STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6005607	A. BUILDING: _____ B. WING _____	C 02/29/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
LUTHERAN HOME FOR THE AGED	800 WEST OAKTON STREET ARLINGTON HTS, IL 60004

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S 000	Initial Comments Facility Reported Incident of 2/19/24/IL170357	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.1210a) 300.1210b) 300.1210c) 300.1210d)6) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a	S9999		

Illinois Department of Public Health

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S9999	Continued From page 1 comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act) b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.	S9999		

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S9999	Continued From page 2 These Requirements were not met evidenced by: Based on interview and record review, the facility failed to ensure a resident was transferred safely for one of three residents (R1) reviewed for safety in the sample of three. This failure resulted in R1 obtaining a right surgical neck fracture (Right shoulder area). The findings include: R1's Admission Record dated February 28, 2024 shows she was admitted to the facility on May 9, 2017 with diagnoses including multiple sclerosis, quadriplegia, right and left hand contractures, heart disease, low back pain, and muscle spasms. R1's diagnoses were updated February 19 & 20, 2024 to reflect pain and fracture of upper end of right humerus. R1's Minimum Data Set (MDS) dated January 16, 2024 shows she is cognitively intact and shows R1 is dependent on staff for showering, toileting, and transfers. R1's Fall Scale dated January 13, 2024 shows she was a moderate risk for falls. R1's Care Plan revised on June 23, 2023 shows R1 requires a mechanical lift with two staff and total assistance for transferring between surfaces. The facility incident report dated February 19, 2024 shows, "On February 19, 2024 at approximately 11:00 AM, the resident reported pain in her right shoulder and lower extremity to the nurse. Family and physician notified with orders for x-ray. X-ray results received February	S9999		

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S9999	Continued From page 3 19, 2024 at approximately 4:30 PM noting right shoulder view: question subtle impacted fracture of surgical neck." R1's Radiology Results Report dated February 19, 2024 at 4:39 PM shows, "Fracture of the surgical neck. No dislocation of the head. Joint space narrowing. Mild soft tissue swelling." On February 28, 2024 at 9:10 AM, R1 said V4 CNA (Certified Nursing Assistant) came into R1's room with the mechanical lift machine, but said V4 told R1 she wasn't going to use it. R1 said that V4 just picked her up by her hands and underneath her arms to put her in the shower chair. R1 said she kept telling V4 that she could not walk. R1 said she hasn't been able to use her legs for years. R1 said that V4 pushed the shower chair into the bathroom, gave her a shower, then transferred her back into bed in the same manner. R1 said she had a lot of pain. R1 said that V4 was by herself during the transfer. R1 said she felt like V4 was handling her like a "rag doll". R1 said, "This was the first time V4 took care of me. I've been here for almost seven years, and no one has hurt me before. All V4 said when she was done was if I needed a pain pill. I was crying, it really hurt." "I kept telling her that I don't walk. I felt like I was being taken advantage of and she wasn't listening to me. I feel safe here as long as V4 does not come back." R1 had a black sling to her right arm and said the ortho doctor said she is not allowed to use her right arm. V4 was not in the facility during this investigation nor was V4 answering the phone calls made by this surveyor on February 28 & 29, 2024. On February 28, 2024 at 10:07 AM, V5 RN	S9999		

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S9999	Continued From page 4 (Registered Nurse) said she gives the CNAs instructions every morning. V5 said she told V4 that R1 uses the full body sling with two staff members for transferring and to call V5 when she was ready to transfer R1. V5 said at about 10:30 AM, V4 came to her and said that R1 needed pain medications. V5 said that R1 was upset when she went into R1's room. V5 said that R1 told her that V4 did not use the lift to transfer R1. V5 said that R1 complained of pain to both of her shoulders, both knees, both hips, and both ankles. R1 told V5 that V4 pulled R1 by her arms and armpits to put her into the chair. V5 said she notified the manager on duty and notified the nurse practitioner which ordered stat x rays on all of R1's joints. V5 said the results showed that R1 had a right shoulder fracture. On February 28, 2024 at 12:35 PM, V7 Unit Manager said V5 called her and reported that R1 wanted to talk to her. R1 told V7 that V4 transferred R1 without using the mechanical lift and now R1 had pain. V7 said she went to talk to V4 and V4 told V7 that she transferred R1 without the lift. V7 said that V4 knew she was supposed to use the lift, but she said she was strong enough to do it without the lift. On February 28, 2024 at 1:14 PM, V6 Nurse Practitioner said she was notified by the nurse that R1 was experiencing pain. V6 said she saw R1 soon after the report. V6 said R1 is alert and oriented and that R1 told V6 that she was held up by her shoulders during a transfer that occurred in the morning. V6 said the x ray came back with a shoulder fracture. V6 said the fracture occurred during the transfer when staff was holding R1 by her shoulders. V6 said R1 should be transferred using a mechanical lift.	S9999		

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S9999	Continued From page 5 R1's Nursing Notes dated February 20, 2024 shows, "Resident came back from her ortho appointment with instruction to have the patient wear an arm sling to her right arm at all times. Ice the shoulder for 20 minutes twice per day. No lifting to right arm." V4 signed a Pledge for Transfer Safety document on February 23, 2023. This document shows, "Policies and procedures are written for the safety of residents, patient and myself. I will follow policies and procedures. I understand that I increase the risk to the resident, patient and to myself if I do not follow policies and procedures. I understand that I must use the lifts according to the policy to protect residents, patients, and myself from harm." The facility's Mechanical Lift Policy revised April 27, 2023 shows, "The purpose of this policy is to establish the general principles and procedure of safe lifting using mechanical lifting devices. Two team members are needed to safety move a resident with a mechanical lift with sling: one team member will operate the mechanical sling lift, while the second team member supports the resident. A full body sling mechanical lift is used for residents who are not able to bear any weight or provide support for the transfer." (B)	S9999		