

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6008049</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>05/22/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ROCK RIVER HEALTH CARE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>707 WEST RIVERSIDE BOULEVARD ROCKFORD, IL 61103</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments  Complaint Investigation #2413938/IL173368-300.2930c)5)	S 000		
S9999	Final Observations  Statement of Licensure Violations:  Section 300.2930c)5)  Section 300.2930 Plumbing Systems  c) Water Supply Systems  5) Hot water available to residents at shower, bathing, and handwashing facilities shall not exceed 110 degrees Fahrenheit.  These REQUIREMENTS are not met as evidenced by:  Based on observation, interview and record review the facility failed to ensure water temperatures were maintained below 100 degrees Fahrenheit for 4 of 12 residents (R6, R7, R8 and R15) reviewed for water temperatures in the sample of 17.  The findings include:  On 5/21/24 at 8:25 AM, V3 (Maintenance Director) said he goes around every day when he is there and takes random water temperatures in resident rooms and shower rooms. He said he had gone around already that morning and took water temperatures and all were around 105 Fahrenheit (F). At 8:30 AM, V3 brought in the facility water testing logs which went from 5/20/23 thru 5/21/24 and	S9999		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  
Electronically Signed

TITLE

(X6) DATE  
06/05/24

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S9999	<p>Continued From page 1</p> <p>had at least weekly testing logs inside. All the random testing's done in the building showed ranges from 105.1-105.9 in every room on every date tested.</p> <p>On 5/21/24 from 8:45 AM through 9:09 AM, the following sinks in resident rooms were randomly tested by V3 with the surveyor present and using the facility thermometer. The temperatures were as follows: Room 213-120 F, Room 211- 117.5 F, Room 204- 114.2 F, Room 206- 114.6 F, Room 218- 117.5 F, Room 222- 116.4 F, Room 227- 117.6 F, Room 222- 116.4 F, Room 227-117.6, The resident shower water temperature was 106.1 F, The South hallway bathroom sink was 116.4, and the East hallway bathroom sink was 116.2. V3 let the water run for approximately 2 minutes prior to putting the thermometer under the running streams of water. V3 did not calibrate the thermometer prior to testing any of the water temperatures. Prior to starting he told the surveyor "I do not calibrate the thermometer we used to when we had a different thermometer but this one has a battery so I am not sure if I can put it in ice water."</p> <p>On 5/21/24 at 10:30 AM, V1 (Administrator) said water temperatures in resident rooms are tested weekly in random rooms and the temperature should not exceed 110 F according to policy. And thermometers should be calibrated prior to testing the water.</p> <p>On 5/21/24 at 11:57 AM, V8 Certified Nursing Assistant (CNA) said if the water seems hot the staff just adjust the water temperature for the residents. V8 said he does not get complaints about water being too hot from residents because they feel the water prior to putting it on residents.</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>On 5/21/24 at 2:55 PM, V1 (Administrator), V3 (Maintenance Director), V12 (VP of Clinical Operations) and this surveyor reviewed the thermometer product information and there was no information listed for calibration of that thermometer. The thermometer that was used for the room testing was placed in an ice bath and the thermometer temperature stopped at 76.4 F and did not go any lower. V1 said he was sending V3 to the store to obtain a thermometer that can be calibrated and will recheck the water temperature in the resident rooms.</p> <p>On 5/22/24 at 8:48 AM, V3 said he had gotten a new thermometer and went back around taking random water temperatures last evening and no water temperatures were above 120.</p> <p>On 5/22/24 from 9:05 AM through 9:42 AM, water temperatures were retaken in the resident rooms and bathrooms using the new facility thermometer and this surveyor's thermometer. Both thermometers were calibrated in an ice bath prior to tempting the water. There was less than a .5-degree difference between the surveyor thermometer and the facility thermometer in every room. The following findings are using the new facility thermometer: Room 213-111.6 (R6's room), Room 211- 109.2, Room 204-107.4, Room 206- 109.9, Room 217- 114.1 (R7 and R15's room, was substituted in place of 218 due to cares on going in room 218) Room 222- 109.6, Room 227- 113.5 (R8's room), The shower temperature in the shower room was 99.9, East hallway bathroom 108.9, and South hallway bathroom was 108.0.</p> <p>On 5/22/24 at 9:41 AM, V3 said he had been using the other thermometer for 3-4 months and it must not have been working correctly. When</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>asked what the temperature should be in a resident room V3 said below 110.</p> <p>The facility provided Water Temperature Policy states, "Purpose: To maintain accurate record of water temperatures. Temperatures should not exceed 110 degrees in residential use areas, Refer to Section 300.2930."</p> <p>(B)</p>	S9999		