

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6016240	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R-C 05/20/2024
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NAME OF PROVIDER OR SUPPLIER MARKLUND RICHARD HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 1 S 410 WYATT DRIVE GENEVA, IL 60134
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Z 000	COMMENTS Complaint Investigation: 2472934/IL171911	Z 000		
Z9999	FINDINGS Statement of Licensure Violations: 350.610a) 350.620a) Section 350.610 Management Policies a) The facility's governing body shall exercise general direction of the facility, and shall establish the broad policies and procedures for the facility related to its purpose, objectives, operation, and the welfare of the residents served. Section 350.620 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility which shall be formulated with the involvement of the administrator. The policies shall be available to the staff, residents, and the public. These written policies shall be followed in operating the facility and shall be reviewed at least annually. This REQUIREMENT is not met as evidenced by: Based on interview and record review, the facility failed to develop and implement an abuse program with specific protocols to prevent and protect clients from abuse or to identify when a client has been abused to prevent further abuse. This has the potential to affect 16 of 16 clients in the facility (R1 to R16). All 16 clients are identified as high risk for abuse, totally dependent on staff and lack the cognitive and physical abilities to protect themselves from being abused.	Z9999		

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE 06/17/24
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Z9999	<p>Continued From page 1</p> <p>Findings include:</p> <p>The Facility Policy 7.01 on Suspected Abuse, Neglect, Mistreatment of a Client or Injury of Unknown Origin with effective date of 06/01/94 and revision date of 10/10/24 (sic) states: "Purpose: To clarify and outline steps when there is suspected abuse or neglect, death, financial exploitation, serious injuries of unknown origin that are not the expected outcome of the Client's condition or disease process, missing person or criminal conduct. An occurrence report may be initiated by a Parent, Client, Staff or Volunteer. Sexual assault and physical assault are subsumed under abuse. while theft is part of criminal conduct.</p> <p>Policy: Any employee, family member, guardian or volunteer who suspects or witnesses or hears of the matters listed above must report it immediately to the administrator and /or staff member in charge of the facility at that time. The staff member in charge of the facility must then IMMEDIATELY report the matter to the Administrator or designee by making direct verbal contact. The witness must provide (Facility) with a written statement signed and dated detailing the alleged event. The witness must do his/ her best to answer all pertinent questions (i.e., who, when, where, why and how) regard to any reported manner.</p> <p>Definitions: IDPH (Illinois Department of Public Health) Abuse - any physical or mental injury or sexual assault inflicted on a resident other than by accidental means in a facility."</p> <p>The facility's abuse policy 7.01 does not include interventions to protect and prevent abuse of</p>	Z9999		

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Z9999	<p>Continued From page 2</p> <p>clients identified as high risk for abuse.</p> <p>E1's email correspondence dated 05/07/24 at 11:20am indicates the facility's abuse policy 7.01 correct revision date is 10/10/23.</p> <p>On 04/16/24 at 12:28pm, E1 (Administrator) and E2 (Director of Nursing) stated "any unusual nursing assessment would trigger further investigation if needed. Staff are provided annual training on abuse policy. Incident reports are reviewed quarterly, and we look for any trends and any re-training needs. If any abuse or neglect is founded, re-training, developmental action or terminations is the response to the issue as relevant."</p> <p>On 04/17/24 at 10:51am, E1 (Administrator) stated if direct care staff identify a medical concern or an injury, they verbally report it to the nurse. The nurse assesses the client and documents the findings. If there is an injury of unknown origin or something not physical, the nurse starts an incident report. The nurse manager follows up and does an investigation.</p> <p>On 04/17/24 at 2:30pm, E5 (Nurse Manager) stated, "I don ' t know the process for abuse allegation is. I write the initial report and send it to (state surveying agency). We have 5 days to submit the final report. In cases of injuries, I will observe ADLs (activities of daily living) or personal care, review notes from nurses and gather statements from staff that worked that day and 48 hours prior. Supervisor will send the staff home and administration and DON will be notified immediately."</p> <p>On 04/23/24 at 3:15pm, E1 stated, "If staff suspect abuse they immediately report to</p>	Z9999		

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Z9999	<p>Continued From page 3</p> <p>Administrator or designee. If staff have a concern, they will go to the nurse about it. If staff see abuse, the expectation is they are going to intervene and ensure the resident is safe and make sure the resident is not left alone. When abuse is observed the staff abuser will be removed."</p> <p>On 04/24/24 at 2:34pm, E1 stated the interventions that were in place at the homes on this campus to protect the clients from abuse, prior to the sexual abuse incident in one of the other homes consisted of twenty-four-hour staffing, identification badge access for the staff and cameras in the common areas. The homes did not have a formal abuse prevention program in place prior to the sexual abuse incident in the other home.</p> <p>On 04/29/24 at 1:55pm, E1 (Administrator) stated "We didn't have it in the policy on how to protect and prevent abuse in high-risk clients identified by their risk assessments." E1 added, "It is expected for staff to intervene (if they see abuse). They also have to make sure the client is safe and call 911 as appropriate." Surveyor asked E1 if the policy specifies this. E1 answered, "The policy was just to report to administration. It did not specify if staff witness or not witnessed." E1 on 05/09/24 at 11:07am stated, "Our previous abuse and neglect policy was more focused on identifying and investigation of abuse once abuse had occurred."</p> <p>On 04/15/24 at 5:54pm, E6 (Personal Support Professional/PSP), stated, "Now for all shifts we have to have buddy system, meaning there will be two staff giving care to a client. When there are only 2 staff working the shift, both staff have to do all the clients." E6 added, "More monitoring</p>	Z9999		

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Z9999	<p>Continued From page 4</p> <p>to avoid abuse." (Sexual abuse investigation at another home)</p> <p>On 04/19/24 at 4:55pm, E9 (Personal Support Professional) stated, "We use the buddy system here now. If I am not mistaken, we started about a week ago. On 05/01/24 at 4:01pm, E9 stated "If I see abuse, I will stop it then I will report to my supervisor. The facility trained us during abuse training."(Sexual investigation at another home).</p> <p>On 04/19/24 at 5:01pm, E4 (Qualified Intellectual Disability Professional) stated; " We provide care as needed with a buddy. Our Administrator sent us an email re: buddy system last Wednesday and that's when we started the buddy system. (Sexual abuse allegation in another home). 04/23/24 at 3:51pm, E4 stated "If you see something, say something. In case of abuse, report right away to nurse or administrator and if you suspect something, report it right away." E4 added, "If you see abuse, call supervisor right away or intervene if staff can say something to the abuser or have them stop. If staff feel they are not capable of intervening, they notify supervisor right away."</p> <p>On 04/20/24 at 6:50am, E12 and E13 (both Personal Support Professionals) stated; " We do buddy system now, meaning no one is allowed to work by themselves anywhere in the bedrooms and/ or bathing rooms. For our night shift breaks we take it now in the common areas." (Sexual abuse allegation for another home)</p> <p>On 04/20/24 at 7:00am, E14 (Personal Support Professional) stated; "We work in 2's now, the buddy system. We started recently, I think something happened and that is why we started this."(Sexual abuse allegation in another home)</p>	Z9999		

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Z9999	<p>Continued From page 5</p> <p>On 04/20/24 at 7:02am, E17 (Personal Support Professional) stated; "We can't work by ourselves now. We always have partners. The doors should be open, we use the curtains for privacy. I think some accident happened and we are doing this for security."(Sexual abuse allegation in another home)</p> <p>On 04/20/24 at 7:05am, E10 (Personal Support Professional) stated; "I haven't seen any abuse but if I see abuse, I will report it immediately." When asked how she knew what to do, E10 answered, "We had in-service."</p> <p>On 04/20/24 at 7:06am, E11 (Personal Support Professional) stated; "I will report abuse immediately, if I see it." E11 added, "We have in-service regularly."</p> <p>On 04/29/24 at 4:22pm, E6 stated, "We need to watch clients for new marks, new bruises to rule out abuse. If I see abuse, I need to remove the client then call 911." E6 added, "I learned these from the policies and the in-service meetings that we had."</p> <p>On 04/29/24 at 4:24pm, E8 (Therapeutic Activity Aide) stated; "If you see something, say something. If I see abuse, I will try to remove the client, report to my supervisors, and call 911. They taught us these through in-service meetings."</p> <p>On 05/01/24 at 3:59pm Z1 (Agency Certified Nursing Assistant) stated; "If I see abuse, I will stop it then report to the nurse immediately. We learned this through the abuse in-service training.</p> <p>The clients' records were reviewed, and surveyor</p>	Z9999		

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Z9999	<p>Continued From page 6</p> <p>noted the following: >In the clients' risk assessments under personal safety/sexuality, mistreatment, exploitation, abuse. neglect (MEAN) and sexual abuse; and >Individual Program Plan (IPP) indicated level of function as well as psychological assessment's identified mental age that all 16 clients in the home are at risk of being abused.</p> <p>R1 - risk assessment dated 03/08/23 "Personal Safety/Sexuality - ...R1 communicates non-traditionally and doesn't demonstrate the ability to indicate or understand personal safety/sexuality. MEAN - R1 communicates non-traditionally and does not demonstrate the ability to understand or identify MEAN. Sexual Abuse Risk - R1 doesn't demonstrate the ability to understand sexual abuse. R1's IPP dated 03/07/24 indicates that R1 functions in the Profound range of Intellectual Disabilities and her psychological assessment dated 06/03/18 includes "On the Slosson Intelligence Test, she achieved a mental age of 0 years, 2.5 months and an IQ of 2..."</p> <p>R2 - risk assessment dated 05/16/23 "Personal Safety/Sexuality: R2 does not communicate traditionally and doesn't demonstrate the ability to fully indicate or understand personal safety/sexuality. MEAN: R2 does not communicate traditionally and does not demonstrate the ability to understand or identify MEAN. Sexual Abuse Risk: ...R2 doesn't demonstrate the ability to understand sexual abuse. R2's IPP dated 05/16/23 indicates that R2 functions in the Profound range of Intellectual Disabilities and her psychological assessment dated 04/04/23 includes; "On the Slosson</p>	Z9999		

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Z9999	<p>Continued From page 7</p> <p>Intelligence Test, she achieved a mental age of 0 years, 4.5 months and an IQ of 2..."</p> <p>R3 - risk assessment dated 09/21/23 "Personal Safety/Sexuality: ... R3 does not communicate traditionally and doesn't demonstrate the ability to fully indicate or understand personal safety/sexuality. MEAN: R3 does not communicate traditionally and does not demonstrate the ability to understand or identify MEAN. Sexual Abuse Risk: ...R3 doesn't demonstrate the ability to understand sexual abuse. R3's IPP dated 09/21/23 indicates that R3 functions in the Profound range of Intellectual Disabilities and her psychological assessment dated 08/26/21 includes "On the Slosson Intelligence Test, she achieved a mental age of 1 year 1.5 months and an IQ of 7..."</p> <p>R4- risk assessment dated 01/26/24 "Personal Safety/Sexuality: ...R4 does not communicate traditionally and doesn't demonstrate the ability to fully indicate or understand personal safety/sexuality. MEAN: R4 does not communicate traditionally and does not demonstrate the ability to understand or identify MEAN. Sexual Abuse Risk: R4 doesn't demonstrate the ability to understand sexual abuse. R4's IPP dated 01/24/24 indicates R4 functions in the Profound range of Intellectual Disabilities and her psychological assessment dated 05/12/19 includes " On the Slosson Intelligence Test, she achieved a mental age of 0 years 4.5 months and an IQ of 2 ..."</p> <p>R5 - risk assessment dated 02/09/24 "Personal Safety/Sexuality: ...R5 does not communicate traditionally and doesn't</p>	Z9999		

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Z9999	<p>Continued From page 8</p> <p>demonstrate the ability to fully indicate or understand personal safety/sexuality. MEAN: R5 does not communicate traditionally and does not demonstrate the ability to understand or identify MEAN. Sexual Abuse Risk: ...R5 doesn't demonstrate the ability to understand sexual abuse. R5's IPP dated 02/09/24 indicates R5 functions in the Profound range of Intellectual Disabilities and her psychological assessment dated 11/05/23 includes "On the Slosson Intelligence Test, R5 achieved a mental age of 1 years 1 month and an IQ of 7..."</p> <p>R6 - risk assessment dated 05/11/23 "Personal Safety/Sexuality: R6 does not demonstrate the ability to fully indicate or understand personal safety/sexuality. MEAN: R6 is a high risk for MEAN due to lacking the necessary skills to know when it is occurring and how to report if any MEAN occurred. Sexual Abuse Risk: R6 has been talked to /informed about sexual abuse, however understanding is in question. R6's IPP dated 05/01/24 indicates R6 functions in the Profound range of Intellectual Disabilities and her psychological assessment dated 10/31/22 includes "On the Slosson Intelligence Test, R6 achieved a mental age of 0 years 6 months and an IQ of 4..."</p> <p>R7 - risk assessment dated 10/10/23 "Personal Safety/Sexuality: R7 ...does not communicate traditionally and doesn't demonstrate the ability to fully indicate or understand personal safety/sexuality. MEAN: R7 does not communicate traditionally and does not demonstrate the ability to understand or identify MEAN.</p>	Z9999		

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Z9999	<p>Continued From page 9</p> <p>Sexual Abuse Risk: ...R7 doesn't demonstrate the ability to understand sexual abuse. R7's IPP dated 11/13/23 indicates R7 functions in the Profound range of Intellectual Disabilities and her psychological assessment dated 08/27/23 includes "On the Slosson Intelligence Test, she achieved a mental age of 0 years 2 months and an IQ of 1..."</p> <p>R8 - risk assessment dated 06/12/23 "Personal Safety/Sexuality: ...R8 does not communicate traditionally and doesn't demonstrate the ability to fully indicate or understand personal safety/sexuality. MEAN: R8 does not communicate traditionally and does not demonstrate the ability to understand or identify MEAN. Sexual Abuse Risk: ...R8 doesn't demonstrate the ability to understand sexual abuse. R8's IPP dated 06/12/23 indicates R8 functions in the Profound range of Intellectual Disabilities and her psychological assessment dated 08/07/22 includes "On the Slosson Intelligence Test, she achieved a mental age of 0 years, 7 months and an IQ of 4..."</p> <p>R9 - risk assessment dated 08/10/23 "Personal Safety/Sexuality: ...R9 does not communicate traditionally and doesn't demonstrate the ability to fully indicate or understand personal safety/sexuality. MEAN: R9 does not communicate traditionally and does not demonstrate the ability to understand or identify MEAN. Sexual Abuse Risk:R9 doesn't demonstrate the ability to understand sexual abuse. R9's IPP dated 08/10/23 indicates R9 functions in the Profound range of Intellectual Disabilities and her psychological assessment dated 01/13/19 includes "On the Slosson Intelligence Test, she</p>	Z9999		

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Z9999	<p>Continued From page 10</p> <p>achieved a mental age of 0 years, 3 months and an IQ of 2..."</p> <p>R10 - risk assessment dated 04/20/23 "Personal Safety/Sexuality: ...R10 does not communicate traditionally and doesn't demonstrate the ability to fully indicate or understand personal safety/sexuality. MEAN: R10 does not communicate traditionally and does not demonstrate the ability to understand or identify MEAN. Sexual Abuse Risk: ...R10 doesn't demonstrate the ability to understand sexual abuse. R10's IPP dated 04/20/23 indicates R10 functions in the Profound range of Intellectual Disabilities and his psychological assessment dated 06/17/18 includes On the Slosson Intelligence Test, he achieved a mental age of 0 years, 2 months and an IQ of 1..."</p> <p>R11- risk assessment dated 07/26/23 "Personal Safety/Sexuality: ...R11 does not demonstrate the ability to understand most personal safety/sexuality. R11 is at high risk regarding his personal safety/sexuality. MEAN: R11 communicates through non-traditional means and does not demonstrate the ability to understand MEAN (including peer-to-peer). R11 is at high risk for mistreatment, exploitation, abuse, neglect (MEAN) including peer to peer. Sexual Abuse Risk: ...R11 communicates through non-traditional means and does not demonstrate the ability to understand sexual behaviors. R11 is considered at high risk for sexual abuse. R11's IPP dated 07/26/23 indicates R11 functions in the Profound range of Intellectual Disabilities and his psychological assessment dated 05/05/19 includes "On the Slosson Intelligence Test, he</p>	Z9999		

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Z9999	<p>Continued From page 11</p> <p>achieved a mental age of 0 years, 6.5 months and an IQ of 3..."</p> <p>R12 - risk assessment dated 08/18/23 "Personal Safety/Sexuality: ...R12 does not communicate traditionally and does not demonstrate the ability to indicate or understand personal safety/sexuality. MEAN: R12 does not communicate traditionally and does not demonstrate the ability to understand or identify MEAN. Sexual Abuse Risk: ...R12 does not demonstrate the ability to understand sexual abuse. R12's IPP dated 08/17/23 indicates R12 functions in the Profound range of Intellectual Disabilities and his psychological assessment dated 07/20/22 includes " On the Slosson Intelligence Test, R12 achieved a mental age of 1 year 4.5 months and an IQ of 9..."</p> <p>R13 - risk assessment dated 09/26/23 "Personal Safety/Sexuality: ...R13 communicates non-traditionally but doesn't demonstrate the ability to indicate or understand personal safety/sexuality. MEAN: R13 does not communicate traditionally and does not demonstrate the ability to understand or identify MEAN. Sexual Abuse Risk: ...R13 doesn't demonstrate the ability to understand sexual abuse. R13's IPP dated 09/26/23 indicates R13 functions in the Profound range of Intellectual Disabilities and his psychological assessment dated 05/20/23 includes " On the Slosson Intelligence Test, he achieved a mental age of 1 years, 7 months and an IQ of 10..."</p> <p>R14 - risk assessment dated 07/18/23 "Personal Safety/Sexuality: ...R14 does not</p>	Z9999		

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Z9999	<p>Continued From page 12</p> <p>communicate traditionally and does not demonstrate the ability to indicate or understand personal safety/sexuality. MEAN: R14 does not communicate traditionally and does not demonstrate the ability to understand or identify MEAN. Sexual Abuse Risk: ...R14 does not demonstrate the ability to understand sexual abuse. R14's IPP dated 07/18/23 indicates R14 functions in the Profound range of Intellectual Disabilities and his psychological assessment dated 07/11/22 includes "On the Slosson Intelligence Test, he achieved a mental age of 0 years, 6 months and an IQ of 3..."</p> <p>R15 - risk assessment dated 02/05/24 "Personal Safety/Sexuality: ...R15 communicates non-traditionally but doesn't demonstrate the ability to indicate or understand personal safety/sexuality. MEAN: R15 communicates non-traditionally and does not demonstrate the ability to understand or identify MEAN. Sexual Abuse Risk: R15 doesn't demonstrate the ability to understand sexual abuse.</p> <p>R16 - risk assessment dated 01/17/24 "Personal Safety/Sexuality: ...R16 does not communicate traditionally and doesn't demonstrate the ability to fully indicate or understand personal safety/sexuality. MEAN: R16 does not communicate traditionally and does not demonstrate the ability to understand or identify MEAN. Sexual Abuse Risk...R16 doesn't demonstrate the ability to understand sexual abuse. R16's IPP dated 01/17/24 indicates R16 functions in the Profound range of Intellectual Disabilities and his psychological assessment dated 08/27/23</p>	Z9999		

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6016240	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R-C 05/20/2024
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NAME OF PROVIDER OR SUPPLIER MARKLUND RICHARD HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 1 S 410 WYATT DRIVE GENEVA, IL 60134
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
Z9999	<p>Continued From page 13</p> <p>includes "On the Slosson Intelligence Test, he achieved a mental age of 0 years, 4 months and an IQ of 2..."</p> <p>Review of all 16 records showed that there are no interventions in each of the 16 clients IPP for the identified risk for any type of abuse.</p> <p>"B"</p>	Z9999		