STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6012686	A. BUILDING: _____ B. WING _____	C 03/26/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PEARL OF ELK GROVE, THE	1920 NERGE ROAD ELK GROVE VILLAGE, IL 60007

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S 000	Initial Comments Complaint Survey: 2472289/IL171123	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.1210b) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.	S9999		

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Section 300.3240 Abuse and Neglect

a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)

These Requirements were NOT MET as evidenced by:

Based on observation, interview, and record review the facility failed to ensure a resident was free from physical abuse. This resulted in R1's left pinky finger being pulled backwards during care and x-ray showed a non-displaced fracture of the left finger. This applies to 1 of 3 residents (R1) reviewed for abuse in the sample of

The findings include:

R1's face sheet shows she is a 67-year-old female with diagnoses including type 2 diabetes, osteoarthritis, macular degeneration, atrial fibrillation and non-displaced fracture of distal phalanx of left little finger.

R1's Minimum Data Set assessment dated 2/1/24 show she is cognitively intact, has no behaviors, rejections of care, or delusions. She requires partial moderate assist with showers/bathing.

The facility's Initial Report dated 3/19/24 documents R1 verbalized today, on Saturday March 16, 2024, that CNA (Certified Nursing Assistant) provided her a shower and was not gentle to her.

R1's statement dated 3/19/24 documented by V3 states, "On Saturday 3/16/24 PM shift, I was scheduled to get my shower. V6 was my CNA.

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She was not very nice, refused to clean the shower chair as somebody used it before me. She washed me with towel that was on the floor. She did not do a good job with my shower. She grabbed my left arm when I was transferred to a shower chair. She even hurt my left pinky finger while she was getting the towel I was holding. My pinky finger was bent backward ..."

R1's Diagnostic Imaging Results dated 3/20/24 shows a transverse non-displaced fracture at the base of the distal phalanx of the left little finger.

On 3/25/24 at 9:05 AM, R1 was observed in her room sitting in her wheelchair. Her left pinky finger was wrapped
with elastic bandage. R1 said on 3/16/24 around 8:00 PM, V6 (Agency CNA) said I need to give you a shower. She wheeled me to the shower room. I asked her if she could clean the shower chair because it was used by someone else before me. She said I already cleaned it. I asked her again if she could clean the shower chair and she told me "I already told you I cleaned it." She then grabbed me by my upper left arm and transferred me to the shower chair. She set the washcloth on the grab bar and the washcloth fell on the floor. She picked them up, I said "I don't want to use them they are dirty." She did not listen to my request and used the dirty washcloth. She washed my face roughly, she then started washing my body. I was trying to get the towel from her, and she grabbed my left pinky and pulled it backwards. She was laughing, I said that hurt me. V6 was a rough lady. I'm not happy.

On 3/25/24 at 10:11 AM, V4 (RN) said he was R1's nurse on 3/19/24 when she was complaining of pain to her left pinky finger. Her left pinky finger was red and swollen, I asked if anything

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happened. She told me on 3/16/24 she received a shower from V6(Agency CNA), and her pinky got pulled. R1 is alert and oriented, I asked her if it was done intentional and she did not answer me.

On3/25/24 at 12:18 PM, V9 (Social Services) said I was asked to check on R1 to see how she was doing after an incident with V6 (CNA). R1 told me she was receiving a shower from V6, and it sounded like it was not a good experience. Something about their being a tussle with the washcloth. R1 was visibly upset and said she does not want agency staff to care for her. R1 has not made any complaints about staff in the past.

On 3/25/24 at 2:35 PM, V5 (LPN) said on 3/16/24, R1 approached me after V6 gave her a shower. R1 told me she did not like the way V6 gave her a shower. She complained about the washcloth being dropped on the floor and she used the dirty washcloth to clean her. I was not R1's nurse that day, I reported to her nurse that R1 was not happy with the shower and that V6 should not take care of her anymore. Both the nurse and V6 were agency staff.

On 3/25/24 at 2:39 PM, V3 (RN Supervisor) said she was notified on 3/19/24, R1 was complaining of pain to her pinky finger. I asked her did any body hurt you, and she said a CNA (V6) was not nice to her during a shower. When I asked her about her finger, she told me it was bent backward. V6 was trying to get the towel from her and R1 got hurt. R1 sustained a fracture to her left finger caused by some trauma.

On 3/25/24 at 2:53 PM, V1 (Administrator) said V6 is placed on the DNR (Do Not Return) list for

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this facility. V1 confirmed R1 sustained a finger fracture, and R1 will be following up with the orthopedic physician.

R1's nurses note dated 3/19/24 documents by V2 (DON) per R1 during shower on Saturday 3/16/24, while CNA (V6) was providing care and washing her body, she reported her finger was pulled back.

R1's nurses note dated 3/20/24 documents (R1) returned back from a physician appointment. Left hand x-ray shows left hand digit fracture. R1 has swelling, redness and pain 3 out 10.

R1's current care plan dated through May 2024 shows my comprehensive assessment reveals factor that may increase my susceptibility to abuse/neglect. I deny any history of abuse or neglect or mistreatment and no indicators of past recipient or a perpetrator of mistreatment ...I am considered a vulnerable adult.

The facility's undated Abuse Policy states, "Residents have the right to be free from abuse, neglect, exploitation, misappropriation of property or mistreatment. This includes but is not limited to corporal punishment, involuntary seclusion, and any physical or chemical restraint ...Abuse is the willful infliction of injury ...willful, as used in this definition of abuse, means the individual must have acted deliberately ...physical abuse if the infliction of injury on a resident that occurs other than by accidental means ..."

(B)