

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6003958	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 04/18/2024
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NAME OF PROVIDER OR SUPPLIER MORGAN PARK HEALTHCARE	STREET ADDRESS, CITY, STATE, ZIP CODE 10935 SOUTH HALSTED STREET CHICAGO, IL 60628
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S 000	Initial Comments COMPLAINT INVESTIGATION: 2482756/IL171687	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210d)1) 300.1630d) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing	S9999		

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

05/01/24

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S9999	<p>Continued From page 1</p> <p>care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</p> <p>Section 300.1630 Administration of Medication</p> <p>d) If, for any reason, a licensed prescriber's medication order cannot be followed, the licensed prescriber shall be notified as soon as is reasonable, depending upon the situation, and a notation made in the resident's record.</p> <p>These requirements are not met as evidenced by:</p> <p>Based on observations, interviews and record review the facility failed to ensure that one resident's (R4's) pain was managed as per facility policy. This failure has affected one of four residents reviewed for pain management and caused R4 to endure pain consistently at a level of 8 out of 10 on the pain scale.</p> <p>Findings include:</p> <p>R4 is a 69 year old with diagnosis including but not limited to: Muscle wasting and atrophy, muscle weakness, fracture of orbit and traumatic subdural hemorrhage with loss of consciousness of unspecified duration.</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>R4 has a BIMS (Brief Interview for Mental Status) Score of 15, which indicates cognitively intact.</p> <p>On 4/15/2024 during investigation, R4 was observed lying in bed with a frown on his (R4's) face.</p> <p>On 04/15/2024 at 10:20 AM, V5 CNA (Certified Nurse Assistant) asked for permission and rolled R4 on his right side to check his back.</p> <p>Surveyor observed a Lidocaine patch on R4's back with the date of 4/12/2023 written on it.</p> <p>At that time, V5 CNA said, "It looks like R4's pain patch was last changed on 4/12/2024."</p> <p>04/15/2024 at 10:22 AM, R4 said, "My pain level is about an 8 (on 1-10 pain scale). I don't recall getting my pain patch for a couple of days now."</p> <p>At that time, V4 LPN (Licensed Practical Nurse/LPN) said, "R4 complained to me of back pain of 8 out of 10 and I gave R4 oral pain medication. R4 said the oral medication doesn't work much. I (V4) wasn't aware that R4 did not have on his lidocaine patch because the lidocaine patch is scheduled for the night shift nurses. The night shift nurses put R4's pain patch on his back every morning at 6 AM and write the date in which the patch was applied on the patch. I will call the Doctor to request a stronger oral pain medication as needed."</p> <p>04/15/2024 at 12:10 PM, V2 DON (Director of Nursing) said, "R4's pain patch should absolutely be applied at the time and day that it is supposed to per order. If R4 hasn't had a pain patch since 4/12/2023, that is a medication error. If a patients' pain is not managed, it could spike the vitals and</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>is unacceptable because the patient is uncomfortable when pain is not managed. Unmanaged pain could affect their daily activities such as even eating. A patient may not want to eat if they are in pain."</p> <p>On 4/16/2024 at 11:23 AM, V13 (LPN) went with Surveyor to R4's room.</p> <p>Upon checking, it was noted that there was no lidocaine patch on R4's back.</p> <p>On 4/16/2024 at 11:23 AM, V13 (LPN) said, "R4 doesn't have a patch on but I can help his nurse put on his patch."</p> <p>On 4/16/2024 at 11:25 AM, V14 (LPN) said, "R4 said that he (R4) was in pain earlier but that he did not want the acetaminophen because it did not work. R4's pain is at an 8. I was going to go back and offer R4 pain medicine again. The night nurse V15 (LPN) worked with R4 last night and coded the Lidocaine was a 9, which means that the lidocaine was not given. There is no progress note as to why V17 did not give the lidocaine, but the medication is available on the medication cart."</p> <p>On 4/16/2024 at 11:35 AM, R4 said, "no one offered me a pain patch this morning."</p> <p>V15 (LPN) was unable to be reached during survey.</p> <p>On 4/17/2024 at 12:20 PM V17 (LPN) said, "I was R4's nurse on 4/13 and 4/14 overnight shifts. I am scheduled to give R4's lidocaine patch at 6 AM right before the end of my shift. R4 usually doesn't refuse his pain patch."</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>Surveyor asked if V17 administered R4's pain patch on the mornings of 4/14/2024 and 4/15/2024.</p> <p>On 4/17/2024 at 12:25 PM V17 (LPN) said, "I think that maybe I was moving too fast and forgot to put the lidocaine patch on R4's back. I did sign the medication out, but I don't remember giving the medication."</p> <p>On 4/18/2024 at 4:11 PM, V20 (Nurse Practitioner) said, "I was just informed that R4's pain is consistent. I have scheduled an oral medication for R4 to take daily. If the pain is not managed, it could cause frustration and worsened back pain."</p> <p>R4's Physician Order Sheet documents, Lidocaine patch 5% apply to lower back topically in the morning for pain 3/10/2024 through 4/15/2024; Lidocaine patch 5% apply to lower back topically one time daily for pain 4/16/2024 through current.</p> <p>R4's Medication Administration Record documents, No documentation of Lidocaine patch administered on 4/13/2024; V17 (LPN) documented that Lidocaine patch was administered on 4/14/2024 and 4/15/2024; V15 (LPN) documented '9' for Lidocaine patch on 4/16/2024.</p> <p>R4's care plan documents, Focus: alteration in comfort secondary to pain. R4's pain related to lower back pain; Goal: R4 will be free of pain as evidenced by R4's subjective statement; R4 is at increased risk for alteration in pain/discomfort; Interventions: administer analgesic medication as ordered per plan of care.</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>R4's pain level summary documents, 4/13/2024 pain level of 10 on scale of 1-10; 4/15/2024 pain level of 8 on 1-10 scale; 4/16/2024 pain level of 8 on 1-10 scale.</p> <p>R4's Pain Review dated 4/15/2024 documents, R4 has had pain in the last 5 days almost constantly; pain level of 8 on a 1-10 scale; current prescribed pain medication Lidocaine patch effective and decreases pain from an 8 to a 3 on a 1-10 pain scale.</p> <p>Facility policy titled Pain Management and Assessment documents, residents will receive necessary comfort, exercise greater independence and enhance dignity through optimizing their ability to perform activities of daily living using a resident centered individualized approach to pain control.</p> <p style="text-align: center;">(B)</p>	S9999		
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