

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6002836</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>04/25/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ELMS, THE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1212 MADELYN AVENUE MACOMB, IL 61455</b>
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S 000	Initial Comments  Annual Health Survey	S 000		
S9999	Final Observations  Statement of Licensure Violations  1 of 2  300.661  Section 300.661 Health Care Worker Background Check A facility shall comply with the Health Care Worker Background Check Act and the Health Care Worker Background Check Code.  PROFESSIONS, OCCUPATIONS, AND BUSINESS OPERATIONS (225 ILCS 46/) Health Care Worker Background Check Act. (225 ILCS 46/15) Sec. 15. Definitions. In this Act: "Initiate" means obtaining from a student, applicant, or employee his or her social security number, demographics, a disclosure statement, and an authorization for the Department of Public Health or its designee to request a fingerprint-based criminal history records check; transmitting this information electronically to the Department of Public Health; conducting Internet searches on certain web sites, including without limitation the Illinois Sex Offender Registry, the Department of Corrections' Sex Offender Search Engine, the Department of Corrections' Inmate Search Engine, the Department of Corrections Wanted Fugitives Search Engine, the National	S9999		

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  
Electronically Signed

TITLE

(X6) DATE  
05/10/24

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S9999	<p>Continued From page 1</p> <p>Sex Offender Public Registry, and the List of Excluded Individuals and Entities database on the website of the Health and Human Services Office of Inspector General to determine if the applicant has been adjudicated a sex offender, has been a prison inmate, or has committed Medicare or Medicaid fraud, or conducting similar searches as defined by rule; and having the student, applicant, or employee's fingerprints collected and transmitted electronically to the Illinois State Police.</p> <p>This requirement is not met as evidence by:</p> <p>Based on interview and record review, the facility failed to complete the required background website checks prior to a new employee starting a work schedule for 7 of 10 Employees (V13/Certified Nursing Assistant/CNA, V14/CNA, V15/CNA, V16/Maintenance, V17/Cook, V18/CNA, and V19/CNA) reviewed for health care worker background checks. This has the potential to affect all 68 residents living in the facility.</p> <p>Findings Include:</p> <p>The facility's Abuse and Neglect Prevention Policy (undated) documents, "Procedure: The purpose of this policy is to assure that (the facility) is doing all that is within its control to prevent occurrences of mistreatment, neglect, or abuse of our residents. This will be done by: Conducting pre-employment screening of employees; to include criminal background verification and references."</p> <p>V13/Certified Nursing Assistant/CNA, V14/CNA, V15/CNA, V16/Maintenance, V17/Cook, V18/CNA, V19/CNA employee files do not contain</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>evidence of the facility obtaining background checks of these residents since admission to the facility.</p> <p>On 4-23-24 at 11:22 AM, V20 (Director of Business and Personnel) stated, "I am in charge of performing the new employee background checks." V20 verified (the facility) does not have record of V13/CNA, V14/CNA, V15/CNA, V16/Maintenance, V17/Cook, V18/CNA, V19/CNA following checks: Illinois Sex Offender; Department of Corrections Sex Offender; Department of Corrections Inmate Search; Department of Corrections Fugitive Search; National Sex Offender; and Health and Human Services Office of the Inspector General.</p> <p>(C)</p> <p>2 of 2</p> <p>300.610 a) 300.1210 b) 300.1210 d)2) 300.1210 d)5) 300.1220 b)3)</p> <p>Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>Section 300.1220 Supervision of Nursing Services</p> <p>b) The DON shall supervise and oversee the nursing services of the facility, including:</p> <p>3) Developing an up-to-date resident care plan for each resident based on the resident's comprehensive assessment, individual</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>needs and goals to be accomplished, physician's orders, and personal care and nursing needs. Personnel, representing other services such as nursing, activities, dietary, and such other modalities as are ordered by the physician, shall be involved in the preparation of the resident care plan. The plan shall be in writing and shall be reviewed and modified in keeping with the care needed as indicated by the resident's condition. The plan shall be reviewed at least every three months.</p> <p>These requirements are not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to develop and implement pressure relieving interventions to prevent pressure wound development, develop a pressure relieving care plan, and implement a physician-ordered treatment for a deep tissue injury for one of two residents (R31) reviewed for facility acquired pressure ulcers in the sample of 28. These failures resulted in R31 developing a painful, unstageable right heel pressure ulcer and a deep tissue injury to the left great toe.</p> <p>Findings include:</p> <p>The facility's Support Surface Guidelines policy, dated 9/2013, documents, "Purpose: The purpose of this procedure is to provide guidelines for the assessment of appropriate pressure reducing relieving devices for residents at risk for skin breakdown. Preparation: 1. Review the resident's care plan to assess for any special needs of the resident. Steps in the Procedure: Guidelines for Selecting Appropriate</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>Pressure-Relieving Devices- 2. Use a pressure ulcer risk scale such as the Braden Scale to help determine need for an appropriate type of pressure-relieving devices."</p> <p>The facility's Prevention of Pressure Injuries policy, dated 4/2020, documents, "Purpose: The purpose of this procedure is to provide information regarding identification of pressure injury risk factors and interventions for specific risk factors. Preparation: Review the resident's care plan and identify the risk factors as well as the interventions designed to reduce or eliminate those considered modifiable. Risk Assessment: 1. Assess the resident on admission (within eight hours) for existing pressure injury risk factors. Repeat the risk assessment weekly and upon any changes in condition. 2. Use a standardized pressure injury screening tool to determine and document risk factors. Skin Assessment: 1. Conduct a comprehensive skin assessment up (or soon after) admission, with each risk assessment, as indicated according to the resident's risk factors, and prior to discharge. Device-Related Pressure Injuries: 1. Review and select medical devices with consideration to the ability to minimize tissue damage, including size, shape, its application an ability to secure the device. 2. Monitor regular for comfort and signed of pressure-related injury. Monitoring: 2. Review the interventions and strategies for effectiveness on an ongoing basis."</p> <p>R31's Hospital Discharge Orders, dated 3/15/2024, documents R31 had surgery with orthopedics for a right hip repair and needed to be placed in a facility.</p> <p>R31's Admission Record documents R31 was admitted on 3/15/2024. This same form</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>documents R31 has the following, but not limited to, diagnoses: Fracture of Unspecified Part of Neck of Right Femur, Unsteadiness on Feet, Generalized Muscle Weakness, Difficulty in Walking, Repeated Falls, and Hypertension.</p> <p>R31's MDS (Minimum Data Set) Assessment, dated 3/22/24, documents R31 is cognitively intact. This same assessment documents R31 requires total assistance for bed mobility and transfers.</p> <p>R31's Admission/Readmission Assessment, dated 3/15/24, documents R31 did not have any wounds upon admission to the facility, except for a right hip repair incision. This same assessment documents R31's initial Braden scale for skin integrity risk score of 15, indicating R31 is at risk for developing pressure ulcers.</p> <p>R31's Care Plan dated, 4/9/24, was not updated to indicate R1 was at a high risk of pressure ulcer development with pressure relieving interventions, after R1's initial Braden scale for skin integrity assessment, dated 3/15/24, indicated R1 was at risk for pressure ulcer development.</p> <p>R31's Wound Management note, dated 3/19/24, and signed by V23/Wound Physician documents, "(R31) seen today for reports of a large blister to (R31's) right heel. Upon assessment (R31) has a large stage two PI (pressure injury) to her right heel presenting as a serous-filled blister. Stage two pressure ulcer to the right heel, Progress: Initial Exam, Wound Size: 6cm (centimeters) x 6cm x 0cm. Treatment orders updated 3/19. Recommend bilateral offloading bootie (heel protector) to right heel and floating heels with pillows while in bed. (R31) had a recent hip</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>fracture. Encourage nutrition as appropriate."</p> <p>R31's Wound Management note, dated 4/2/24, and signed by V23/Wound Physician documents, "(R31) seen today for large stage two PI (Pressure Injury) to her right heel previously presenting as a serous-filled blister that has erupted and is now open. Unstageable Pressure Ulcer to the right heel, Progress: Deteriorating, Wound Size: 5cm (Centimeter) x 6cm x 0.1cm. Treatment orders updated 4/2. Upon assessment 4/2, (R31's) wound bed is covered completely with unstable eschar, treatment orders updated. Please only cleanse wound with NS (normal saline) when using Santyl products. Recommend to continue bilateral offloading (heel protector) to right heel and floating heels with pillows while in bed. (R31) had a recent Right Hip Fracture. Nutritional consult recommended if not already completed, encourage high calorie high protein diet."</p> <p>R31's Wound Management note, dated 4/16/24, and signed by V23/Wound Physician documents, "Unstageable Pressure Ulcer to the right heel, Wound Size: 3cm x 4.2cm x 0.1cm. Treatment Plan: Apply (Collagenase) once a day and wrap with (gauze roll)." This same note documents a DTI (Deep Tissue Injury) to R31's left great toe, Etiology: Pressure, Progress: Initial Exam, Wound Size: 1cm x 1.5cm x 0cm. Treatment Plan: Apply (Povidone-iodine) to R31's left great toe once a day. Treatment orders updated 4/16. Presence of a new PI to R31's left great toe found upon assessment 4/16/24. Recommend continuing bilateral offloading (heel protectors) and floating heels with pillows while in bed."</p> <p>R31's TAR (Treatment Administration Record), dated April 2024, does not document a treatment</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>order to R31's left great toe from 4/16/24 to 4/24/24.</p> <p>On 4/22/24 from 9:53 AM through 10:03AM, R31 was sitting in her wheelchair in her room. R31 was groomed and dressed appropriately with nonskid socks applied to both feet. R31's right heel was resting directly on the floor. R31's left foot was resting directly on her wheelchair pedal. R31 stated, "Prior to coming back to (this facility) I was getting around great. I ended up falling and breaking my right hip and had to get surgery and had to be admitted at (the facility) for therapy. I just broke my left hip last month. I require assistance with everything now. That is why I got my sores after I admitted here. My right heel hurts pretty bad, especially when the staff changes my dressing."</p> <p>On 4/24/24 from 10:50 AM through 11:00AM, R31 was sitting in her wheelchair with non-skid socks applied to both feet. R31's right heel was resting directly on her wheelchairs foot pedal, and R31's left foot was resting directly on her other foot pedal.</p> <p>On 4/24/24 at 12:03 PM, V27/Registered Nurse lifted R31's right foot and assessed R31's right heel. R31's right heel had a golf-ball sized area that was soft and mushy. The area was black in color. V27 stated, "We (the facility) are applying (Collagenase) to R31's right heel wound bed and wrapping it with (gauze roll)." While V27 was applying R31's right heel pressure ulcer treatment, R31 was crying out in pain stating the area was extremely painful. V27 stated she had given R31 Tylenol 40 minutes prior to the wound treatment so it would lessen the pain during R31's wound care. V27 then assessed R31's left great toe. R31's left great toe had a black dime sized</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>area noted with a small pinpoint area open in the center. V27 stated, "We (the facility) are currently applying (Povidone-iodine) to the area."</p> <p>On 4/24/24 at 10:05AM, V3/Assistant Director of Nursing stated, "We (the facility) did not implement any pressure relieving interventions prior to (R31) developing a facility acquired right heel pressure ulcer or left great toe deep tissue injury. (R31's) right heel and left great toe wound development was caused by pressure. (R31's) right heel and left great toe should always be offloaded." V3/Assistant Director of Nursing also verified that R31's plan of care was not updated with pressure relieving interventions after R31's Braden scale indicated R31 was at risk for pressure ulcer development.</p> <p>On 4/24/24 at 11:03AM, V23/Wound Physician stated, "(R31's) right heel wound was avoidable and was caused by pressure after (R31) sustained a right hip fracture. The heels should always be offloaded with (heel protectors) as per my recommendations in (R31's) wound notes. The (heel protectors) would help assist to prevent the pressure ulcers from worsening or new pressure ulcers from developing." V23/Wound Physician also stated R31's left great toe deep tissue injury was avoidable and was also caused by pressure.</p> <p>On 4/25/24 at 11:00AM, V26/Infection Preventionist verified R31's physician order for betadine to be applied to R31's left great toe did not get processed correctly, therefore it was not on the TAR for the nurses to complete the treatment.</p> <p>(B)</p>	S9999		

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