STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6016356	A. BUILDING: _____ B. WING _____	03/13/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
RADFORD GREEN	960 AUDUBON WAY LINCOLNSHIRE, IL 60069

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S 000	Initial Comments Annual Licensure Survey	S 000		
S9999	Final Observations Statement of Licensure Violations I of II: 300.610a) 300.1210b) 300.1210d)1) 300.1630d) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. d) Pursuant to subsection (a), general nursing	S9999		

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S9999	Continued From page 1	S9999		

care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:
1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.

Section 300.1630 Administration of Medication
d) If, for any reason, a licensed prescriber's medication order cannot be followed, the licensed prescriber shall be notified as soon as is reasonable, depending upon the situation, and a notation made in the resident's record.

This REQUIREMENT is not met as evidenced by:

Based on interview and record review the facility failed to administer a resident's post-surgical pain medication as ordered for 1 of 7 residents (R326) reviewed for pain management in the sample of 18. This failure resulted in R326 experiencing severe pain overnight (approximately 7-10 hours) on 3/8/24-3/9/24.

The findings include:

R326's Face Sheet shows R326 has admitting diagnoses including fusion of spine in the lumbar region, encounter for surgical aftercare following surgery on the nervous system, presence of other vascular implants and grafts, spondylolisthesis in the lumbar region, spinal stenosis in the lumbosacral region, and low back pain.

R326's hospital discharge paperwork dated 3/8/24 shows that R326 had an order for Oxycodone (narcotic analgesic) 5 mg every 4

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S9999	Continued From page 2	S9999		

hours for pain management. R326 last received 10 milligrams (mg) of Oxycodone at 5:15 PM on 3/8/24, before being discharged from the hospital.

R326's Face sheet shows that R326 was admitted to the facility at 7:10 PM on 3/8/24.

On 3/12/24 at 9:29 AM, R326 said she admitted to the facility on 3/8/24 following lower back surgery and that she was here to receive therapy and pain management. Overnight from 3/8/24 to 3/9/24, R326 said there was a mix up with her pain medication and she was in severe pain, stating pain was a 9 out of 10 and she did not receive pain medication to relieve the pain. R326 said she was only offered acetaminophen (Mild analgesic).

On 3/13/24 at 11:17 AM, V17 (Registered Nurse/RN) said that she was the one who took report from the hospital regarding R326. V17 said that R326 was admitting following a L3 and L4 spinal nerve laminectomy and that she had a paper script sent with her for Oxycodone 5mg one tablet by mouth every four hours as needed for pain. V17 said she completed her shift around midnight on 3/8/24 and R326 had not requested pain medication during V17's shift.

R326's Nurse's Note dated 3/9/24 at 9:54 AM, written by V18 (RN) states, " ... Slept on and off, c/o (complains of) severe back pain. PRN (as needed) Tylenol (acetaminophen) administered ... Encouraged to reposition, refusing due to pain. Oxycodone not yet available from pharmacy overnight."

On 3/13/24 at 11:26 AM, V18 was attempted to be contacted by phone and was unable to be reached.

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S9999	Continued From page 3	S9999		

R326's Medication Administration Report for March 2024 shows that R326 did not receive Oxycodone 5 mg until 3/9/24 at 7:40 AM. (approximately 14 hours after the last documented dose from the hospital). This form also documents R326's pain as "Bracing".

On 3/13/24 at 12:00 PM, V19 (Licensed Practical Nurse/LPN) said that if the facility has not received the prescription and the time frame to receive the next dose has passed, the nurse on duty would call the pharmacy and go through the protocols to access and retrieve the medication from the locked medication dispenser in the nurse's station. V19 said if the pain level is a 9 out of 10, providing PRN acetaminophen is not going to be very effective.

On 3/13/24 at 11:35 AM, V5 (LPN) stated a resident's pain is subjective to the resident. When a resident has pain, it needs to be addressed as soon as possible.

On 3/13/24 at 9:31 AM, V16 (RN) said that the locked medication dispenser is there for when residents require PRN pain medications or antibiotics, and the facility has not yet received them from the pharmacy. V16 said to retrieve medications from the locked medication dispenser, the nurse on duty has to call the pharmacy, provide the paper script sent from the hospital, and they will receive a one-time code to access the medication to provide to the resident. V16 said that the facility had the paper script from the hospital and the nurse on duty would have been able to remove the medication from the locked medication dispenser on 3/8/24 or 3/9/24, when the medication was needed.

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S9999	Continued From page 4 Facility Active Inventory form (locked medication dispenser) shows Oxycodone HCL 5 mg tablet is available in the locked medication box in the nurse's station on the 3rd floor. On 3/13/24 at 1:12 PM, V20 (Nurse Practitioner) said that the facility had the medication available in the locked medication box. V20 would have expected the nurse on duty to retrieve the medication from the locked medication box to give to R326. The facility Pain Assessment and Management policy dated 10/22 states, " ... 2. "Pain Management" is defined as the process of alleviating the resident's pain based on his or her clinical condition and established treatment goals ... Monitoring and Modifying Approaches ... 5. Contact the prescriber immediately if the resident's pain or medication side effects are not adequately controlled." "B" Statement of Licensure Violations II of II: 300.1210b)1) Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the	S9999		

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S9999	Continued From page 5	S9999		

following procedures:

1) The licensed nurse in charge of the restorative/rehabilitative nursing program shall have successfully completed a course or other training program that includes at least 60 hours of classroom/lab training in restorative/rehabilitative nursing as evidenced by a transcript, certificate, diploma, or other written documentation from an accredited school or recognized accrediting agency such as a State or National organization of nurses or a State licensing authority. Such training shall address each of the measures outlined in subsections (b)(2) through (5) of this Section. This person may be the Director of Nursing, Assistant Director of Nursing or another nurse designated by the Director of Nursing to be in charge of the restorative/rehabilitative nursing program.

This REQUIREMENT is not met as evidenced by:

Based on interview and record review, the facility failed to ensure a restorative/rehabilitative nursing program was provided and failed to ensure a designated nurse was in charge of said program who successfully completed at least 60 hours of classroom/lab training in restorative/rehabilitative nursing. This failure has the potential to affect all 68 residents currently residing in the facility.

The findings include:

The CMS-671 dated 3/11/24 shows 68 residents currently reside in the facility.

On 3/12/24 at 1:22 PM, V9 (Clinical Nurse Manager) and V10 (Minimum Data Set/MDS Nurse) said there is no restorative program right

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S9999	Continued From page 6	S9999		

now. V10 said none of the nurses are certified to be a restorative nurse, and she was never certified when she was running the restorative program about a year ago either.

On 3/12/24 at 12:43 PM, V7 (Physical Therapist/PT) said the facility used to have a restorative program, so when residents are discharged from therapy, they recommend for them to sign up for the exercise class with activities.

On 3/12/24 at 1:01 PM, V8 (PT Aide) said the purpose of restorative therapy is to maintain function.

On 3/13/24 at 11:31 AM, V19 (Licensed Practical Nurse/LPN) said the purpose of restorative care is to keep the resident moving, it helps maintain their current level of functioning and can prevent their ROM (range of motion) from decreasing and some contractures. V19 said the facility is restructuring and looking towards providing a restorative program in the future.

The facility was unable to provide a certificate, transcript, diploma, or other written documentation from an accredited school or recognized accrediting agency such as a State or National organization of nurses or a state licensing authority showing any of their nursing staff has received at least 60 hours of classroom/lab training in restorative/rehabilitative nursing.

The facility's Restorative Nursing Services Policy (Revised July 2017) shows, "Residents may receive restorative nursing care as needed to help promote optimal safety and independence."

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S9999	Continued From page 7 "B"	S9999		