

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6008718	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 04/25/2024
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NAME OF PROVIDER OR SUPPLIER SOUTH ELGIN REHAB & HCC	STREET ADDRESS, CITY, STATE, ZIP CODE 746 WEST SPRING STREET SOUTH ELGIN, IL 60177
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S 000	Initial Comments	S 000		
S9999	<p>Complaint Investigation 2472954/IL171935</p> <p>Final Observations</p> <p>Statement of Licensure Violations 300.610a) 300.1210a) 300.1210b) 300.1420</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting</p> <p>Section 300.1010 Medical Care Policies</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the</p>	S9999		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Electronically Signed

TITLE

(X6) DATE
05/18/24

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S9999	<p>Continued From page 1</p> <p>resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act)</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>Section 300.1420 Specialized Rehabilitation Services</p> <p>If physical therapy, occupational therapy, speech therapy or any other specialized rehabilitative service is offered, it shall be provided by, or supervised by, a qualified professional in that specialty and upon the written order of the physician.</p> <p>The REQUIREMENT was not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to obtain orders and provide physical therapy services to residents. This failure resulted in a resident with a functional decline (R103) having a delay in receiving physical therapy and</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>taking longer to return to his baseline function. This applies to 3 of 3 residents (R101, R102, and R103) reviewed for therapy services in the sample of 9.</p> <p>The findings include:</p> <ol style="list-style-type: none"> 1. R103's Medical Record showed R103 was admitted to the facility on September 20, 2022, with multiple diagnoses including hypertensive heart disease, epilepsy, dementia, and nontraumatic subarachnoid hemorrhage. <p>R103's MDS (Minimum Data Set) dated January 28, 2024, showed R103 had moderate cognitive impairment. The MDS continued to show R103 could independently transfer to and from a bed to a chair, toilet transfer, and walk 150 feet.</p> <p>A progress note dated February 26, 2024, at 4:30 AM, by V18 (RN/Registered Nurse) showed, resident awake and alert, verbally responsive. Breathing non labored and with symmetrical chest wall expansion. Observed that resident no longer takes a walk whenever he is awake. Incontinent of bowel and bladder. Tried to get him up and down but resident unable to do task. Conferred with the night CNA (Certified Nursing Assistant) if she noticed the same thing and she reaffirmed nurse observation. Assessment done: temperature 98.3 degrees, blood pressure 144/90, pulse rate 75, respiratory rate 18, oxygen saturation at room air 95% (percent). Facial expression symmetrical, no drooling noted, no numbness, nor muscle weakness, no mental confusion, repaid involuntary eye movement, hand grasp strong and equal, no difficulty speaking nor slurring of speech. Resident with difficulty of mobility, unable to sit upright without assistance.</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>A progress note dated February 29, 2024, at 6:00 PM, by V13 (RN) showed, "Readmitted a 65 year old male from [local hospital] via [ambulance company] up in a wheelchair, extensive assist of two with transfer."</p> <p>On April 22, 2024, at 1:00 PM, V3 (RN/Registered Nurse) said R103 cannot get out of bed and walk. V3 continued to say R103 used to be able to walk independently, but in February, R103 suddenly stopped walking and was sent to the hospital.</p> <p>On April 22, 2024, at 2:58 PM, V13 (RN) said on February 26, 2024, R103 was walking independently and then stopped walking so R103 was sent to the hospital. V13 said she readmitted R103 to the facility on February 29, 2024, and spoke with V11 (Physician). V13 said she did not get an order for physical therapy for R103. V13 continued to say social services will assist in determining if a resident needs physical therapy. V13 said R103 started receiving therapy on March 22, 2024.</p> <p>On April 23, 2024, at 11:09 AM, V12 (Social Services Director) said there was a delay in R103 receiving physical therapy because the facility did not have a therapy company to provide residents with physical therapy.</p> <p>On April 23, 2024, at 9:34 AM, V11 (Physician) said R103 should have been evaluated for therapy when he was readmitted from the hospital on February 29, 2024. V11 said he was not notified of R103's continued functional decline upon readmission to the facility and was not asked about a physical therapy evaluation. V11 continued to say if he would have been notified of R103's continued functional decline, V11 would</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>have ordered a therapy evaluation. V11 said the facility is having issues with funding and the last therapy department left because of funding issues. V11 said R103 should have received therapy sooner and believes R103 did not receive therapy in a timely manner because the facility did not have therapy services.</p> <p>On April 23, 2024, at 10:36 AM, V5 (Rehab Director) said R103's prior function was supervision, and R103 could ambulate. V5 said R103 was evaluated by physical therapy on March 22, 2024, and the therapist did not walk R103 because R103 could only stand for 10 seconds. V5 continued to say it was a concern R103 was not started on therapy right after being readmitted to the facility on February 29, 2024. V5 said it will take longer for R103 to get back to his functional baseline because there was a delay in therapy.</p> <p>R103's Physical Therapy Evaluation and Plan of Treatment dated March 22, 2024, by V17 (Physical Therapist) showed, "Functional Mobility Assessment: Ambulation: Walk 10 feet = Not attempted due to medical conditions or safety concerns. Gait Pattern/Deviations: Did not ambulate on evaluation; unable to stand greater than 10 seconds with moderate/maximal assist."</p> <p>2. R102's Medical Record showed R102 was admitted to the facility on February 9, 2022, with multiple diagnoses including chronic obstructive pulmonary disease, anxiety, and urinary tract infection.</p> <p>R102's MDS dated March 3, 2024, showed R102 was cognitively intact. The MDS continued to show R102 was dependent on facility staff for transfers to and from a bed to a chair, toilet</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>transfers, and bathing.</p> <p>R102's physician order dated December 23, 2024, showed, "Occupational Therapy and Physical Therapy evaluation and treatment order. Physical Therapy clarification order five times a week for 12 weeks."</p> <p>On April 23, 2024, at 1:27 PM, R102 said she had been receiving physical therapy in February with V19 (Physical Therapist), but then R102 went a month without physical therapy. R102 said she started receiving physical therapy again about three weeks ago.</p> <p>R102's Physical Therapy Therapist Progress note by V19, dated February 7, 2024, showed, "Remaining Functional Deficits/Underlying Impairments: Patient continues to require skilled therapy due to weakness, balance deficit, poor endurance and poor safety which influence ability to perform activities of choice."</p> <p>R102's Physical Therapy Daily Treatment Note by V19, dated February 16, 2024, showed "Patient performed therapeutic exercises to develop strength, endurance, range of motion and flexibility. Effective February 19, 2024, [Rehab Company] will no longer be a therapy provider."</p> <p>The facility did not have documentation to show R102's therapy was discontinued or ending due to R102 meeting her highest practicable level of function.</p> <p>The facility did not have documentation to show R102 received physical therapy between February 16, 2024, and March 22, 2024.</p> <p>On April 23, 2024, at 10:54 AM, V5 said R102</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>previously received therapy from a different therapy company and when the current rehab company came to the facility on March 22, 2024, R102 was evaluated so therapy services could resume.</p> <p>On April 23, 2024, at 11:11 AM, V12 (Social Services Director) said R102 was receiving therapy services from the previous therapy company. V12 continued to say R102 was not sent to an outside company to resume therapy services after the previous company stopped services in the facility. V12 said the facility did not send any residents to an outside company for therapy services because the facility thought the new therapy company was starting, but it kept getting delayed. V12 said R102 received therapy when the new company came on March 22, 2024, about a month after the previous therapy company stopped services.</p> <p>3. R101's Medical Record showed R101 was admitted to the facility on July 10, 2015, with multiple diagnoses including chronic kidney disease, dementia, atrial fibrillation, and anemia.</p> <p>R101's MDS dated January 17, 2024, showed R101 was cognitively intact. The MDS continued to show R101 required maximal assistance of facility staff for bed mobility, transferring to and from a bed to a chair, and toilet transfers.</p> <p>R101's ADL (Activity of Daily Living) care plan initiated on April 13, 2023, showed, "Self care deficit-needs supervision and/or assist to complete quality care and/or poorly motivated to completed ADLs ..." R101's care plan continued to show multiple interventions initiated on April 13, 2023, including "IDT (Interdisciplinary Team) to review for need of PT (Physical Therapy)</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>services."</p> <p>R101's Medical Record showed a Physician Order dated January 12, 2024, for "Physical Therapy/Occupational Therapy/Speech Therapy evaluation and treatment. Physical Therapy clarification, five times a week for 12 weeks." R101's February 2024 Physician orders showed, "Rehabilitation: five times a week times 12 weeks per Plan of Care."</p> <p>R101's Physical Therapy Therapist Progress note dated February 8, 2024, by V19 "Patient continues to require skilled physical therapy services to focus on: therapeutic exercise, neuromuscular reeducation, gait training, manual techniques, group therapy, and therapeutic activities.</p> <p>The facility did not have documentation to show R101's therapy was discontinued or ending due to R101 meeting his highest practicable level of function.</p> <p>The facility did not have documentation to show R101 received physical therapy between February 9, 2024, and March 22, 2024.</p> <p>On April 23, 2024, at 9:47 PM, V11 (Physician) said R101's physical therapy should not have been stopped because R101 was not discharged from therapy. V11 continued to say R101 stopped receiving therapy services because the facility did not have a therapy company to provide services.</p> <p>On April 23, 2024, at 11:11 AM, V12 said R101 was receiving therapy services from the previous therapy company. V12 continued to say R101 was not sent to an outside company to resume</p>	S9999		

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S9999	Continued From page 8 therapy services after the previous company stopped services in the facility. V12 said the facility did not send any residents to an outside company for therapy services because the facility thought the new therapy company was starting, but it kept getting delayed. V12 said R101 received therapy services when the new therapy company started on March 22, 2024, about a month after the previous therapy company stopped services. (B)	S9999		