

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6003446	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 02/16/2024
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NAME OF PROVIDER OR SUPPLIER ALLURE OF KNOX COUNTY	STREET ADDRESS, CITY, STATE, ZIP CODE 280 EAST LOSEY STREET GALESBURG, IL 61401
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S 000	Initial Comments Annual Licensure and Certification	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.1210a) 300.1210b) 300.1210c) 300.1210d)6) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a	S9999		

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Electronically Signed

TITLE

(X6) DATE

03/08/24

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S9999	<p>Continued From page 1</p> <p>comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act)</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>These Requirements were not met evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to ensure a resident was free of injury from electrical devices for one of three residents (R40) reviewed for accidents and supervision in the sample of 25. This failure resulted in R40 sustaining a burn injury to R40's left leg/buttock region after R40 was positioned with a cellular phone charging cube that was plugged into an electrical outlet with use of an extension cord directly under R40's upper leg. After R40 was incontinent of urine, R40's cellular charging cube came into direct contact with liquid, causing the electrical appliance to spark and smoke, resulting in the burning of R40's skin. R40's burn injury has required multiple surgical debridements.</p> <p>Findings include:</p> <p>The facility's "Electrical Safety for Residents" Policy revised January 2011 states, "Policy Statement: The resident will be protected from injury associated with the use of electrical devices, including electrocution, burns, and fire."</p> <p>The facility's "Risk Management" Incident Report Log documents R40 with a "burn" on 12/31/23 at midnight hours.</p> <p>R40's Admission Record documents R40 admitted to the facility on 4/26/23 with diagnoses to include but not limited to: Type 2 Diabetes Mellitus with Diabetic Neuropathy; Critical Illness Polyneuropathy; Neuromuscular Dysfunction of the Bladder; Anemia; and Protein-Calorie Malnutrition.</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>R40's Minimum Data Set/MDS Assessment, dated 11/2/23 and 1/25/24, documents the following: R40 is cognitively intact and R40 is "dependent" on staff to roll left and right in bed. Dependent is described as "Helper does ALL of the effort. Resident does none of the effort to complete the activity. Or, the assistance of two or more helpers is required for the resident to complete the activity.</p> <p>R40's "Risk Management" Report created by V18/Agency Licensed Practical Nurse/LPN, states, "Burn" and is dated 12/31/23. This same report states, "(R40) had cell phone power cord underneath (R40's) left buttock, cord got wet from urine, and created a burn."</p> <p>The facility's Initial and Final Report to the local State Agency, dated 1/2/24, documents that on 12/30/23, R40 requested to be repositioned and reported feeling a burning sensation to buttocks. This same report documents that R40 had a cell phone charging block underneath him across the bed and plugged into an extension cord. R40 reported that when R40 was incontinent of urine, the urine entered the charging port thus causing a burn to R40's buttocks.</p> <p>R40's COMS-Skin Only Evaluation dated 1/9/24, 1/18/24, and 1/25/24 documents R40 with "current skin issues" of a "burn" to R40's left buttocks.</p> <p>R40's "Wound-Weekly Observation Tool" dated 1/25/24 documents R40 acquired a burn to R40's left buttock on 12/30/23.</p> <p>The facility's "Professional/General Liability Insurance Report Form" documents R40 was</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>involved in a resident injury or incident on 12/30/23. This same report documents "incident and injury description" as "(R40) obtained an electrical burn after lying on a phone charger plugged into an extension cord after urinating thus causing the electrical burn."</p> <p>V20's (R40's Nurse Practitioner) visit note, dated 1/2/24, states, "Chief Complaint: I (R40) received a burn from my charger being in bed." This same note states, "(R40) is being seen today as he suffered a burn to his (left) buttock. (R40) was in his room this morning lying in bed propped up on his side as he reports he has a burn on his (left) buttock as he was laying on his phone which was on the charger. Due to (R40) being incontinent he reports that it caused this (burn) to occur. (R40) did report that his charger was plugged into an extension cord he had from home as he wanted to be able to be on his phone while in bed as it was charging."</p> <p>V1's (Administrator) "Incident Follow-Up Note" dated 1/2/24 states, "Spoke with (R40) regarding the incident that occurred on 12/30/23. (R40) stated he had his cell phone charging block plugged into an extension cord. It was not the extension cord, but the cell phone block that was inadvertently underneath him. When (R40) was incontinent, the urine ran into the cell phone charger and caused the issue."</p> <p>R40's "Health Status Note" signed and dated by V18/Agency LPN on 12/31/23 at 2:22 AM, states, "(V15/R40's Spouse) removed (R40's) dressing to take pictures of wounds. Dressing reapplied. Open wound continues. Wound edges are now raised and hardened. Several small blisters appearing toward distal end of wound."</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>R40's Health Status Note" signed and dated by V18 on 12/30/23 at 11:44 PM, states, "During rounds (R40) requesting to be repositioned and reported burning to buttocks. Staff observed (R40) laying on top of extension cord that then began to smoke and spark due to (R40's) urinary incontinence. Extension cord removed from wall and then from under (R40). Upon Assessment, 3.5 cm/centimeter x (by) 5 cm open area noted to (left) lower buttocks. 3 cm x 2 cm blistered area noted just above open area to (left) buttock. Skin surrounding both wounds red and thin. (R40) does report stinging and discomfort to both areas. Sites cleansed. TAO (Triple Antibiotic Ointment) applied, and then open area covered with bordered foam."</p> <p>R40's Order Summary Report dated 12/1/23-2/15/24 documents an order for Santyl Ointment 250 Unit/GM (per Gram). Apply to left upper thigh topically every day shift for wound treatment-cleanse with 0.25% (percent) Dakins Solution-apply Santyl then Calcium Alginate-Cover with (foam) border dressing qd (every day)."</p> <p>V21's (R40's Wound Physician) "Wound Evaluation and Management Summary" dated 1/11/24 states, "Burn Wound of the Left Buttock Full Thickness. Etiology: Burn. Further Etiology Detail: From shorted out charging station. Wound Size (L x W x D/Length by Width by Depth) 5 cm x 6 cm x 1 cm. Surface Area: 30 cm squared. Exudate: Light Serous. Thick Adherent Black Necrotic Tissue (Eschar): 75 % (percent). Thick Adherent Devitalized Necrotic Tissue: 10 %. Granulation Tissue: 15 %." This same note documents a "Surgical Excisional Debridement Procedure" was performed on R40's wound on 1/11/24 to "remove necrotic tissue and establish</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>margins of viable tissue, remove thick adherent Eschar and devitalized tissue." This note is documented as an "initial evaluation."</p> <p>V21's "Wound Evaluation and Management Summary" dated 1/18/24 states, "Burn Wound of the Left Buttock-Improved Evidenced by Decreased Necrotic Tissue, Deceased Surface Area, Full Thickness." R40's wound size measured 4.1 cm x 5.1 cm x 0.1 cm. This same note documents a "Surgical Excisional Debridement Procedure" to R40's wound was performed on 1/18/24.</p> <p>V21's "Wound Evaluation and Management Summary" dated 1/25/24 states, "Burn Wound of the Left Buttock Full Thickness" and documents a "Surgical Excisional Debridement Procedure" was performed on 1/25/24 to "remove necrotic tissue and establish the margins of viable tissue."</p> <p>V21's "Wound Evaluation and Management Summary" dated 2/8/24 states, "Burn Wound of the Left Buttock Full Thickness" and documents a "Surgical Excisional Debridement Procedure" was performed on 2/8/24 to "remove necrotic tissue and establish the margins of viable tissue."</p> <p>On 2/14/24 at 9:42 AM, R40 was observed sitting up in bed watching R40's cellular phone which was positioned on a bedside table in front of R40. R40 stated at the end of December 2023, R40's phone was plugged into an extension cord and in the bed with R40. R40 stated R40 was positioned on top of the block that was charging R40's phone. R40 stated when R40 urinated, the urine "ran right into that charging port." "I got third degree burns because of it." R40 stated R40 has decreased sensation, couldn't feel the cord under R40, and that R40 wasn't able to reposition off</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>the charging cord/cube himself. R40 stated, "I was calling for help because I couldn't get off it (phone charging device). I felt a tingling sensation initially, then it started burning really bad. My roommate at the time (R51) turned on his call light for me and got the girls to help me. He said, 'he needs help right now.' I take Norco to help with the pain and they do wound treatments every day. It is getting better. The treatments used to be every shift." R40 stated he had been using his phone cord and extension cord for "months" and denied that anyone ever said anything to him about their use.</p> <p>On 2/14/23 at 9:57 AM, V4 (Licensed Practical Nurse) entered R40's room to change R40's wound dressing. R40's soiled dressing was removed, and an approximate golf-ball sized open wound was noted. R40's open wound was noted with a straight edge, resembling a partial square shape on the proximal edge. R40's wound tissue was pinkish red with slight serous drainage noted. While V4 was cleansing and dressing R40's wound, R40 was observed grimacing, moaning, and tensing up/pulling away from V4's touch.</p> <p>On 2/15/24 at 10:51 AM, V3 (Assistant Director of Nursing) stated V3 had received a phone call in the early morning on 12/31/23 due to being the on-call nurse. V3 stated V3 could not remember who called V3, but V3 was called to be informed that R40's family was in the facility taking pictures of R40's newly acquired wound.</p> <p>On 2/15/24 at 10:25 AM, V15 (R40's Spouse) stated R40 had called V15 and told V15 that R40 was "burned from his phone cord being under him." V15 stated, "I came in and took pics (pictures). (R40) said the lady (V17/Certified</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>Nursing Assistant) who took care of him rolled him over onto his phone cord after she changed him. Nothing should be in his bed or under him, they should make sure he is clear before they leave the room." V15 stated R40 admitted with the extension cord and phone charger back in April 2023. "It (Phone Charger and Extension Cord) had been there for months, and no one ever said anything to me or (R40) about it. We didn't know what we could or couldn't have."</p> <p>On 2/15/24 at 10:41 AM, V13 (Certified Nursing Assistant/CNA) stated that V13 was aware that R40 used a phone cord charger and cord that plugged into the wall in R40's room.</p> <p>On 2/15/24 at 12:03 PM, V16 (CNA) stated, "I was walking up the hall and (V17/CNA) stepped out and asked me to help pull (R40) up in bed. She said she had just changed him. After, (R40) had his light on and asked for a snack. He said his left leg was 'cramping.' I tried helping him, but then said I would let his nurse know because there wasn't much more I could do for cramps. I left to answer another light. Maybe five minutes or so later, (R40) had his light on again, and his roommate (R51) was yelling, 'Can you help him?' When I went into the room (R40) was yelling, 'it burns, it burns.' I said, 'where is it burning at?' and (R40) said under his bottom. That's when I noticed his phone cord was sparking and smoking. I ripped it out of the wall and then pulled it out from under him. (R40's) phone was connected to a dual head charging cube and that is where the smoke and sparks were coming from. I could smell the smoke. I couldn't see his skin until I rolled him over with the nurse. There was an inch and a half-sized blister. When we looked at it again later in the night it was more open and looked worse. I don't usually work with</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>(R40). (V17) had just changed him. I was at the nurse's station and went back again when (R51) turned the call light on for (R40). I wrote out two handwritten reports. I gave one to my nurse (V22/Licensed Practical Nurse) and I gave the other one to (V4/LPN). I was able to pull out the cord from under (R40) easily. It shouldn't have been under him; I didn't notice it at first when I went in to pull him up the first time."</p> <p>On 2/16/24 at 9:41 AM, V17 (CNA) stated on 12/30/23, V17 had repositioned (R40) in bed. V17 stated R40 had wanted to turn on R40's side. "I believe he was lying on his back and wanted to turn on his side. A little bit after, (R40) had his light on again, another CNA (V16) I was working with answered the light that time." V17 stated, "I didn't see it (the wound or burning cord), but I asked what happened and (V16) said it was smoking. V17 stated V17 recalled R40 having a charger that was in bed with R40 because V17 had to move it to reposition R40 initially.</p> <p>On 2/15/24 at 12:30 PM, V1 (Administrator) stated that R40 should not have been using an extension cord in R40's room. V1 stated, "We are a team, so we should have noticed it too." V1 also stated R40 was burned when R40's urine went into the port where R40's cellular phone cord was plugged into the extension cord. V1 verified R40's cellular phone cord had been positioned under R40 inadvertently.</p> <p>Attempts to speak with V18 (LPN) and V22 (LPN) on 2/15/24 and 2/16/24 were unsuccessful. No callbacks were received.</p> <p>(A)</p>	S9999		