 65 degrees Fahrenheit, conference room (used by families for gatherings) 62 degrees Fahrenheit, hall 500 68 degrees Fahrenheit and hall 400 66 degrees Fahrenheit. Space heaters were identified in 20 resident rooms throughout the facility.</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>The following residents had space heaters turned on and running in the rooms, R1 and R3-R31.</p> <p>On 1/21/24 at 9:40am during tour of the facility with V3 it was noted that he was not writing down temperatures as they were taken. V3 stated, "I don't write it down. If it is cold, I just turn up the heat". The facility had no documentation since July 2023 and very little inconsistent documentation of the air temperatures in the facility maintenance log for air and water temperatures.</p> <p>On 1/21/24 at 9:45am R1 was in his wheelchair in the hall near his room. R1 had on a sweater with a blanket on his lap and over his shoulders. R1 stated, "Mostly we stay in our room to stay warm. I have to eat in my room because the dining room is closed". 1/21/24 at 9:48am R1 has a space heater in his room and the door to his room was closed. R1 said that it stays warmer that way. R1's MDS (Minimum Data Set) dated 1/08/24 showed that R1 is not cognitively impaired.</p> <p>On 1/21/24 at 10:05am R2 was in the hallway in her wheelchair. R2 had on a sweater with a blanket over her shoulders with a sweater on. R2 stated, "We are supposed to stay in our rooms." The MDS dated 12/20/23 showed that R2 is not cognitively impaired. R2 did not have a space heater in her room. The room was 69 degrees Fahrenheit.</p> <p>On 1/21/24 at 10:17am R3 was lying in her bed. There was a space heater in the room. R3 has a sweater on and is covered in blankets. R3 stated, "It's better the last couple of days. It is cold in here. My roommate (R4) is still cold". The MDS dated 1/12/24 showed that R3 is not</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>cognitively impaired.</p> <p>On 1/21/24 at 10:19am R4 was sleeping in bed. R4 had on a heavy robe with several blankets covering her. R4 had a portable heater in the room. R4's MDS dated 11/6/23 showed that R4 is cognitively impaired.</p> <p>On 1/21/24 at 11:00am V1 Administrator stated, "We have been having trouble with the boilers for a couple of weeks now. I am not sure when corporate sent the space heaters out. I am not sure how many heaters we put in residents' rooms." V1 confirmed that 20 space heaters were in use and that there was no policy for using or monitoring space heaters.</p> <p>On 1/22/24 at 9:30am V4 Vendor company for boiler repairs stated, "I was here Friday and Saturday (1/19/24 and 1/20/24). The boilers are not working. Making some repairs today that are causing the problem. We have an answering service that takes all of the calls. We work 24/7. Someone is always on call. Something is leaking underneath the boilers." V4 would not answer questions as to the specifics as to what was wrong with the boilers.</p> <p>On 1/24/24 at 1:15pm V6 LPN (Licensed Practical Nurse) stated, "We have had problems with the heat since before Christmas. I want to say the portable heaters were around since the 13th of January.</p> <p>On 1/24/24 at 1:20pm V7 CNA (Certified Nursing Assistant) stated, Monday was very cold. We had to get space heaters.</p> <p>On 1/24/24 at 1:25pm V8 RN (Registered Nurse) stated, I usually get about 26 residents. I don't</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>think I could monitor space heaters and do everything I have to do. I would have to check at least 3 or 4 residents for space heaters.</p> <p>According to the National Oceanic and Atmospheric Administration, National Weather Service at:https://www.weather.gov/lot/2023_08_2324_He at#:~:text=Chicago%20officially%20observed%20a%20high,was%20116%C2%B0F**. The local temperatures were as follow:</p> <table border="1"> <thead> <tr> <th></th> <th>Minimum</th> <th>Maximum</th> </tr> </thead> <tbody> <tr> <td>Temperature Fahrenheit</td> <td></td> <td></td> </tr> <tr> <td>1/12/24</td> <td>28</td> <td>33</td> </tr> <tr> <td>1/13/24</td> <td>22</td> <td>38</td> </tr> <tr> <td>1/14/24</td> <td>-10</td> <td>37</td> </tr> <tr> <td>1/15/24</td> <td>-11</td> <td>-9</td> </tr> <tr> <td>1/16/24</td> <td>-11</td> <td>0</td> </tr> <tr> <td>1/17/24</td> <td>-11</td> <td>6</td> </tr> <tr> <td>1/18/24</td> <td>6</td> <td>21</td> </tr> <tr> <td>1/19/24</td> <td>8</td> <td>29</td> </tr> <tr> <td>1/20/24</td> <td>-4</td> <td>29</td> </tr> <tr> <td>1/21/24</td> <td>-1</td> <td>28</td> </tr> <tr> <td>1/22/24</td> <td>0</td> <td>25</td> </tr> <tr> <td>1/23/24</td> <td>32</td> <td>36</td> </tr> </tbody> </table> <p>The facility Policy for Cold Weather dated 1/2014 did not show that staff were to use space heaters and there were no guidelines for safe use of a space heater.</p> <p>The package insert from the manufacturer of the space heaters showed that touching the heater can cause burns ...; keep paper, combustibles, linen at least 3 feet from heater, do not place towels on top of heater. It instructs user to keep away from high traffic area to prevent trip hazard. It tells the user not to block areas of air intake or exhaust to prevent fire. The insert showed to not use in areas where flammable liquids may be</p>		Minimum	Maximum	Temperature Fahrenheit			1/12/24	28	33	1/13/24	22	38	1/14/24	-10	37	1/15/24	-11	-9	1/16/24	-11	0	1/17/24	-11	6	1/18/24	6	21	1/19/24	8	29	1/20/24	-4	29	1/21/24	-1	28	1/22/24	0	25	1/23/24	32	36	S9999		
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S9999	<p>Continued From page 6</p> <p>used and to use extreme caution around children and the disabled when leaving unattended.</p> <p>On 1/24/24 at 9:00am it was noted that several trucks from the heating and cooling vendor were at the facility. Residents were observed in regular indoor clothing, no residents were wearing jackets or blankets to keep warm. Tour of the facility showed all temperatures to be within 70 to 79.1 degrees Fahrenheit. No space heaters were observed during the tour.</p> <p>(B)</p>	S9999		