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	IL6002711	A. BUILDING: _____ B. WING _____	C 05/28/2024

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UNIVERSITY NSG & REHAB CENTER	1095 UNIVERSITY DRIVE EDWARDSVILLE, IL 62025

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S 000	Initial Comments Complaint Survey 2443994/IL173434 2443976/IL173413	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210d)1) 300.1210d)6) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing	S9999		

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care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.

d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:

1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.

6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.

These requirements are not met as evidenced by:

Based on interview and record review the facility failed to administer medications as ordered for residents (R1, R2, R3, R12) of 4 residents reviewed in a sample of 12. This failure resulted in R1 and R3 experiencing severe pain.

Findings include:

R1's face sheet, dated 5/23/24, documented that R1 was admitted on 3/26/24 with diagnoses of quadriplegia, hypertension, COPD (Chronic Obstructive Pulmonary Disease), spinal stenosis, intervertebral disk degeneration, osteoarthritis, and cirrhosis of the liver. R1's MDS (Minimum Data Set) dated 5/27/24 documented R1 is cognitively intact.

On 5/23/24 at 6:40 AM, R1 stated that at the

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beginning of the week B hall did not have a nurse and that he did not receive any of his morning or noon medications. R1 stated that he went to the facility Administrator around 2 PM on this day and informed her that he had not received any medications all day. R1 stated that (V1) informed him she was aware of that hall not having a nurse and that the other nurses would administer his medication, or they will get fired. R1 stated he never did receive his morning or noon medications on this day. R1 stated he normally takes pain pills every 6 hours and that he had to go from 3:00 AM until 4:00 PM without pain medication. R1 stated that his pain rating was at a level of 10 by the time he finally received the pain medication at 4 PM.

R1's MAR (Medication Administration Record) dated 5/23/24 documented that R1 has physician orders to receive the following medications between 7 AM and 10 AM: budesonide-formoterol aerosol inhaler 8-4.5 mcg (micrograms) 2 puffs inhalation, vitamin b-12 250 mcg , fibercon 625 mg (milligrams), finasteride 5mg, baclofen 5mg, arginine-glutamine-calcium 1.5 grams, lidocaine patch 5%, omeprazole 20mg, oxycodone 10 mg every 6 hours as needed, polyethylene glycol 17 grams, senna 8.6 mg, toprol XL 25 mg, venlafaxine 37.5 mg, and vitamin D3 25 mcg. The MAR (Medication Administration Record) does not have a nurse's initials documented for these medications on 5/20/24 indicating they were not administered as ordered by R1's physician.

R1's MAR, dated 5/23/24, documented that R1 is to receive gabapentin 600 mg between 11 AM and 1 PM. R1's MAR does not have a nurse's initials documented as administered for this medication on 5/20/24.

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R1's MAR documented an order for a pain assessment to be completed every shift and as needed. The MAR did not document a pain assessment was completed on the day shift on 5/20/24. R1's MAR did document a pain assessment was completed on the evening shift of 5/20/24 and R1 rated his pain at a level of 10.

R2's face sheet, dated 5/28/24, documented R2 was admitted to the facility on 6/2/22 with diagnoses of chronic kidney disease, COPD, generalized anxiety disorder, depression, anemia, and tachycardia. R2's MDS, dated 5/8/24, documented that R2 is cognitively intact.

On 5/23/24 at 7:40 AM, R2 stated that on Monday, 5/20/24 he did not receive any of his medications all day. R2 stated that he was concerned because he is on a lot of medications, and it is essential he receives them for his high blood pressure and chronic liver disease. R2 stated he asked a nurse on another hall for his medications and that she stated she was not allowed to help him. R2 stated he then went to the Administrator's office and informed (V1) Administrator that he needed someone to give him his morning medications and that she replied okay. R2 stated he never did receive any of his morning nor noon medications.

R2's MAR dated 5/23/24 documented that R2 has physician orders to receive the following medications between 7 AM and 10 AM: lidocaine adhesive medicated patch 4% and a steroid inhaler. The MAR does not have a nurse's initials documented for these medications on 5/20/24 indicating they were not administered. R2's MAR dated 5/23/24 documented that R2 has physician orders to receive the following medications every day at 11 AM: aspirin 81 mg, folic acid 1 mg,

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Lasix 20 mg, spironolactone 50 mg, tamsulosin .4 mg, iron 325 mg, and lactulose 20 mg. R2's MAR does not have a nurse's initials documented for these medications on 5/20/24 indicating the medications were not administered as ordered.

R3's face sheet, dated 5/23/24, documented R3 was admitted to the facility on 6/22/21 with diagnoses of schizoaffective disorder, generalized anxiety disorder, neuromuscular dysfunction of bladder, low back pain, chronic kidney disease, major depressive disorder, cerebral infarction, dementia, hyperlipidemia, anemia, diabetes, and chronic pain. R3's MDS, dated 3/5/24, documented R3 is moderately cognitively impaired.

On 5/23/24 at 8:15 AM, V11, daughter of R3, stated that she received a call from her mother, (V12) on 5/20/24 at noon and that (V12) stated (R3) has not had any medications all day and that no one had checked (R3's) blood sugar. V11 stated that her dad, (R3) was in pain because he had not received any pain medication all day on 5/20/24.

On 5/23/24 at 8:25 AM, V12, wife of R3, stated that her husband (R3) did not receive any medications on Monday, 5/20/24. V12 stated that (R3) has chronic back pain and has had 3 failed back surgeries. V12 stated her husband needs pain pills every 6 hours to control his pain and that he didn't receive any pain medication all day on 5/20/24. V12 stated that she went to the Administrator's office after lunch and the Administrator, (V1) stated the nurses out there can pass meds. V12 stated she informed (V1) that the nurses said they can't pass the medications on the B hall. V12 stated (V1) just shrugged her shoulders in response.

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R3's MAR, dated 5/23/24, documented R3 has physician orders for the following medications to be administered every day between 7 AM and 10 AM: ascorbic acid 1000 mg, Dulcolax 5 mg, duloxetine 30 mg, Eliquis 5 mg, finasteride 5 mg, furosemide 40 mg, guaifenesin 600 mg, hydralazine 25 mg, novolog insulin pen 100 unit/ml amount to administer per sliding scale, tamulosin .4 mg, and protonix 20 mg. R3's MAR does not have a nurse's initials documented as administered on 5/20/24 nor is there a blood sugar documented as ordered for the insulin administration.

R3's MAR, dated 5/23/24, documented R3 has physician orders for the following medications to be administered every day between 11 AM and 1 PM: Ativan .5 mg, hydralazine 25 mg, hydroxyzine 25 mg, novolog insulin pen 100 unit/ml administer per sliding scale, and oxycodone 5 mg. R3's MAR does not document that these medications were administered on 5/20/24 nor does it document that a blood sugar test was completed as ordered for the insulin administration.

R3's nurses note dated 5/22/24 at 3:38 PM documented "We encountered a staffing challenge 5/20/2024. In this case residents' medications ran later than normal. MD (Medical Director) and POA (Power of Attorney) are aware. Crisis management and Inservice education in place. Additional CNA added to B hall for monitoring, VS (Vital Signs) q4 hrs until 5/24/2024. Additional leadership rounding in place. Staff will continue to mx residents for any concerns." This note was signed by V2, Interim Director of Nursing.

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R12's face sheet, dated 5/28/24, documented R12 was admitted to the facility on 9/15/21 with diagnoses of type 2 diabetes, congestive heart failure, history of embolisms, hypertension, anemia and chronic kidney disease. R12's MDS, dated 4/11/24, documented R12 is cognitively intact.

R12's MAR, dated 5/23/24, documented R12 has physician orders for the following medications to be administered everyday between 7 AM and 10 AM: amlodipine 10 mg, entrestro 24 mg, famotidine 40 mg ferrous sulfate 324mg, flonase allergy relief spray 50 mcg, folate 1 mg, Humalog insulin 13 units, insulin glargine 60 units, Jardiance 10 mg, Lasix 40 mg, magnesium oxide 400 mg, metformin 50 mg, toprol 100 mg, aspirin 81 mg, and spironolactone 25 mg. R12's MAR does not have these medications documented as administered on 5/20/24. R12's MAR documents an order for blood sugars to be tested every morning between 6 AM and 8 AM. R12's MAR does not document a blood sugar result for 5/20/24 between the times of 6 AM and 8 AM.

R12's MAR, dated 5/23/24, documented R12 has an order to receive 13 units of Humalog insulin every day between 11 AM and 12 PM. R12's MAR does not document this insulin was administered on 5/20/24.

R12's progress note, dated 5/22/24, documented "we encountered a staffing challenge on 5/20/24. In this case residents' medications ran later than normal. MD notified. Resident is own POA and is aware. Crisis management and in-service education in place. Additional CNA added to B hall for monitoring, VS q4 hrs until 5/24/2024. Additional leadership rounding in place. Staff will continue to mx residents for any concerns."

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On 5/23/24 at 1:45 PM, Administrator, V1 stated she was not made aware of the B hall not having a nurse assigned to it until 10:30 AM on 5/20/24. V1 stated the Interim DON (Director of Nursing) was scheduled to work the floor on 5/20/24 but that she got called in on the evening shift on 5/19/24 so she did not come in on 5/20/24. V1 stated she attempted to call a nurse in but was unsuccessful and that the facility does not have a contract with a staffing agency because the current owner has not paid the bill with the staffing agency. V1 stated on 5/20/24 she called the two floor nurses to her office and told them that this isn't ideal, but she needed them to pass medications to the residents on B hall and that the nurses refused to do so.

On 5/28/24 at 10:23 AM, V17, Regional Director stated that she would have expected a licensed nurse to pass the medications to the residents on B hall on 5/20/24.

On 5/28/24 at 2:35 PM, V1, Administrator stated that if there are no initials on the MAR then the medications were not administered.

The facility's Administering Medications Policy, dated April 2019, documented medications are administered in a safe and timely manner, and as prescribed. 1. Only persons licensed or permitted by this state to prepare, administer, and document the administration of medications may do so. 2. The Director of Nursing Services supervises and directs all personnel who administer medications and/or have related functions. 3. Staffing schedules are arranged to ensure that medications are administered without unnecessary interruptions. 4. Medications are administered in accordance with prescriber

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S9999	Continued From page 8 orders, including any required time from. It continues, 7. Medications are administered within one (1) hour of their prescribed time, unless otherwise specified. (B)	S9999		